MilitaryInstallations Booklet for Marine Corps Air Station Iwakuni

Fast Facts

**Location:** Iwakuni is located on the main Japanese island of Honshu, 300 miles West of Osaka and 30 miles Southwest of Hiroshima. Tokyo is 600 miles East of Iwakuni. Iwakuni lies at the eastern end of Yamaguchi Prefecture. Its southeastern part faces the inland Seto Sea and its northern part adjoins Okate City in Hiroshima Prefecture. The city is backed by mountains and its front borders the Seto Inland Sea for a distance of some 1.3 kilometers. For more information visit the installation's website.

**BRAC Status:** No programmed changes.

**Cost of Living:** Off-base costs in Japan tend to be high compared to stateside prices. Military members stationed in Japan receive a cost of living allowance (COLA) that helps make up for the falling dollar.

**Base Operator:** 011-81-827-21-4171 or 011-81-827-79-1110.

**Population:**
- 500 Active Duty Officers
- 3,000 Active Duty Enlisted
- 1,500 Family Members
- 500 Civilian Employees
- 1,500 Japanese Employees

**Area Population:** The city of Iwakuni has a population of 137,125.

**Child Care:** The Child Development Center (CDC), (DSN) 315-253-5584 programs offered include; Full Day, Part Day, Enrichment for Preschool, and Hourly Care. The School Age Center, (DSN) 315-253-4769, offers full day care when school in not in session, before and after school care, and hourly care.

**Schools:** Four DoDEA schools are located at MCAS Iwakuni: Matthew C. Perry Elementary School Pre (K-2nd), Iwakuni Intermediate Elementary School grades (3rd-5th), Matthew C Perry Middle School grades (6th - 8th) and Matthew C. Perry High School (9th-12th).

**Youth Services:** The MCAS Iwakuni Youth and Teen Center programs are affiliates of the Boy's and Girl's Club of America and offers BGCA related activities.

**Marine and Family Programs:** Marine and Family Services, 011-81-827--79-3070 /(DSN) 315-253-3070.

**Housing:** The Iwakuni Family Housing website contains important information concerning family and bachelor housing. For more information, and for availability, contact the Family Housing Office, 011-81-827-79-5541/5542 /(DSN) 315-253-5541/5542.

**Employment:** Off-base overseas employment opportunities can be limited due to Status of Forces Agreement restrictions and a lack of local job opportunities in the private civilian sector. Contact the Career Resource Management Center. Contact NAF HRO at 315-253-3030.

**Base Services:**
- MCCS Facilities
- Commissary - 1
- MCX and Marine Mart stores. MCCS concessions at several locations.

**Medical Services:** The Branch Medical Clinic Iwakuni is a tenant activity of the Marine Corps Air Station. It is organized as a remote organizational element of U.S. Naval Hospital, Yokosuka. The clinic is easy to access from all areas of the Marine Corps Air Station. It is very important to ensure that your family members enroll in TRICARE Pacific upon arrival. If your family members do not transfer their enrollment, they will revert to TRICARE Standard for their health care coverage 60 days after the report no later than date. To enroll, stop by the TRICARE Service Center in the Branch Medical Clinic 011-81-827-79-3126 /(DSN) 315-253-3126 and you will be provided information about the TRICARE Pacific program.

**Special Installation Messages:**

*Defense Service Network (DSN) Dialing Instructions*
The DSN is the provider of long-distance communications service for the Department of Defense (DoD). Every installation has a special DSN number and the numbers vary by world-wide location. In order to place a call using DSN, the caller must be using a military phone on an installation. Cell phones cannot dial DSN numbers. When dialing a DSN number from a United States installation to another United States installation, it is unnecessary to dial the DSN 315 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included. The operator can be reached at commercial (719) 567-1110. Please note that long distance charges may be incurred.

Overview

Location
Welcome to Marine Corps Air Station Iwakuni, Japan. Iwakuni is located 300 miles West of Osaka and 30 miles from Hiroshima. Tokyo is 600 miles East of Iwakuni. Iwakuni lies at the eastern end of Yamaguchi Prefecture. Its southeastern part faces the Inland Seto Sea and its northern part adjoins Otake City in Hiroshima Prefecture. The city is backed by mountains and its front borders the Seto Inland Sea for a distance of some 1.3 kilometers. The base operator’s phone number is 011-81-827-79-1110.

Mission
To provide support to U.S. and Allied interests safely, effectively, and efficiently through a unified effort. Major commands on the installation are Headquarters and Headquarters Squadron, CLC-36, 11th Dental Company Detachment, Branch Medical Clinic, MAG-12, MALS-12, VMFA-AW 242 and MWSS 171.

History
Naval Air Station, Iwakuni was commissioned July 8, 1940. When World War II started, the air station was used as a training and defense base. After the end of World War II, various military forces from the United States, Britain, Australia, and New Zealand occupied the base, and it was designated a Royal Australian Air Force Base in 1948. The U.S. Air Force took command of the station April 1, 1952. The U.S. Navy took over the station on October 1, 1954. NAS Iwakuni was greatly enlarged in July 1956 when the First Marine Aircraft Wing moved its headquarters here from Korea. The station, which is approximately 1400 acres, was officially designated as USMC Air Station Iwakuni in 1962. Its mission includes support of operations, maintenance and supply of tenant units and ships calling here. Tenant units stationed here include units of the 1st MAW and 3rd FSSG, headquartered on Okinawa, as well as Fleet Air Wing 31 and other units of the Japan Maritime Self Defense Force (JMSDF). At present, the station has about 10,000 personnel, including Japanese national employees. For more information, please visit our homepage.

Population Served
MCAS Iwakuni population consists of Marine, Navy and a few Army and Air Force military personnel, DoD civilians, Contract workers, their families, and Japanese employees, along with the Japanese Maritime Self Defense Forces. Served-4,747; Active Duty Officers-243; Active Duty Enlisted-2,425; Family Members-1,854; Retirees-78; Civilian Employees-225; Japanese Employees-4,911.

Base Transportation
The installation does have a free base shuttle service that runs every 30 minutes. The hours for the service is Monday through Saturday 6:00 a.m. - 10:00 p.m. and Sunday and Holidays 8:00 a.m. - 10:00 p.m. If you need to contact the Base Shuttle Bus Office dial 253-3944.

Sponsorship
All overseas accompanied personnel and unaccompanied E6 and above will be assigned a sponsor. All other personnel will be assigned a sponsor upon request. Inbound personnel will be assigned a sponsor through the respective Unit Sponsor Coordinator. Accompanied service members must have their area clearance done before the unit Sponsor Coordinator assigns a sponsor.

If you are arriving on a commercial flight through Narita, Osaka or Hiroshima airports, please inform your sponsor so that he/she can arrange transportation from the airport to the base.

Temporary Quarters
Service members E-5 and below arriving under unaccompanied PCS orders, temporary lodging will be arranged for you at the Joint Reception Center located in building 203 until you have attended the required briefs. E-6 and above under unaccompanied PCS orders, you or your sponsor should make arrangements with Bachelor Housing for your permanent room. All service members and DoD civilians under accompanied PCS orders will check into the Temporary Lodging Facility (TLF) at Monzen Lodge, Building 444. You or your sponsor should contact TLF to make reservations...
Relocation Assistance

The Relocation Assistance Program (RAP) is a mission essential program that supports Marines and their families during a Permanent Change of Station (PCS) move. It reduces the stress related to frequent relocations, which is an inherent part of the mobile military lifestyle. RAP services are structured to make the relocation process as smooth as possible.

During your transition to MCAS, Iwakuni, The Relocation Assistance Office can help you with Welcome Aboard Package Request, Sponsorship requests, Information and Referral, Lending Locker Services, Cultural Adaptation tours and classes, Welcome Aboard Indoctrination, Sponsorship Training and PCS move workshop.

Critical Installation Information

It is advisable that you purchase approximately 30,000 yen (about .76 yen to the dollar) per person before you travel to Iwakuni. This is to cover unforeseen or emergency costs during your travel.

Sponsorship

Sponsorship Training

Visit My Training Hub and log in with your Common Access Card, or CAC, to take the eSponsorship Application & Training. The course will walk you through your sponsorship duties and help you find the resources and information your newcomer is going to need. Families can be an important part of the sponsorship process. If your family members want to learn more about sponsorship or if they want to become a sponsor, they can access the Sponsorship Awareness for Families and complete sponsorship training through My Training Hub with an email address and password. The Sponsorship Awareness for Families course includes the same resources and information as the CAC-enabled version.

Moving is a way of life for service members and their families. Resources like MilitaryINSTALLATIONS, Plan My Move and Military OneSource can help smooth that transition. The Sponsorship Program supports sponsors with training and access to important information and resources.

Sponsorship Program goals include the following:

Providing newcomers with a sense of belonging
Easing the transition for inbound service members or civilians and their family members
Increasing productivity
Helping newcomers make informed decisions
Cultivating new friendships
Improving morale

A sponsor is assigned by a newcomer’s gaining unit and helps the newcomer before, during and after a move. If you haven't been assigned a sponsor, you can request a sponsor through your new unit or through MilitaryInstallations. Units try to match sponsors and service members by rank and family status.

Sponsorship duties include the following:

Contacting the service member and family with an introductory email
Following up with the member’s preferred method of contact
Sending information about the new community and duty assignment, responding to questions and providing resource information
Confirming transportation and lodging arrangements
Assisting with post office arrangements
Meeting service members and family members upon arrival
Accompanying service members to unit check-in point
Introducing service members to the Military and Family Support Center and loan closet, if available
Orienting service members and families to the installation and key locations, such as the commissary

Note: Responsibilities may vary based on service-specific policies and guidance.

Youth Sponsorship Program

Many installations give kids the chance to get to meet a new friend and become acquainted with their new installation through the installation’s youth program. Where available, they can exchange emails, talk on the phone or chat online. For more information, visit MilitaryINSTALLATIONS and click on Youth Services and your new installation. The youth program staff at your new installation can offer more information on the Youth Sponsorship Program. Families with
children may also want to visit Military Kids Connect, an online community for military children and youth. The site offers games, videos and links to teen-led installation tours.

Directions to Installation

OPTION 1 (PREFERRED ROUTE)
Air Mobility Command (AMC) "Patriot Express" flight lands directly aboard the installation. After you transition through customs, we have a bus reserved to take you to the Temporary Lodging.

If you are not using the Patriot Express, then you will possibly be arriving through one of the following commercial routes:

OPTION 2 (TOKYO-NARITA INTL AIRPORT TO TOKYO HANEDA DOMESTIC AIRPORT TO IWAKUNI KINTAIKYO AIRPORT)
A civilian airport terminal has been built just outside the base to accommodate commercial flight airline carrier, All Nippon Airways (ANA). It operates 5 flights a day from Haneda, Tokyo Airport. A taxi is available right outside the airport. The cost for a taxi to the MCAS Iwakuni is less than 1000yen (10 dollars).

OPTION 3 (TOKYO-NARITA INTERNATIONAL AIRPORT TO HIROSHIMA AIRPORT)
You can fly directly from the U.S. to Narita International Airport and transfer to the one daily late afternoon domestic flight to Hiroshima Airport. Flight times vary seasonally but it generally leaves around 1745 and takes about 1.5 hours to reach Hiroshima. Since this flight arrives late in the afternoon, it is very likely that the currency exchange and information counters will be closed when you arrive. Therefore it is imperative that you bring enough Japanese Yen for the remainder of your journey to Iwakuni. NOTE: You must go through customs at Narita and recheck luggage for the flight to Hiroshima. The planes from Narita to Hiroshima are small, so pack accordingly as large or heavy luggage may present a problem.

OPTION 4 (TOKYO-NARITA INTL AIRPORT TO TOKYO HANEDA DOMESTIC AIRPORT TO HIROSHIMA AIRPORT)
You can fly into Tokyo Narita and transfer by bus to Tokyo Haneda Domestic Airport, which has numerous daily flights to Hiroshima. The bus ride can take up to 2 hours depending on Tokyo traffic, and you must first clear customs at Tokyo Narita and collect all bags to take with you. Bus tickets for the trip can be bought at the airport bus desk near the terminal exit point. Most staff members speak English and can direct you on how to get to the correct waiting area for the next available bus. Note: If you have pets, you will most likely give them up at Narita Airport baggage pickup for quarantine and travel later to Iwakuni. Refer to "Hiroshima to Iwakuni" for remainder of trip.

For more information, please visit the following website.

HOW TO GET TO MCAS IWAKUNI

Check-in Procedures

In-processing Procedures
Upon arriving at MCAS Iwakuni:
For personnel arriving on the Patriot express, IPAC will endorse orders at the Station Air Terminal upon arrival.
Transportation will be provided from the Air Terminal to the Temporary Lodging Facility, Joint Reception Center and billeting.

**Personnel Traveling Commercial**

E-5 and below unaccompanied will check in to the Joint Reception Center (JRC) at Building 203.

Personnel arriving after hours/weekend will check in with the Station Duty Officer in building 1.

**Attend Welcome Aboard Indoctrination**

Date: Every Monday

Time: 7:30 a.m. to 1:45 p.m. (followed by SOFA driving class & test that end at 4:30 p.m.)

Location: Club Iwakuni - Building 600

Appropriate civilian attire - No uniforms please

If Monday is a holiday the WA Orientation will be held on Wednesday.

This brief is for all Air Station personnel age 13 and above.

This brief is mandatory for all active duty personnel prior to getting a liberty card. It must be attended prior to getting a USFJ driver's license in accordance with the III MEF Liberty Campaign Order.

Free childcare will be provided based on space available at the Child Development Center and School Age Center, please call the Information & Referral office at DSN 253-6161 or email ombiwainforeferrelrelo@usmc-mccs.org for more information.

**Travel Planning**

**Temporary Lodging**

Service members arriving unaccompanied E-5 and below, temporary lodging will be arranged for you at the Joint Reception Center until you have attended the required briefs.

Service members arriving unaccompanied, E-6 and above, you or your sponsor should make reservations with Bachelor Housing for your permanent room. You may contact Bachelor Housing at DSN 315-253-4125. After hours, please check-in at the Kintai Inn Building 606.

Service members arriving accompanied will check into the Temporary Lodging Facility in building 9500 (Inns of the Corps). You or your sponsor should contact the TLF to make reservations as soon as possible by calling DSN 315-253-3221. After arrival, contact the Family Housing Office to discuss permanent housing.

**Motor Vehicles**

**Registration and licensing requirements**

State laws vary when it comes to motor vehicle insurance requirements, licensing and registration. The term vehicle generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Service members and their families will want to understand their state's laws on registration and licensing before moving to a new state. Visit the [USA.gov Motor Vehicle Services page](https://www.usa.gov/motor-vehicle-services) for links to state-specific websites.

**Motor vehicle laws**

State and local laws regulate the operation of motor vehicles, and these laws can vary by location. Many states regulate the following:

- Seatbelt use
- Child safety seats
- Motorcycle operation
- The use of cellphones and other digital devices while driving

Learn more about motor vehicle laws in your state at the [Distraction.gov State Laws](https://www.distraction.gov/state_laws) page.

**Installation Specific Information**

**Before purchasing your new car**

You must obtain a SOFA operator's license to drive a SOFA vehicle in Japan. Registration requires possession of an operator's license. The U.S. Forces, Japan Operator's License For Civilian Vehicle (USFJ Form 4EJ) is the only
authorized license.

**Just like buying a car in the United States**

The price of a car depends on the year, make, model, condition of the vehicle, etc. Unlike buying a car in the United States, the price of a car in Japan may vary with the amount of vehicle inspection, if any, which remains on the vehicle at the time of purchase.

**Safety Inspection**

Motor vehicles in Japan undergo a periodic safety inspection, and with few exceptions, the initial inspection is renewed every two years in conjunction with initial registration or re-registration requirements.

**JCI**

Registration of a motor vehicle in Japan also requires Japanese Compulsory Insurance (JCI). There must be sufficient JCI to cover the entire inspection period.

The policy normally covers two years and pays for bodily injury or death of the other party, for which you are legally liable. The limits of JCI are up to ¥30,000,000 for death or permanent disability and up to ¥1,200,000 for injury of each person per accident.

**Additional Insurance**

In addition to the JCI, current military regulations require all U.S Forces vehicle owners to purchase and maintain additional insurance.

The minimum insurance required is ¥3,000,000 for property damage to the other party for which you are legally responsible, and ¥30,000,000 bodily injury to the other party for which you are legally responsible.

The cost of this insurance varies with the Military member's rank, age, the type of vehicle purchased and length of insurance policy.

Note: Both JCI and Secondary insurance must be maintained on SOFA status personnel vehicle registered in Japan.

**Road Tax**

Vehicle owners in Japan are required to pay an annual road tax. Mini-car (four-wheeled automobiles with an engine displacement of 660cc or less) and motorcycle road tax is a city tax paid to Japanese city offices in April. The city tax office is in Iwakuni, located near the Iwakuni Police Station downtown.

All other road taxes are prefecture or state taxes paid to the Prefecture tax office personnel. The Iwakuni office is located in the Symphonia Iwakuni building. MCAS Iwakuni will host the tax office to pay road tax for large vehicles in April, this is normally a 3 day period.

Payments made by U.S. forces personnel are discounted. The collected money is matched with Federal funds of the entire payment for road improvement. The amount of tax is determined by the registration categories of the vehicle, which is indicated on the vehicle’s number plate in small numbers to the right of the kanji for Japan.

**Driver Responsibility**

Under Japanese law, anytime you get behind the wheel of a car or drive a motorcycle, you are responsible, and held to a higher standard of care than a pedestrian or bicycle/moped rider. Even if the other person was partially at fault, as a professional driver, you will always be held liable for the injuries or damage you cause.

You could be charged with professional negligence causing bodily injury under Japanese law. The professional negligence standard also applies to accidents between automobiles.

Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

**Registering Vehicle on Base**

All vehicles owned by US Forces personnel assigned to Iwakuni must be registered through the Vehicle Registration Office. Vehicles are registered under the sponsor’s name and there is a limit to the number of autos registered at one time.

The Air Station order which outlines registration of vehicles is a punitive order. Anyone who fails to register a vehicle, drives a vehicle with expired (or nonexistent) insurance, or violates any other section of the Station Order could face a dishonorable discharge, confinement for two years, total forfeiture of all pay and allowances, and reduction to E-1.

Before registering a vehicle, everyone should fully understand what is required to operate and maintain a motor vehicle here in Japan. Lack of knowledge or negligence on the part of the driver is not an acceptable excuse.

**Base Vehicle Regulations**
Drinking and Driving -- Drinking and driving and illegal drugs are dealt with very severely by both Japanese and Military authorities.

Seatbelts/Child Safety Seats -- Seatbelts must be worn at all times while driving on and off base. Department of Transportation approved car seats are required for children under 40 lbs. and/or 4 years old.

Vehicle Checks -- Japanese police perform periodic vehicle and driver inspections to ensure the vehicle conforms to safety standards and the driver is not under the influence of alcohol or drugs.

**Obtaining a Drivers License in Japan**

In order for active duty personnel, civilian or family member to drive on mainland Japan, you must obtain a valid USFJ-4A, US Forces Japan Operator's License.

All active duty personnel, civilian or family member under the age of 26 will be required to attend an accredited Drivers Improvement Course (DIC) taught in Japan. Prior attendance at a DIC in CONUS is an acceptable substitute.

Sergeants and corporals must wait 45/90 days respectively and Lance Corporals and below will have to wait 1 year before they can apply for a license to operate privately owned vehicles.

Permission for the license must come from the individual's squadron commander. Squadron commanders may make exceptions to the requirements for special circumstances, such as personnel with dependents living off base or emergency consideration such as medical care of family member.

Each individual must attend the Base Safety SOFA class and pass a written test to receive a SOFA license. Each person must possess a valid stateside driver's license and have it in your possession upon arrival in Japan. SOFA license renewals are based on current stateside license, please ensure you have a state license to cover the duration of your tour in Japan.

Check with your state Department of Motor Vehicles to see if they have a military extension policy and what you must do to get the extension. Individuals under the age of 18 years are strictly prohibited in driving anywhere off base. If you are between the ages of 16 years and 18 years, you are permitted for on base driving only.

Active duty military E-5 and below must present Vehicle Registration Office a letter from their respective commanders a letter authorizing them to be licensed based on the criteria mentioned previously same subject. SOFA License -- Driving or registering of vehicles requires each individual to possess a Status of Forces Agreement (SOFA) license.

Family members must provide one of the following documents to verify SOFA status:

- Area Clearance
- Sponsor's PCS Orders
- Passport

SOFA class and testing are consistently held on Mondays in Club Iwakuni after Welcome Aboard orientation from 1400 to 1630. All personnel must attend course and pass the written test presented in the classroom. Please contact Provost Marshal Office at 253-3161 for further details.

Study materials can be found in the Station Library. Driving without a SOFA license, without JCI, without paying road tax or without insurance are serious violations which could result in revocation of driving privileges. Attendance of the Welcome Aboard orientation is mandatory and attendance will be validated along with the Base Safety SOFA course with successful completion prior to issuance of privately owned vehicle (POV) driver's license. Personnel in possession of a current SOFA license when moving from one base in Japan to another will only be required to attend the Welcome Aboard orientation and present a current state license. Status will be confirmed with a copy of orders.

All permits are valid to the date on the license unless the person PCS's, attends college out of Japan or allows the license to lapse.

**Obtaining a Learner's Permit in Japan**

Learner's Permits will be issued to personnel who do not possess a valid state license but is enrolled in a MCCS sponsored Drivers Education Course.

Applicant has to be at least 16 years old.

Learner's Permits are only valid when accompanied by a licensed driver and only on base.

Permit is valid for Ninety days or until the D.E.C. class graduates.

All applicants must attend a Drivers Improvement Course (DIC) in Japan before applying for permit.

Sponsor must be present during application process. If active duty, E-5 and below, Bn/Sqdn CO must sign application.

Parent, Guardian or sponsor will sign acknowledgment form at vehicle registration for teen permit holders. of responsibility letter.

Driving without a SOFA License, without JCI, without paying road tax or without insurance are serious violations which could result in revocation of driving privileges. Personnel whose stateside license is not renewable through the state DMV should contact Pass and Registration to understand how to obtain a SOFA license.
Driving in Japan

Japan definitely offers a distinct driving experience. Unlike the United States, people drive on the left side of the road, which requires some getting used to. The slow lane is on the left, and the fast lane is on the right, although there usually is not a significant difference between the two.

All speed limits are marked in kilometers per hour and all traffic signs here conform to international standards. Many roads are much narrower than standard American roads; traffic congestion is more the rule than the exception. Needless to say, careful, defensive driving is an absolute necessity.

Education - General Overview

DoD Schools

Department of Defense Dependent Schools (DoDDS) were established to provide quality education from kindergarten through grade 12 for eligible minor dependents of Department of Defense military and civilian personnel stationed overseas.

Matthew C. Perry Elementary School has an enrollment of approximately 500 students. The school is a modern facility which was completed in the fall of 1983 with an addition built in 1996. The building contains 26 classrooms and a number of specialists' rooms.

Matthew C. Perry High School was completed in 1986. It contains a media center (library) and a cafeteria which are shared with the elementary school.

The school includes a TV studio fully equipped with the latest cameras and monitors, allowing for internal broadcasting to all rooms in both the elementary and high schools.

The building also contains a music room, computer lab, business lab, two science labs, a home economics room, technology education lab, and 20 classrooms. Both the high school and the elementary school have their own gym.

The staffs of both schools are recognized for their commitment to the needs of the individual child as demonstrated by the special programs in reading, math, and fine arts, in addition to the full complement of DoDDS specialists (reading improvement, speech therapy, learning disability, talented and gifted, media specialist, and counselors). The schools are fully accredited by North Central Association.

Unique to DoDDS are host nation culture classes taught by Japanese teachers. The curriculum of the elementary grades consists of the same general subjects as those in stateside schools: reading, arts, mathematics, science, social studies, and health and safety.

Standardized test scores for Matthew C. Perry Elementary School are available through the DoDEA Data Center.

The high school, grades 7-12, has an enrollment of approximately 225 and has a basic curriculum of general education afforded in most U.S. high schools. Although the curriculum may be considered college preparatory, a variety of electives are available to meet most students' needs. Standardized test scores for Matthew C. Perry High School are available through the DoDEA Data Center.

Adult Education

Numerous post-secondary school courses are available through the University Maryland University College.

Education - Local Schools

How do I choose a school?

Choosing the right school for children is a priority for many military families. Finding the right educational setting for each child requires a careful examination of the available options, whether you live on and off the installation. "Choosing a School for Your Child," a publication from the U.S. Department of Education, offers checklists and questions to assist parents in making the right choices.

How do I find out about schools near my new duty station?

Several quality online tools are available. Military OneSource is a free service offered by the Department of Defense to service members and their families to help with a broad range of concerns including education, parenting and child care, relocation and the concerns of families with special-needs members. An educational consultation with a
specialty consultant is available, free of charge, and can help you address specific educational needs and goals.

**How can I help plan for a successful transition?**

Parents often want to know about the availability of extracurricular activities and sports, or the availability of advanced classes for their children. While there are other sources that can provide some information on these topics, it is usually best to get this information by contacting the schools directly.

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**Education - Local Schools/Overseas**

Moving from one installation to another in the United States can be challenging enough; but moving with your family overseas can be even more complex. One of the most important challenges can be summed up in one question: "Where will my children go to school?"

**Where do I start?**

Start with [MilitaryINSTALLATIONS](mailto:MilInst@DOD.MIL) to learn more about your new installation. In particular, read the installation's education article. All overseas installations dedicate a portion of the education article to discussing the education options available in the local community, as well as the Department of Defense schools on the installation, if available. Most overseas installations with accompanied family members have one or more Department of Defense school.

**What is the difference between a Department of Defense school and an international or national school?**

The Department of Defense Education Activity, or DoDEA, operates schools in 11 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well-rounded educational programs. Visit the [DoDEA](https://www.militaryinstallations.com) website for more detailed information.

The DoDEA's student preregistration system helps streamline the registration process and allows school officials to better predict school enrollment, make more informed decisions regarding teacher and staff requirements, and prepare for special services and supplies. Parents can preregister their children by visiting the [DoDEA Online Student Pre-Registration](https://www.militaryinstallations.com) site.

The [U.S. Department of State's Office of Overseas Schools](https://www.militaryinstallations.com) works to promote quality educational opportunities for families of American citizens overseas. If a Department of Defense school is not available, visit this site to learn more about the schools in your new area.

In general, international schools are English-language schools at overseas locations. National schools are schools where courses are taught in the native language. The curriculum and grading system of an international school tends to be similar to the traditional American education system. This may be an important consideration if your family will be returning to the U.S. before a child graduates from high school.

**Where can I find a list of international schools in the country where my family is moving?**

You can find a directory of overseas schools on the [U.S. Department of State's Schools Worldwide](https://www.militaryinstallations.com) page. The listing includes schools that receive assistance from the U.S. Department of State, as well as other international, private, religious and public schools.

**How do I decide what school is best for my child?**

Although you may not have as many choices as you had in the United States, the process for choosing a school for your child is the same. You can begin by making a list of possible schools. Next, you'll want to find out more information about each school. Talk to the relocation personnel at the Military and Family Support Center and with your sponsor, who may be able to put you in touch with other families with children around the same ages as yours. You may also want to contact the school and ask for references.

Once you have narrowed down your options, you may decide you want to schedule an interview with the school or schools. Here are some considerations you may want to discuss:

- Curriculum
- Grading system
- Tuition
- Accreditations
- Teachers and other staff
- Meals
- Extracurricular programs
- Transportation
Before- and after-school programs

**Now that I have chosen a school, how do I successfully transition my child?**

Allow your child to be part of the decision-making process, if appropriate, and take your child's opinions into account.

For more information contact the School Liaison Officer (SLO) Monday – Friday 0800-1200/1300 – 1600 at DSN 314-268-3557 or Commercial 1-44-01480-849557.

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**Education - Training (College/Technical)**

**Installation Personal and Professional Development**

While stationed at MCAS Iwakuni, residents have several options for continuing their education. The Education Services Office provides service members and their dependents aboard the Air Station with quality off-duty education programs. A number of traditional and non-traditional education programs are available.

Services offered at the Education Services Offices are:

- **College Counseling:** A full time counselor is available to help all service members, DOD civilians, and family members reach their education goals. Walk-ins and appointments are both welcome.

- **JST Transcripts:** The JST endorses and recommends college credit for military education and training experience. It increases college credit awarded, enhances opportunities to complete a college degree, and offset tuition assistance cost. A copy of the JST and in depth explanations of what it contains is available for ever Marine and Sailor.

- **Online Academic Skills Course (OASC):** This is a no cost program designed to help military personnel and their family member build a solid academic math and a language arts foundation which will help enable them to score well on exams, advance their education, and excel in their careers. It is a self-paced on-line program customized to the student's individual learning needs.

- **Military/DANTES Testing:** A wide variety of tests are offered for specific purpose such as MOS Changes, college entrance, college credit, certification, officer programs, etc. Some of the test offered free for active military members are AFCT, ACT/SAT, ACE, (CLEP), DLPT, DLAB, (DSST), and Excelsior. Study guides for most tests are available at the Station Library.

- **USMAP-U.S. Military Apprenticeship Program:** Service members, in applicable MOS’s, can become Apprentice Journeymen as they track their hours worked. After the prescribed hours are met for their MOS they will be awarded a "Certificate of Completion" from the US Department of Labor as a certified Journeyman in various trades.

Other Services:

The Education Office offers units, shops, and department briefs on any of the services mentioned above.

The Station Library is located on the 3rd floor of Bldg 411. It was voted as the top library in the Marine Corps and has over 40,000 publications, computer access, and On-Line Tutor and much more.

The Station also has a Veteran Affairs (VA) Representative in Bldg 411, Room 101, tel 253-6439. Please call or visit for assistance in answering all of your VA related education or other questions.

**College**

The University of Maryland, University College located in the Marine and Family Programs, building 411. UMUC offers a variety of traditional classes and distance learning as students pursue an associate's or bachelor's degree.

If you are interested in other programs, the Education Services Office can assist.

Many colleges and universities offer college level courses online and they are designed to parallel the resident classes. The Education Service Office has a catalog of "Independent Study Courses" and "External Degree Programs."

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**Library**

**Marine Corps General Library Program**

The Marine Corps General Library Program supports the quality of life and well-being of Marines and their families amidst diverse circumstances. The Headquarters Library Program extends library services to remote Marines, coordinates policy and manages reporting requirements for the installation libraries. Twelve main libraries and 16 branch libraries provide collections, in all formats, in support of professional, educational, informational and
recreational pursuits. A joint integrated library system, or ILS, and virtual library website provide online access to additional electronic resources and services.

On installations, libraries play an important role in the professional lives of Marines and their family members. Collections include academic and professional research resources so Marines can readily locate commandant of the Marine Corps professional reading titles, earn college degrees or certifications, update their promotion package, prepare for transition and retirement and expand future career opportunities. Several on-installation colleges offer orientation classes in library research skills at installation libraries. The Voluntary Education Program and libraries work in cooperation to meet the needs of Marines receiving tuition assistance. Materials for Marines preparing for College Level Examination Program, or CLEP, and Defense Activity for Non-Traditional Education Support, or DANTES, tests are in high demand, and library computers are often used to take practice tests. The ILS extends the use of each library's collection beyond the physical building. The system supports remote access to databases and the libraries' electronic catalogs and provides an online public catalog for locating and delivering interlibrary loan materials that meet a scholar's demands, a historian's needs or a hobbyist's interests.

On-installation libraries extend opportunities for community sharing, learning and entertainment for single Marines, families and families of deployed Marines. A thematic summer reading program has been standardized to support mobile military children. Library events vary by installation and may include an early literacy program, story times, makerspaces, book clubs, game nights, multicultural activities, book displays or access to a private webcam for meetings between deployed personnel and their families.

The Headquarters Library Program procures online databases to provide academic research, professional resources and recreational material available anytime, anywhere for Marines and their families. The virtual library portal provides access to a wide variety of general and subject-specific research databases for all ages, hundreds of self-improvement classes and digital magazines. Online homework tutoring is provided 24/7 through Tutor.com for K-12 students on subjects such as writing, mathematics through calculus, science and history. Librarians support cultural awareness and overseas families by registering library patrons for Transparent Language Online, an online foreign language program. Marine Corps library patrons are also eligible to access additional electronic research databases, audio and eBooks, genealogy resources and newspapers through the Navy Digital Library.

Seven of the Marine Corps general libraries have been awarded Premiere General Library certificates from the Department of Defense. Camp Foster library was selected the 2006 Federal Library/Information Center of the Year (large library category) by the Federal Library and Information Center Committee of the Library of Congress. Every success is the outcome of dedication to sustaining and improving the quality of life for Marines and the Marine Corps community.

**Morale, Welfare and Recreation Digital Library**

Our mobile military members often don't have the resources of a brick and mortar library on hand. The Morale, Welfare and Recreation digital library provides those resources for members in transit, at foreign missions or remote sites, and for deployed personnel. Access to library materials in electronic and downloadable format is available online, 24/7. The library provides recreation, lifelong learning and reference and career resources for all ages and interests. All resources, including audio and ebooks, are available free to service members anywhere there is access to the Internet.

The **Morale, Welfare and Recreation digital library resources** include the following:

- Books, with thousands of fiction and nonfiction titles, including animated children's books
- Databases that support education, research and career growth
- Resources that provide information on repairing a car or a small engine
- Learn more about the Morale, Welfare and Recreation digital library at Military OneSource.

**Housing - Overview**

**Government Housing**

*Application and Eligibility*

Military personnel in pay grades E-4 and above with accompanying bona fide family members are eligible. Accompanying bona fide family members are those family members who have received dependency status and command sponsorship approval/area clearance, and will reside with the sponsor for nine consecutive months or more each year. Appropriated fund civilian employees, in any pay grade, of the U.S. Forces who have transportation agreements and have the ability to receive living quarters allowance (LQA), Department of Defense Education Activity (DoDEA) teachers TP-17 step 11 and above are eligible for government quarters. Non-appropriated fund employees
must be equivalent to GS-11 to be eligible.

Application does not guarantee assignment. Eligible personnel may submit an advance application (DD Fm 1746, Application for Assignment to Housing) to the gaining installation for family housing at any time after they have received PCS or active duty orders. Members need to physically report to Family Housing upon arrival with necessary paperwork in order to advance on the waiting list. If you or your family members have special needs (ex: wheelchair, walker/cane, other disabilities etc) please contact us as soon as you have orders or expect to report to Iwakuni. This is an Overseas Command and all needs may not be accommodated.

**Procedure for Obtaining On-Base Housing Upon Arrival**

Sponsors should schedule an housing appointment when arrival date of military member and his/her family is confirmed. Members will need to bring a copy of endorsed original orders, detaching endorsement (Navy personnel), area clearance, and portcall confirmation (if traveling non-concurrent) for the family. If the member is required or chooses to reside off-base, Off-base Referral Specialists will assist. All off-base housing must be approved by the Housing Office before a lease is signed.

**Animal/Pet Policy for Single and Multiplex Housing**

Breeding or raising animals for shows or commercial purposes is prohibited. Operating a commercial-type kennel in government housing is prohibited. There is a maximum of two pets (cats/dogs) allowed per household. Prohibited dog breeds aboard MCAS Iwakuni are Pit Bulls, Rottweiler's, canid/wolf hybrids, or any canine breed with dominant traits of aggression present. Consequently, full or mixed breeds of Pit Bulls, Rottweilers and canid/wolf hybrids are prohibited aboard MCAS Corps installations.

**Animal/Pet Policy for Tower Apartments**

Dogs are not allowed at any time. You may have aquariums and small caged animals such as birds, hamsters or gerbils in your unit. Visitors are not allowed to bring pets into the Towers Apartments. No other pets of any kind may be brought into or kept in or around the building at any time.

**Assignment Policy**

The DoD standard for commute time between home and work is 60 minutes or less for off-base housing. Units will be offered on the principle that individuals will be housed in an area within reasonable geographic proximity to their work station. For government quarters, members will be offered the first available unit in accordance to grade and family size (selection of units by address is not permitted). Additional standard policies are:

When members reach top of wait list they will be offered the first available unit unit in accordance to their rank and family size. Once the offer is made, the member has 24 hours to accept or refuse. If member does not respond with 24 hours the offer will be considered a refusal.

Each member will be allowed two offers. Upon first refusal, members Temporary Lodging Allowance (TLA) is terminated on the projected move-in date of first offer. TLA expense will be borne by member.

**Non-Government Housing**

*Living Off Base in Iwakuni*

Many newcomers are assigned to MFH soon after arrival, however the current waiting times for some housing types (Townhouses) can be 12 months plus. Many families will live off base, so knowing as much as you can before you get here will help you have an enjoyable experience. Family Housing can help you with information your family will need. Here are some "Off-Base" tips:

There may be some adjustments to make, but living in the local community can be a very rewarding cultural experience. Japan is a clean modern country and Japanese neighbors are considerate and are very interested in learning more about us. There may be tatami, which are woven straw mats on some of the floors in a Japanese house. They are very beautiful, but not designed for heavy furniture. You may want to bring inexpensive area carpets to cover them. Closets and storage space may also be limited. The climate in Iwakuni is similar to North Carolina with cold winters, but not a lot of snow. Plan on bringing warm bedding & clothing. Summers are hot and humid. The electricity in Iwakuni is 100 volts versus 110 in the states. Most appliances will function, but you may want to put larger appliances such as your microwave or computer on a transformer.

For military members there is an Overseas Housing Allowances (OHA), Utility Allowance and the Move-in Housing Allowance that cover your expenses off base. (Eligible civilians on a transportation agreement will receive a similar Living Quarters Allowance) However, you'll need additional funds for the normal costs associated with moving, such as rental deposits, a used car & household items. ($3000 to $5000 is recommended) Stop by your current IPAC (S-1), PSD or Civilian Personnel Office to get a copy of the current allowances, or look on the Internet (The code for Iwakuni is JA019).

You'll also want to request a "Welcome Aboard" packet from the Relocation Assistance Office.
Don't bring a lot of large furniture. Homes off base (and on base also) will be smaller than homes in the States. If a piece of furniture can't fit through a standard door, you probably can't get it into a Japanese home. A refrigerator, stove, for off-base use will be provided for all accompanied tour families.

It can be cold during the winter and hot & humid during the summer, but if families "live within the allowances" they will be able to cover the utilities to keep their home comfortable. Many of the newer homes have heat pump/air conditioners. Kerosene fan heaters are still the most economical, however the newer kerosene heaters are very efficient and are not as "smelly & dirty" as the older ones many of us remember.

Temporary furniture is available for those who have found a house, but are waiting for their household goods to arrive. Linen is not provided with the loaner furniture. Also there is no TV rental. The Family Service center also has the Lending Locker for kitchen items, high chairs, car seats etc.

It is VERY difficult to find an off-base house that allows pets. On base, pets (dogs) are only allowed in the townhouses (approximately 1/3 of the housing inventory), so the waits are much longer than for a midrise apartment.

Internet access is also available.

Check again with us again prior to your pack out from your current duty station to get an update on the waiting list.

TLA (temporary lodging allowance) at the Temporary Lodging Facility is for a maximum of 60 days. Service members will need to conduct 7 housing searches each 10 days upon arrival to Iwakuni. This search will need to begin upon the member checking into the Station. Please have your sponsor schedule an off base agent tour prior to your arrival. You will be assisted by the Family Housing Office with an off-base orientation tour, a list of agents and translation services.

Our off-base referral specialists are not agents, are here to help with rental information, contracts, utility set up in your new home, and communication with your agent or landlord.

**Housing - Temporary**

**Inns of the Corps Iwakuni aka "TLF"**

Located in Torii Pines Town Center.

The new Inns of the Corps opened the summer of 2016 and is nestled in the heart of the Air Station. The TLF is conveniently located in Torii Pines Town Center and is a quick stroll to Club Iwakuni, Sakura Assembly Hall, the Post Office, Commissary and Main MCX.

For information on MCAS Iwakuni, please visit www.mccsiwakuni.com.

**Contact Us**

Desk Open Daily 24-hours

Phone 253-3221 / 4283 or (81) 82-779-3221/4283

Email ombiwatlf@usmc-mccs.org

**Eligibility**

Occupancy of the TLF is intended for military personnel and their families who are without housing due to permanent change of station (PCS) orders, military members and DOD civilians on temporary duty, military personnel, their families, and guests in non-duty status, and other authorized patrons. PCS personnel have priority through advance reservations.

Military TAD travelers may contact the TDY/TAD Kintai Inn before being able to make reservations at the TLF. A Non-Availability letter must be provided by the Kintai Inn in order for the Military TAD traveler to stay at the TLF.

**Rates & Amenities**

Complimentary Breakfast is included with all stays.

Standard: $95

Extended Stay: $115

**Pet Friendly Rooms**

Pet Friendly Rooms are available on a first come, first served basis. Please make your request during reservations.
Standard Room
Microwave
Refrigerator
2 Queen Beds
Dresser
Night Stands
Mirror
Desk
40-inch Flat Screen TV (Bedroom)
Americable Digital Basic Cable Package
Wi-Fi Internet Access
Bath w/ shower
In-room Safe

Other Amenities
Food & Sundries Available 24/7 at Front Desk
24/7 Fitness Room
24/7 Laundry Facility
NOTICE Due to space restrictions at the TLF, the TLF cannot accommodate PCS express shipments or boxes for storage in the guest rooms.

Housing - Government

Military Housing

Eligibility
All military personnel pay grades E-4 and above with accompanying bona fide family members are eligible for MFH. Accompanying bona fide family members are those family members who have received dependency status and command sponsorship approval/area clearance, and will reside with the sponsor for nine consecutive months or more each year. DoD civilian personnel are authorized to reside in on-base housing if they are on a Transportation Agreement and have the ability to receive Living Quarters Allowance (LQA).

Availability
MCAS Iwakuni has 736 units for on-base family quarters. 1,045 new family units are currently being constructed. All Government quarters are equipped with dishwasher, range, refrigerator, central air conditioning and heat. Washer and dryer can be provided on availability. Military Family Housing (MFH) waiting list is maintained for each MFH designation. The waiting list is maintained by pay grade and numbers of bedrooms (one, two, three and four). The first available unit in the member’s designation will be offered, regardless of having a pet. Family housing is going through a period of major renovations affecting the availability of on-base housing. Please contact Family Housing on the waiting times. Please remember that waiting times are subject to change at any time.

Please keep in mind that you may be required to live off station when you first arrive. If you or your family members have special needs (ex: wheelchair, walker/cane, other disabilities etc.) please contact us as soon as you have orders or expect to report to Iwakuni. This is an Overseas Command and all needs may not be accommodated.

The Family Housing Office has an off-base referral branch that can assist all authorized personnel who will be living on the local economy. The referral specialists assist in lease negotiations, translation services, setting up rental accounts, assisting in opening local bank accounts, and the establishing of telephone and utility services.

There is a two pet policy on station for family housing residents which is a conditional privilege. You can have two dogs, two cats, or a cat and a dog. Dogs are not allowed in the mid-rises. Even though members are authorized to bring their pets to Iwakuni, it is not recommended. It is difficult at best to find off base housing that will accept cats. Also, dogs need to be exercised and there is very little space either on or off base to do this. The yards are "postage stamp" size. Many families that have brought their pets, especially dogs, realized after arrival that they have put themselves at a disadvantage.

Application
Members applying for government quarters must be on a command sponsored accompanied tour and must provide a copy of their original orders, tour conversions (as appropriate), area clearance, and port call date (if member is traveling non-concurrent) for dependents.
EFM Housing

Category II is the max for Exceptional Family Members for Family Housing in Iwakuni.

Other

Pets

The commanding officer strongly recommends that members not bring their pets to Iwakuni. Pets are authorized in the townhouse units. In the mid-rise apartments, only cats or small domestic pets, such as hamsters, are allowed. Currently 70 percent of all quarters available are mid-rise units in which dogs are not authorized. The following dog breeds are prohibited aboard MCAS Iwakuni. The prohibited breeds are: Pit Bulls (American Pit Bull Terrier, American Staffordshire Terrier, Staffordshire Bull Terrier), Rottweilers and canid-wolf hybrids. Accordingly, full or mixed breeds of Pit Bulls, Rottweilers and canid-wolf hybrids are prohibited.

If you still plan to bring your pet(s), only two fur-bearing pets (dogs, cats) are allowed.

Due to the limited veterinary services at Iwakuni, only domesticated pets (i.e. dogs, cats, small birds, or fish) should be brought to Japan.

There is no special consideration given to those who choose to bring their pet(s) to MCAS Iwakuni.

The pet owner is responsible for transporting the animal and for any expenses incurred. If an animal is travel-ready (10 pounds or less and in a kennel/cage) it may travel with you on the Shinkansen (bullet train) for a small fee or may travel on a freight train.

When buying tickets, you must go to the ticket window, not the ticket machine, and ask for a "Temawari-hin ticket" for each animal. Weight of animal and carrier must be less than 10 kg, carrier must be less than 70 cm long, and height must be less than 90 cm. Pet entry preparations need to begin 7 months before arrival in Japan.

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming permanent change of station move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or donate serviceable items you no longer need. Gather important family records.

If you are moving overseas, begin to plan what items will go in unaccompanied baggage, in your household goods shipment and in permanent storage. Remember, in overseas areas, the electric current may be different and houses are generally much smaller than those in the United States. These are good questions to ask your sponsor.

Household Goods Shipping Process

The Defense Personal Property System is the online system you will use to manage your household goods shipment. For how-to guides to assist with your application go to Move.mil.

Pets

Moving with your pet includes researching airline requirements and quarantine restriction laws in your new location. Many airlines have requirements for size, weight, breed, number of animals, kennel construction, documentation and seasonal limitations. Small pets may be shipped on military flights, but availability and regulations are always changing. Search Move.mil for more general information on shipping pets.

Many international locations have strict importation laws, including extended quarantines and restrictions on breeds or types of animals. Carefully research these rules as they could impact your moving schedule. You may also find some locations in the United States that have restrictions on certain animals and breeds. Review your new installation’s "Shipping Pets" in MilitaryINSTALLATIONS for details.

"It's Your Move"

Review the U.S. Transportation Command booklet, "It's Your Move," for detailed information on weight allowances, the household goods shipping process, storage, automobile shipments, claims processes and the customer satisfaction survey.

Installation Specific Information
Household Goods - Shipping Pets

Marine Corps Official Pet Policy

The United States Marine Corps has set official policy on types of dogs allowed in installation housing and other rules surrounding pets on base. You must read this policy before you plan your move, if you plan to live in government housing.

Pets and Apartments

Before bringing your pet to Iwakuni please review the policy on pets in family housing. Pets are authorized in townhouse units and only cats (or small domestic animals such as hamsters - NO DOGS) are allowed in the mid-rise apartments. Some quarters have limited yard space available for pets, but caution should be used in the event that such housing is unavailable. Japanese houses are very small and they normally do not rent to persons with pets.

Important

Visit the JDVC - Japan District Veterinary Command website for the most up-to-date information regarding pet shipment to Japan.

Quarantines

Japanese Animal Quarantine Service Regulations require that all animals imported into Japan undergo import quarantine, in accordance with the Rabies Prevention Law (and in the case of dogs and cats, also the Domestic Animal Infectious Disease Control Law) as well as an import exam to determine the animal is free of communicable disease. The quarantine period is 180 days. The 180 day quarantine period may be served in part or fully outside of Japan before import if the following criteria have been fulfilled. Failure to complete all requirements or provide original supporting documents will result in automatic 180 day quarantine starting from the date of import and the animal will be kept at an approved Animal Quarantine Station.

Import Requirements

1. Microchip implantation: The microchip must be ISO compliant and must be implanted BEFORE the rabies vaccination is administered. Proof of the date of microchip implantation is required.

2. Rabies vaccination: The owner must provide original rabies certificates signed by the administering veterinarian for at least TWO vaccinations prior to import and after microchip implantation. Vaccinations must be at least 30 days apart and within the accepted life span of the vaccine. Most recent vaccine must be given no more than 365 days from the date of arrival.

3. Serological testing for rabies antibody (FAVN test): The owner must provide the original proof of FAVN testing performed after vaccination against rabies.

4. The 180 day quarantine period begins the day the animal's blood was drawn for the FAVN test.

5. Advance notification of arrival to Japanese Animal Quarantine Service: Advance notification allows the Japanese Animal Quarantine Service to prepare for the animal's arrival. Advance notification can be sent as soon as travel arrangements are made. Contacts for notification can be found at the following website http://www.maff.go.jp/aqs/english/index.html

6. Health Certification: An original health certificate issued by a veterinarian is required. Health certificates issued by military veterinarians are valid for 10 days and do not require additional endorsement. Health certificates issued by civilian veterinarians must be certified by the USDA and endorsed with a raised seal.

If all requirements are met the quarantine release date will be set as 180 days after the FAVN blood draw. If all requirements are met and 180 days have lapsed the quarantine period will be 12 hours. Completing all import requirements can take up to 7 months so preparation and contacting local veterinarians are imperative.

Following import into Japan all animals, regardless of quarantine release date or port of debarkation, must report to and register with the Iwakuni Veterinary Treatment Facility within 72 hours of arrival.

a. Home Quarantine:

SOFA status personnel will be allowed to quarantine their animals in on-base housing. Those pets that are assessed quarantine time can complete it in the owner's home on base.

b. Kennel Quarantine:

Those pets that do not meet the entry requirements or SOFA personnel that are required to live in off-base housing
must quarantine their animal(s) at the owners’ expense in a quarantine facility. Military quarantine facilities are available but limited in boarding space. Please secure kenneling reservations ahead of time. If space is not available, the quarantine period will need to be completed at a designated Japanese Animal Quarantine Station.

Depending on the results of import inspection, pets may be rejected to enter Japan.

**Pet Travel**

Owners are responsible for the shipment of pets arriving, departing and within Japan. Owners are responsible for all matters associated with travel arrangements and shipping requirements for their pets.

Kadena AB and Yokota AB currently have capabilities for handling AMC arrivals of dogs and cats and the advance notification is not needed. If the animal is traveling by commercial air, the Government of Japan requires an advance notification of pet movement as soon as transportation is scheduled. A notification approval will be returned and is used when checking in with the airline. Therefore, in order to avoid problems at check-in with the airline, this prior notification approval form is very important.

All incoming animals must enter Japan through officially designated ports:

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<th>Japan Designated Ports</th>
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<tr>
<td><strong>Airports</strong></td>
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All forms and information may be found at the Japanese Animal Quarantine Service web page.

If you are bringing a pet, you should have your sponsor make reservations as soon as possible, as pets are NOT ALLOWED in base lodging facilities.

Birds are authorized providing they are not on the endangered species listing, and a certificate of ownership and place of purchase is available. Due to the current avian disease status in Japan the export of birds to the United States is a long and costly process that may result in prohibition of the bird entering or re-entering the United States.

Keep in mind animal quarantine and transportation are your responsibility. The Japanese will not waiver requirements.

If an animal is travel-ready (10 pounds or less and in a kennel/cage) it may travel with you on the Shinkansen (bullet train) or travel on a freight train.

But if the animals make a noise or disturb other passengers, conductors will ask you to get off the train or move to a less crowded car. If you have to get off the train, you would be able to get on another one.

Weight of animal and carrier must be less than 10kg; carrier must be less then 70 cm long; combined length width, and height must be less than 90 cm. When buying tickets, you must go to the ticket window (not the ticket machine) and ask for a "Temawari-hin ticket" for each animal. Recommend delay travel of pet, if possible, due to the housing shortage.

**Veterinary Services**

Iwakuni has a permanent Veterinary Treatment Facility. The services provided are routine preventative medicine, daily sick call and routine surgical procedures as schedules allow. Office hours are Monday through Friday from 8:00 a.m. - 4:00 p.m. Appointments are required. After hours emergency services are not provided however contacts for local veterinarians and symptom translation sheets are available.

Pet owners and sponsors are encouraged to call with any questions or concerns regarding import requirements and quarantine at DSN 315-253-6471.
Special Needs

The Exceptional Family Member Program

When you're moving, your to-do list can seem long enough to fill a packing box. But if your family has special medical or educational needs, help is available before, during and after your move. Enrollment in the Exceptional Family Member Program provides military families with special needs consideration during the assignment process and access to support services to help navigate the medical and educational system.

The Exceptional Family Member Program has three components:

Identification and enrollment of a family member with special medical or educational needs
Assignment coordination to determine the availability of services at the projected duty station
Support to help families identify and access programs and services

Who should enroll in the program?

Family members with special medical or educational needs lasting longer than six months are required to enroll in the EFMP including spouses, children and dependent adults who:

Require special medical services for a chronic condition such as asthma, attention deficit disorder, diabetes, multiple sclerosis, etc.
Receive ongoing services from a medical specialist
Have significant behavioral health concerns
Receive early intervention or special education services through an individualized education program or individualized family service plan

Why enroll in the program?

Enrollment in the EFMP in mandatory for Active Duty, and ensures that family members' documented medical and educational needs receive consideration during the assignment coordination process. Through the EFMP family support office, families can receive assistance with navigating military and community support systems.

How do families enroll in the program?

Families can enroll by obtaining paperwork from the EFMP medical point of contact at their local military treatment facility, The EFMP Liaison, or in the Marine Corps, from Marine Corps Community Services. The forms for enrollment are:

Department of Defense Form 2792, "Family Member Medical Summary." The service member, spouse or adult family member completes the first page to document medical needs. The family member's physician or other qualified medical professional completes the rest and includes the diagnosis, frequency of care, medication and any special accommodations the family member requires.
Department of Defense Form 2792-1, "Special Education/Early Intervention Summary." The sponsor, parent or legal guardian completes items one through seven of the first page to document educational needs. School or early intervention program personnel complete the remainder of the form, which includes the child's educational diagnosis. A copy of the individualized education program or individual family service plan pairs with the form.

What is assignment coordination?

The military mission is the driving force behind the assignment process, but enrollment in the EFMP ensures that family members' documented needs are considered in the process. Assignment coordination occurs when the personnel command requests that Department of Defense medical or educational professionals review a family member's documented needs to determine availability of services at a projected location. Assignment coordination is important because access to appropriate medical and educational services may be limited in some areas, especially in overseas and remote locations. This process helps to eliminate the need for early returns from sea, HUMS and hardship discharges.

What is family support?

The EFMP family support function is provided by the EFMP case liaison and helps families identify and access programs and services. Family support includes, but is not limited to, the following:

Information and referral for military and community services
Warm handoffs to the EFMP at the next location
Nonclinical case management

What is the role of the EFMP Liaison?

The role of the family support provider includes:

Helping families on the path to empowerment by providing information and referral services, non-medical case management, education and other supports
Helping relocating families pinpoint and navigate formal programs and services and informal supports
Bridging gaps in programs, services and support by informing families on what is available, and how to apply for
benefits and entitlements

**How do families access their EFMP case liaison?**

Access the EFMP case liaison by visiting or calling the Airman and Family Readiness Center at 314-268-3557 or 1-44-
01480-843557 and asking for the EFMP liaison.

**How can families help ease the transition to a new school system following a move?**

In addition to the support available from the installation Military and Family Support Centers and Military OneSource
consultants, MilitaryINSTALLATIONS provides some suggestions for making the transition easier as your child enters
a new school system following a move to a new duty station. The article, “Preparing for Your Move,” provides tips for
what to do prior to and after your move to help create a smooth transfer between schools.

Additionally, military families can learn about the Education Directory for Children with Special Needs for information
on special-needs issues and listings of national and local resources for early intervention (for infants and toddlers)
and special education (for school-age children) services.

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**Special Needs - EFMP Enrollment**

Military families often relocate every two or three years. Below are suggestions for making the transition easier as
your child enters a new school system following your family's move to a new duty station in the states or a Department
of Defense Education Activity school overseas.

**Relocating: things to remember**

At least 30 days prior to your move:

- Notify the school or early intervention agency of your impending move and request a copy of your child's educational
  records.
- Obtain your child's most recent transcripts, grade reports and all pertinent medical records, including inoculation
  records, prescriptions and dosages.
- Contact the new school district or early intervention agency for specific information about programs on or near the
  installation where you will be living. Use the State, School District and Installation Information sections of the
  Education Directory for Children with Special Needs to identify the districts in your new location and find information
  about early intervention agencies. The directory provides helpful tools to assist families with infants and toddlers and
  school-age children transitioning to a new educational program.
- If your child has special needs and is receiving early intervention or special education services, request a copy of the
  following information:
  - Latest individualized education program or individualized family service plan, including the most recent progress
    report
  - Your child's most recent eligibility determination report for special education services, including early intervention
  - The names of textbooks or other materials that have been effective for your child
  - Adaptive equipment and assistive technology such as communication devices or modified key boards that your child
    uses in school
- As you leave your duty station, you should:
  - Hand carry a copy of your child's inoculation records and the information you collected about your child's educational
    program.
  - Take any special equipment, medication refills and supplies (for example, hearing aid batteries) that your child may
    need in the next two months.
  - Keep contact information for your child's current teacher or early intervention specialist in case there are questions at
    your new school or early intervention agency.
  - Provide the staff at your child's current school with the contact information for the special education staff at your
    child's new school to speed the transfer of your child's information.
- When you arrive at your new duty station, you should:
  - Take the hand-carried educational information, including immunization records, with you to enroll your child in the
    local school.
  - Notify the new school that your child has special needs. Sign appropriate releases so the new school can request
    official copies of your child's records.
  - Request copies of any publications about the school's special education services.
It is easier for the receiving school to start the appropriate special education or early intervention services for your child when you hand-carry important information about your child. The current individualized education program will be recognized by the school's special education committee and interim services can be provided within days. Each state has different policies or procedures that guide its special education and early intervention programs. Do not expect to use the same forms and procedures that were used at your previous location. You should expect that every effort will be made to meet your child's needs.

**Special Needs - EFMP Family Support**

**Background**

The Education Directory for Children with Special Needs was developed to support military families who have children (birth through 21) with special educational needs. Military families can consult the directory for information on special-needs issues and listings of national and local resources for early intervention (for infants and toddlers) and special education (for school-age children) services.

**Highlights**

The Education Directory for Children with Special Needs is a valuable resource for military families. The directory:

- helps families identify the early intervention agencies and public school districts located near the installation prior to moving
- allows users to make more informed decisions and more easily navigate local early intervention and special education systems
- includes information on a range of disabilities affecting school-age children and on early intervention service providers and resources for infants and toddlers
- provides practical suggestions (Tools for a Smooth Transition) for relocating families

**Special Needs - Health Care**

**Military treatment facilities**

The clinics and services available at military treatment facilities vary by location. Before you move, identify the military treatment facility that will serve you, visit its website to learn about the services available and get contact information.

**Moving to a new TRICARE region**

If you anticipate a move to another TRICARE region, work with your local TRICARE service center or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, you or your sponsor should contact the beneficiary counseling and assistance coordinator or the TRICARE service center to ensure the transition plans are in place and to obtain authorizations for TRICARE Extended Care Health Option services, if applicable.

**Beneficiary counseling and assistance coordinator**

All TRICARE regional offices and most military treatment facilities are staffed with beneficiary counseling and assistance coordinators. They provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims, eligibility and assistance with referrals and appointments. If you or your family member has more severe needs, contact your TRICARE case manager.

**Case management**

Case management involves a team of health care professionals who help you and your family find solutions to complex health problems. It is important to inform your case manager if you are moving as he or she will connect you with the case manager at your new location.

**Extended Care Health Option**

The Extended Care Health Option provides financial assistance to beneficiaries of active-duty service members who qualify based on specific mental or physical disabilities. The Extended Care Health Option offers an integrated set of services and supplies beyond the basic TRICARE program. Regional contractors in each of the TRICARE regions and overseas administer the program.

**Transporting medical equipment**
Contact your installation’s household goods/transportation office for information on special procedures for the transportation of medical equipment.

**Federal and state health care programs**

**Medicaid** provides health coverage for individuals and families with low incomes or have a disability. The department of social services or the department of medical assistance may administer the Medicaid program in your state. **Supplemental Security Income**, or SSI, is a cash assistance program intended to meet basic needs for disabled adults and children who have limited resources. Families must reapply after moving to a new state.

Many states offer services for children with special health care needs funded by the **Maternal and Child Health Services Block Grant**, or Title V. State departments of health websites and local health departments can provide information on state health benefits. The **Maternal and Child Health Bureau** website has more information, including state points of contact.

**Other important resources**

**TRICARE** debt collection assistance officers assigned to regional offices and military treatment facilities worldwide can help beneficiaries understand and get assistance with debt collection issues related to TRICARE.

**Installation Specific Information**

**Exceptional Family Member Program (EFMP)**

The Exceptional Family Member (EFM) is defined as a bonafide dependent with one or more handicapping conditions or special needs requiring special medical, medically related, educational or therapeutic services.

The purpose of the EFMP is to reflect the Marine Corps concern and support for its members and their families.

The EFMP is designed to help the handicapped reach their fullest potential, improve the quality of life of the affected family and prevent the cost of inappropriate assignment.

Numerous services are provided, such as enrollment assistance, case management, informational and referral services, briefs and special assignments.

**Education - Special Education/EIS**

**Early Intervention and Special Education Services**

**Children from birth to 3 years of age**

The Individuals with Disabilities Education Act, or IDEA, requires all states and territories to provide early intervention services to children from birth to 3 years of age who have or are at risk for having developmental delays. Local school districts or health departments often provide these early intervention services. The program is called by different names in different areas, but it is often called Part C (because Part C is the section of the law that pertains to early intervention). The National Early Childhood Technical Assistance Center provides a list of state Part C directors and funded programs on their website. Also, Military OneSource can assist you in identifying early intervention programs in your area.

When moving, you should hand carry copies of your child’s individual family service plan and the most current evaluation reports to your new home to ensure they are not lost.

**Children between 3 and 21 years of age**

The IDEA requires all states and territories provide special education services to eligible children between the ages of 3 and 21. Each local school district has a special education director, and each school should have an individualized education program team or school-based committee that attends to students with special education needs.

The IDEA requires that if a child transfers to a different district in the same state, the receiving school must provide comparable services until the new school develops and implements a new individualized education program. If a child transfers to another state, the receiving district must provide comparable services until the receiving district completes an evaluation and creates a new individualized education program.

If you are moving and your child receives special education and related services, you should hand carry all pertinent school and medical documents, including the individualized education program and current evaluation reports. Hand carrying these documents ensures that they are not lost and allows the new school district to begin the process as soon as you move.
Other resources

Parent Training and Information Centers serve families and adults with special needs from birth to age 26. They assist families in getting appropriate education and services for their children, work to improve education services for all children, train and inform parents and professionals, resolve problems between families and schools or other agencies, and connect those with disabilities to community resources. Find out more at the Center for Parent Information and Resources website.

Installation Specific Information

At the MCAS Iwakuni schools, Perry Elementary and Perry High, DoDDS provides the following level of services.

Autism Spectrum Disorder (ASD) Services not available at this location.
Communication/Speech Impaired Services are available to provide comprehensive speech and language interventions in individual, small group, and/or general education classroom settings.
Emotionally Impaired Services not available at this location.
Hearing Impaired Services are available on an as-needed-basis to provide consultation for students with hearing impairments who can be served in the general education classrooms. The Hearing Impaired Specialist is not located within the school complex and on-site visits may be limited. Minor environmental modifications and some special materials are available. Support is provided for children whose hearing disability is typically corrected with hearing aids. This is not an appropriate location for children who are deaf or who require the services of an interpreter.
Specific Learning Disability Services are available to provide individualized instruction in the general education classroom with resource room support (up to 50% of the day).
Intellectual Disability (Mental Retardation) Services are available for children who have mild mental retardation and receive the majority of their instruction in general education classroom (approximately 75% or greater) with resource room support. Independence is stressed with minimal additional supervision or support.
Preschool (3-5 years of age) Services are available for children with developmental delays and/or other identified disabilities who require daily or less frequent support in a developmental preschool classroom setting.
Visually Impaired Services not available at this location.

Special Education Records

Parents of children enrolled in special education should hand-carry all pertinent school and medical documents to include their children’s Individualized Education Program (IEP) and current testing and evaluation reports.

If your child requires specialized equipment (for example large print books, an FM trainer, or Braille services) contact the Area Special Education Coordinator in Okinawa.

Contacts

Pacific Area Office
Special Education Coordinator
DoDDS-Pacific, Area Office
Unit 35007
FPO AP 96373-5007
011-81-98-876-0279
DSN: 315-645-2755
Fax: 011-81-98-876-4263
Email

Japan District Superintendent's Office
DoDDS Japan District
Unit 5072
APO AP 96328-5072
DSN 315-225-3954
011-81-425522510 ext. 5-3940
Email

Health Care - Overview

Moving with TRICARE

When you move, TRICARE moves with you. It’s there before, during and when you get to your next duty station. It’s available worldwide. There are steps you need to take to make sure changes to your TRICARE coverage go smoothly. With your move, you may have to use a different TRICARE option.
Please note:

You and your family members have to show as TRICARE eligible in the Defense Enrollment Eligibility Reporting System, or DEERS.

For TRICARE plan information, visit the TRICARE Plan Information Kits page.

Regional and overseas contractor information is available on TRICARE's Contact Us page.

Print out the TRICARE contact wallet card and keep it with you.

Always keep personal contact information current in DEERS, especially your address and email.

Prime options

Prime options in the United States

If you live in a Prime Service Area, then TRICARE Prime is an option for you. A Prime Service Area is usually within a 40-mile area of a military clinic or hospital. With Prime, you have a primary care manager, who may be a military or civilian doctor or a team of doctors, who manages your health care needs.

Some active-duty family members may enroll in the U.S. Family Health Plan, or USFHP. The USFHP offers a TRICARE Prime-like option in six areas of the United States. You’ll get all care (including prescription drug coverage) from a network provider. With the USFHP, you can’t get care at military hospitals and clinics or from TRICARE network providers (emergency exceptions). You have to work with USFHP when get care overseas. Visit the U.S. Family Health Plan page for more information.

If you don’t live in a Prime Service Area, TRICARE Prime Remote is your other option. Eligible family members have to live with their active-duty sponsor (with some exceptions) to enroll in TRICARE Prime Remote. In most cases, your primary care manager is a network provider. If there's no local network provider, you can choose any TRICARE-authorized provider to act as your primary care manager.

Prime options overseas (including U.S. territories)

In overseas locations, you have two options for care:

TRICARE Overseas Program-Prime is for active-duty service members assigned overseas. Units are near military clinics and hospitals. To enroll in the program, family members must be command-sponsored. Your primary care manager is a military provider or team of providers.

TRICARE Overseas Program-Prime Remote is available in certain remote overseas locations. It’s for assigned active-duty service members and their command-sponsored family members. Your primary care manager is the overseas contractor who you contact through regional and country specific call centers.

Note: Active-duty service members must enroll in a Prime option.

When you know you’re going to move, call your current TRICARE stateside overseas contractor. Find out if your new location is in a new region and talk about your TRICARE options.

Transferring your TRICARE Prime/Prime Remote coverage

When you move, your Prime options may change. You have to transfer your enrollment if you move to a different region. Some family members may have to disenroll and use TRICARE Standard. Options may vary for each family member. Remember, to enroll in a Prime option overseas, family members must be command-sponsored.

If you move within your current region, you still need to find out if your Prime option changes. You may only need to get a new primary care manager. Again, call your current TRICARE regional or USFHP contractor to talk about your move and your TRICARE options. Follow these steps to transfer your enrollment by phone:

Call your current TRICARE regional or USFHP contractor to transfer your enrollment or get a new primary care manager. The contractor will ask about you, your family, where you’re moving to and the estimated date you’ll get to your new duty station. Your current contractor then shares your information with your new contractor. If you only need a new primary care manager, they will work with you to make that happen. Your new contractor will call you within five business days of your expected arrival date to discuss your Prime enrollment and primary care manager options. Your enrollment transfer will be the day your new contractor calls and you agree to the transfer. It may take up to four business days to record your transfer. You will still have Prime coverage with your old region until the transfer is complete.

Update your address in DEERS as soon as you get to your new location, even if you’re in temporary housing.

Log into milConnect to check on your enrollment. You can see who your primary care manager is and print out an enrollment card.

Note: Don’t disenroll from Prime before you move.

Other ways to transfer your enrollment include:

Transfer your enrollment online using TRICARE's Beneficiary Web Enrollment Tool. The Beneficiary Web Enrollment Tool will be available in 2016 for those moving stateside from an overseas location. In the Beneficiary
Web Enrollment Tool, you can set a date up to 90 days in the future as your enrollment transfer date. **Call your new contractor** when you arrive in your new duty location. They can transfer your enrollment over the phone. **Download an enrollment form** and mail it to the regional contractor for your new region. Remember to note the date you want the transfer to go into effect. Enrollment information for the USFHP is available on the [U.S. Family Health Plan](#) page. **Enroll** when you in-process at your new duty location.

To learn more, visit the [TRICARE Moving](#) page.

**TRICARE Standard and Extra**

TRICARE Standard and Extra is an option for active-duty family members. You don't have to enroll—coverage is automatic as long as you show as TRICARE eligible in DEERS. With TRICARE Standard or Extra you can see any TRICARE-authorized provider, non-network or network. You pay a deductible and costs shares.

**If you visit a non-network provider**, you're use the Standard option. You may have to pay in full up front and file a claim for reimbursement.

**If you visit a network provider**, you're using the Extra option. You only need to pay your cost share at your appointment.

If you’re a family member and don’t want to enroll in TRICARE Overseas Program-Prime, or can't enroll because you’re not command-sponsored, you have TRICARE_Overseas Program-Standard. You can see any civilian provider (except in the Philippines).

If you want or have to use TRICARE Standard when you move, call the new regional contractor to disenroll from Prime when you get to your new location.

If you already using TRICARE Standard and Extra:

**Once you get to your new location, update your personal information in DEERS** as soon as possible. You can update your personal information through [milConnect](#), through [TRICARE's Beneficiary Web Enrollment Tool](#) or calling the Defense Manpower Data Center toll-free at 800-538-9552; TTY/TTD: 866-363-2883.

**Find a provider.** If you are within the United States, you can find network and non-network providers by region through the [TRICARE Find a Doctor](#) page. If you are overseas, you can find a provider through the [TRICARE Overseas](#) website or call the overseas regional call center.

If you’re in a new region, the claims address changes. Check the [TRICARE Filing Claims](#) page for your new mailing address.

**TRICARE For Life**

TRICARE For Life is for those who have Medicare and TRICARE. You don't have to enroll - coverage is automatic as long as you show in DEERS as TRICARE-eligible and have Medicare Part A and Part B if needed. When you go to a Medicare doctor, show your Medicare and uniformed service identification cards. Your provider files your claims with Medicare. Medicare pays first and sends the claim to the TRICARE For Life claims processor. TRICARE then pays second for TRICARE-covered services.

If you’re an active-duty family member, you don’t have to have Medicare Part B to keep your TRICARE benefits. You must have Part B to keep TRICARE once your sponsor retires.

When you move, update your personal information in DEERS as soon as possible. To find a new provider:

**If you are within the United States or in U.S. territories** (Guam, Puerto Rico, the Northern Mariana Islands, American Samoa or the U.S. Virgin Islands), you can search the Medicare Provider Directory or call 800-633-4227 to find a Medicare-certified provider. Visit the [Medicare](#) website or the [TRICARE For Life](#) website to learn more.

**If you are at an overseas location**, TRICARE For Life works a little differently. Medicare doesn't pay for care overseas, TRICARE is your primary payer. You may get care from any civilian provider. You pay up front and then file a claim with the TRICARE overseas contractor. You have to pay TRICARE Standard deductibles and cost shares. You can find a provider through the [TRICARE Overseas](#) website or call the overseas regional call center.

**Getting care along the way**

Before you move, take care of any routine medical needs, including immunizations. Fill your prescriptions so you have enough while traveling. TRICARE defines emergency care as "medical services provided for a sudden or unexpected medical or psychiatric condition or the sudden worsening of a chronic condition that is threatening to life, limb or sight and needs immediate medical treatment or a condition which has painful symptoms that need immediate relief to stop suffering." TRICARE defines urgent care as "medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications."

**Emergency care when stateside** – If you require emergency care while traveling in the United States, call 911 or go to the nearest emergency room. Then call your primary care manager or regional contractor within 24 hours of being
seen.

**Urgent care when stateside** – If you require urgent care while traveling in the United States, are using a Prime option and you’re close to a military hospital or clinic, go there. You have priority access and you don’t need a referral to be seen. Otherwise, if you have Prime, call or contact your primary care manager for a referral and authorization. If you don’t get a referral and authorization before being seen, you’ll pay the higher point-of-service deductible and cost share. If you have Prime Remote and don’t have an assigned primary care manager, call the provider that acts as your primary provider or call your regional contractor.

**Emergency care when overseas** – For emergency care, go to the nearest emergency care location. If you're using TRICARE Overseas Program-Prime or Prime Remote, call International SOS Medical Assistance within 24 hours or on the next business day to get an authorization for the visit and needed ongoing care, and claims payment information.

**Urgent care when overseas** – For urgent care, go to the nearest military clinic or hospital if possible. Visit a U.S. embassy or call the overseas regional call center. You need an authorization before you see a civilian provider. The call center can help you find one. Without an authorization, you'll end up paying a higher point-of-service deductible and cost share. Your claim may be denied if you’re an active-duty member. More information is available on the TRICARE Service Center and TRICARE Area Office websites.

If you’re using TRICARE Standard or TRICARE For Life, you may get urgent care from any TRICARE-authorized provider. If it's after clinic hours or you're not sure if you need to see a doctor, call TRICARE's Nurse Advice Line at 800-874-2273.

**Filling prescriptions while traveling**

If you run out of a prescription drug while traveling, contact your military or civilian provider. If you have refills on a military clinic prescription, check to see if your prescription can be moved to and filled by another military treatment facility. If you have refills on your prescription with a major retail pharmacy chain, check with the chain to see if they can transfer your prescription to a local chain pharmacy. If you have refills on a drug you get through TRICARE home delivery, call the TRICARE pharmacy contractor to see what can be done.

**If you are within the United States or in U.S. territories** and a doctor puts you on a new drug, fill your prescription at a military pharmacy or TRICARE retail network pharmacy. If you are Prime and use a non-network pharmacy, you pay the higher point-of-service deductible and cost share. You may have to pay out of pocket for your drug(s). If so, file a claim with the TRICARE pharmacy contractor. If you are still in an overseas Prime option, you file your claim with the overseas contractor.

**If you are at an overseas location**, and a doctor puts you on a new drug, fill your prescription at a military pharmacy or go to a civilian pharmacy. You will likely have to pay out of pocket. You file your claim with the TRICARE overseas contractor, even if you are enrolled in a stateside Prime option.

**Getting dental care while traveling**

Getting dental care while traveling depends on your location and whether you are a service member or family member.

**If you are an active-duty service member within the United States or in U.S. territories**, you can receive dental care at a military dental clinic. Contact the Active Duty Dental Care Program before you see a dentist and tell the contractor about your move. You will need to get an authorization before you see a dentist. The Active Duty Dental Care Program will work with you so you can get care from a local network dentist. For dental emergencies, go to a military dental clinic if possible. If not, get care from any civilian network dentist and have the dentist give you paperwork showing what he or she did during the visit. Make sure you get the dentist’s contact information and call the Active Duty Dental Care Program contractor immediately to let them know about your care so they can work with you to make sure they can pay the claim.

**If you are an active-duty service at an overseas location**, you can call the overseas regional call center to get authorization before you see a civilian dentist.

**If you are an active-duty family member within the United States, in U.S. territories or at an overseas location**, you can find out if any nearby military dental treatment facility treats active-duty family members. If you’re enrolled in the TRICARE Dental Program, call the TRICARE Dental Program contractor or visit their website to find a provider. You will need to get an authorization before you see the dentist.

**Permanent change of station for active-duty service members**

With permanent change of station orders, ask for a copy of your medical and dental records from your personnel office, providers/dentists, and medical or dental clinics. Do this at least one month before your permanent change of station date. This way you may be able to carry records to your new duty station.

You may ask providers or the military clinic to transfer your family's medical records to the military hospital or clinic nearest to your new duty station. You may ask to have copies of their records to carry with you or them as well. (You may have to pay to get their records copied.) If you want someone else to be able to get medical or dental information on you or your family while you are moving, you need to complete a DD Form 2870, "Authorization for Disclosure of Medical or Dental Information."
Find more about moving, updating DEERS, the TRICARE regions, pharmacy, dental and much more through the TRICARE website or the TRICARE Moving page.

Installation Specific Information

Installation Clinic
The Branch Medical Clinic is a tenant activity of the Marine Corps Air Station. It is organized as a remote organizational element of U.S. Naval Hospital, Yokosuka (550 miles away) and is managed by an Officer in Charge.

The clinic is easy to access from all areas of the Marine Corps Air Station. The Branch Medical Clinic is accredited by the Joint Commission for Accreditation of Healthcare Organizations.

TRICARE Pacific
It is very important to ensure that your family members enroll in TRICARE Pacific upon arrival.

If your family members do not transfer their enrollment, they will revert to TRICARE Standard for their health care coverage 60 days after the report no later than date.

To enroll, stop by the TRICARE Service Center and you will be provided information about the TRICARE Pacific program.

We also encourage you to update DEERS with your new address information. DEERS uses home addresses to send out information on health benefits and to verify entitlement to health care.

Child and Youth Programs

The Department of Defense takes great pride in the variety and quality of services provided to children and youth on installations worldwide. While the services provided may vary by location, the standards and quality of services are consistent and meet established regulations.

Child Development Centers
Child development centers, or CDCs, generally offer child care for children ages 6 weeks to 5 years. Care is available Monday through Friday, with some locations offering options, such as extended hours, weekend care and respite care. Child development centers vary in size and larger installations may operate multiple facilities. Programs are certified by the Department of Defense and accredited by a national accrediting body, such as the National Association for the Education of Young Children.

Family Child Care
Children ages 6 weeks to 12 years may receive care in the private home of a certified family child care provider living in government-owned or leased housing. Family child care is typically available weekdays and with additional care provided during evenings, weekends and flexible hourly care for shift work. Regulations limit the number of children who receive care at any one time to no more than six children under age 8 and no more than two children under age 2. Family child care providers must be certified to operate by the installation. Individual providers may voluntarily seek national accreditation from the National Association of Family Child Care and are provided local support, training and materials to accomplish this goal.

School-Age Care Programs
School-age care programs provide care to children in kindergarten through sixth grade. Care is offered before and after school, during non-school days and summer vacations. School-age care programs may be located in Department of Defense youth centers, child development centers or in other suitable facilities. All programs are certified by the Department of Defense and accredited by a national accrediting body, such as the Council on Accreditation.

Requesting Child Care
Military families may request child care by visiting MilitaryChildCare.com. This Department of Defense website serves all military families seeking child care (including Child Development Centers, Family Child Care and school age care programs) and provides access to military-operated child care options world-wide. Families may search for and request care, manage their requests, and update their profile online, simplifying the process for finding child care.

Youth Programs
Dynamic programs for youth ages 5 through 18 years are provided in approximately 300 youth and teen program facilities worldwide. A wide variety of offerings includes activities in physical fitness and sports, the arts, life skills, career and volunteer opportunities. Installation programs may also collaborate with other youth-serving organizations, like the Boys & Girls Clubs of America and USDA/4-H programs.

Child Care

Child Development Center (CDC)

The CDC is located in Building 637, next to Provost Marshal's Office (PMO).

The CDC offers full day care for children six weeks to five years of age (not enrolled in Kindergarten). The CDC complies with Department of Defense standards of quality. A variety of planned group and individual activities which are tailored to children's developmental needs are offered.

Hourly care is offered on a space available basis.

The CDC maintains a list of certified home childcare providers.

Inbound personnel in need of childcare are encouraged to contact the CYTP Resource and Referral office prior to arrival.

Programs Offered

Programs offered at the Child Development Center (CDC) on base include: Full Day, Part Day, Enrichment for Preschool, and Hourly Care.

All programs are developmental and address the social, emotional, cognitive and physical development of children.

Full day care is for children six weeks to five years of age (not enrolled in kindergarten) and hourly care is offered on a space available basis.

Hours of Operation

The CDC is open Monday - Friday from 6:30 a.m. - 5:30 p.m., and closed on all federal holidays. For more information or to make reservations please call the CDC at 315-253-5584.

School Age Center (SAC)

The School Age Center is located in Building 9555A, inside the Iwakuni Elementary School.

The SAC and Youth and Teen Programs are registered affiliates of the Boys and Girls Club of America (BGCA) program. They offer a curriculum of choice and opportunities to explore life skills and join in many of the BGCA core programs to include Power Hour, The Arts, Project Learn, Sports Authority, Smart Moves and many more.

Programs Offered

The School Age Center offers before and after school care during the school year along with full day care during teacher work days and the extended school breaks of spring, summer and winter. Full time care is for children five years of age (enrolled in kindergarten) through age 12.

Hourly care is available on a space available basis.

For more information or to make reservations please call the SAC at 315-253-3400.

All programs are developmental and address the social, emotional, cognitive and physical development of children.

Hours of Operation

School Days: Monday - Friday 6:30 a.m. - 5:30 p.m.; closed 10:30 a.m. - 1:30 p.m.

School Breaks and Teacher Work Days: Monday - Friday 6:30 a.m. - 5:30 p.m.

Saturdays, Sundays and Holidays: Closed

Costs

All rates are based on total family income. The service member's Leave and Earnings Statement (LES) must be provided to determine income. If the spouse is employed, a copy of the most recent pay stub will be used to determine income.

Family Child Care (FCC)
If you are interested in becoming an FCC provider, you must be at least 18 years of age and live in base housing. The family child care program will provide training in CPR, first-aid, food handling and sanitation and child development prior to licensing.

Parents can obtain referrals for certified homes with openings by calling the CYTP Resource and Referral office at 315-253-5064.

## Youth Services

### Youth Services

#### Youth Center

The MCAS Iwakuni Youth and Teen Center is located in Building #443 and can be reached at DSN 315-253-6454. (Commercial 0827796454)

Youth and Teen programs are affiliates of the Boys & Girls Club of America and offers BGCA related activities. All Youth Programs offer age appropriate recreational activities. Holiday and summer programs, special events (parties, field trips, etc., cultural exchanges and a wide variety of other recreational activities) are offered through youth services.

#### Hours of Operation

- Monday - Thursday 12:00 - 1:00 p.m.; 2:30 - 8:00 p.m.
- Friday 12:00 - 1:00 p.m.; 2:30 - 9:00 p.m.
- Saturday 2:30 - 9:00 p.m.
- Sundays 12:00 - 5:00 p.m.
- Holidays - closed

*ON NO-SCHOOL DAYS THE YOUTH & TEEN CENTER IS OPEN FROM 0900-1900*

#### Youth Sponsorship Program

Iwakuni has a Kids In Touch With Kids Youth Sponsorship Program. If your child is between 6 years and 12 years of age and is interested in having a youth sponsor, contact the Information, Referral & Relocation Coordinator at DSN 315-253-6352.

#### Youth Employment

Iwakuni has a summer hire program where kids can work during their summer vacation. The Summer Youth Employment Program is open to SOFA sponsored family members of Active Duty or DoD civilians in Iwakuni. Applicants must be ages 14-21 at the time of hire. Youths must have parental consent prior to employment concerning the specific type of work to be performed. No experience is required. Contact NAF HRO at DSN 315-253-5008.

#### Youth Sports

The MCCS Youth Sports Program offers children ages four to fifteen the chance to participate in a variety of sports. Sports include Tee-Ball, baseball, basketball/cheerleading, soccer/cheerleading and flag football/cheerleading.

Registration for youth sports activities can be made at Ironworks Gym during the registration dates provided for each sport. Check with Youth Sports at Ironworks Gym, Building 1010, for registration dates. We can be reached at DSN 315-253-3239/5777.

#### Ongoing Programs

The youth and teen center is an affiliate of the Boys and Girls Club Of America. They offer a wide range of BGCA related activities to include:

- Fine Arts Program
- Digital Arts Festival
- Club Tech
- SMART Girls
- Passport to Manhood
- Special Events:
- Month of the Military Child
- Base Wide Easter Egg Harvest
- Boys and Girls Day for Kids
- Mini Marine Corps Ball
New Parent Support Program

Marine Corps New Parent Support Program

The New Parent Support Program is an early intervention service for families who are expecting or have a child 5 years of age or younger. The primary focus of the New Parent Support Program is intensive home visitation services tailored to meet the unique needs of each family and help them cope with stress, isolation, deployment, post-deployment reunions and the everyday demands of parenthood. In addition to home visits, expectant parents and parents of newborns and young children can participate in a variety of programs, such as support groups and parenting classes designed to help parents learn new parenting skills and provide an optimal learning environment for their children. Confidential services also offer new and expecting parents the opportunity to express concerns and ask questions.

Program highlights

These programs and services are available through the Marine Corps New Parent Support Program:

**Baby Boot Camp** - These classes provide new and expectant parents with an understanding of an infant's world and the basic skills necessary for loving, safe care. Classes include topics such as breastfeeding, bonding and attachment, and self-care.

**Parenting classes** - These classes provide hands-on parenting education to support healthy children and positive family relationships. Parenting topics include infant massage, newborn care and discipline.

**Referrals** - Assistance with information and referrals link families with appropriate military and community services.

**Play morning** - This interactive playgroup helps teach parents about developmentally appropriate play and helps children improve their social, cognitive and motor skills. Parents must provide signed documentation of their child's immunizations to participate.

**Home visits** - Parents receive education and support by a caring professional in the privacy of their home. These services are available to families regardless of whether they live on or off the military installation.

**Staff qualifications**

The New Parent Support Program is a professional team of licensed social workers, marriage and family therapists and registered nurses skilled in child development and sensitive to the challenges facing military families.

**Eligibility**

Service members and their families stationed at or near a Marine Corps installation who are expecting a child or have a child under 6 years of age are eligible for all services, free of charge, offered by the New Parent Support Program.

**Getting started**

Enrollment is easy. Just call the New Parent Support Program on your installation during regular business hours. Find the program through MilitaryINSTALLATIONS. Select New Parent Support Program and your installation from the drop-down menus.

**Installation Specific Information**

Additional programs offered at MCAS Iwakuni NPSP:

**NPSP Orientation** -- During our orientation to NPSP, you will be able to sign up for classes, learn about all of our services, ask questions, meet new parents and much more! This class is required to participate in all other classes.

**Free Play** -- An interactive play group designed to teach parents developmentally appropriate play and to help children improve their social, cognitive, and motor skills for ages 0-5 years old.

**Ages & Stages** -- Do you have a child that is ages 2-5 years old that is having behavioral or sibling rivalry issues? Join us to learn effective positive discipline techniques that work! We touch on the issues of tantrums, potty training, nutrition, milestones, stress management and much more! These services can be offered as a home or office visit.

**Single Parents in the Military** -- Join us in learning more about housing, legal, childcare, and family readiness unique to you.

**Childbirth Education Class** -- Two part class offered by branch Health Clinic covers healthy pregnancy, preparing for birth overseas, active labor and delivery, breathing, relaxation and much more.

**Musical Mondays and Toddlers & Tunes** -- An interactive play group for children ages 3-5 consisting of play time, singing and craft activities. Musical Monday for children ages 3-5, and Toddlers & Tunes for children ages 0-2. Please call for more information.

**Start Right with Pregnancy/Journey through Pregnancy** -- This class will help you insure a successful, happy
pregnancy. We'll get you on the right track with nutrition, exercise, intimacy, safety tips and planning for the necessities. This class is offered weekly through home or office visits.

**Baby Proofing** -- A home visitor will come to your home and give you tips on how to baby proof your home.

**Loaner Program** -- We have pack and plays, breast pumps, literature, and birthing balls available for check out for FREE!

**Home Visitation** -- Home visitors work with families in a one on one setting to enhance their parenting skills and provide support to parents. Home visitors help families cope with the stress, isolation, deployment and the everyday demands of parenthood. Visits may be conducted in your home, barracks room, at our office or a location convenient to you.

**Tours** -- We provide tours of Dr. Shoji's Obstetrics Clinic to expecting clients once a month after our orientation. This will be cancelled upon the opening of the Birthing Center.

**Family Center**

**Programs and services**

As a gateway to the resources you need, the Military and Family Support Center provides information, support and services to help you balance the demands of military life. The Military and Family Support Center is one part of the overall Family Readiness System, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. It should be one of your first stops once you arrive at a new installation. The programs and services are a key resource for you and your family. They include:

**Deployment support** assists you and your family during all phases of the deployment cycle, providing workshops and services to help meet the challenges of deployment, as well as information and referral to deployment-related resources. Services include education briefings for deploying members and families, support services, morale calls and service-specific programs.

**Relocation assistance** provides an array of services to meet your moving needs. Relocation services include, but are not limited to, relocation workshops that help you prepare for a move, information on installations and communities worldwide and, where offered, a loan closet for basic household items. Relocation assistance also includes assistance with in-transit emergencies. Military and Family Support Centers work with other installation agencies to keep relocation information current, timely and relevant to allow you to make informed decisions and ensure you experience a smooth and successful move.

**Personal financial management** provides information, education and one-on-one financial counseling to assist you and your family in maintaining your financial readiness. Services are designed to address money management issues throughout your active-duty lifecycle and into retirement. Financial readiness educational opportunities range from basic planning to long-term investing.

**Employment assistance** offers comprehensive information, tools and resources to support career exploration, training and licensing, and employment readiness. Military and Family Support Centers may offer career counseling, local labor market information, trend tracking, skills and interests identification, job bank referrals and resources for self-employment.

**Family life education** provides information and education to assist you and your family in developing resilience skills that can help as you navigate your mobile military lives.

**Information and Referral** can assist you in identifying and clarifying needs to determine appropriate forms of assistance and in locating services and programs available both on and off your installation.

**The Transition Assistance Program** prepares separating, retiring and demobilizing service members (and their families) with the information, skills and knowledge necessary for a successful transition from military to civilian life. The first step in your transition process is to complete the congressionally mandated pre-separation counseling session, which furnishes detailed information on the various benefits and services available. Military and Family Support Centers may provide other services, such as counseling and family advocacy. Services vary by location.

**Employment - Overview**

**Employment Opportunities**

Job Links:
Off-base overseas employment opportunities can be somewhat limited due to Status of Forces Agreement restrictions and a lack of local job opportunities in the private civilian sector.

Your new assignment can be equally as productive by considering volunteer opportunities and/or continuing your formal education. Volunteering is an excellent opportunity to help your community and to upgrade your skills, pursue a new career, or possibly be considered for future employment.

**Good Prospects**

The majority of employment opportunities are entry level, sales clerk type positions available through the Civil Service Human Resource Office, as well as the private vendors throughout the base.

Marine Corps Community Services is one of the primary employers on base and offers competitive career and entry level positions. They employ spouses, civilians, military veterans and servicemembers in full time and flex positions. Please visit their website for additional information: [www.mccsiwakuni.com](http://www.mccsiwakuni.com)

**Fair Prospects**

Further positions are available with DoDDs School, Community Bank, Navy Federal Credit Union, and teaching positions with the local base colleges.

**Preparation Procedures**

To prepare for your employment search before arriving at Iwakuni, consider the following:

Attend employment workshops offered by your installation's Marine and Family Services (resume writing, interviewing skills, competing a federal application form, etc.)

Please visit [http://mccsiwakuni.com/marine-family/ppr/career-resources/](http://mccsiwakuni.com/marine-family/ppr/career-resources/) for assistance with your career or transition.

Update your resume and federal application form (SF-171, OF-612, or resume).

Input your electronic resume into the Office of Personnel Management and Department of Navy Human resource Office website at the web sites listed below in the contacts.

**Home Business Opportunities**

Other alternatives to seeking employment are to pursue telecommuting or starting a home business (child care services, English conversation instructor, etc). Starting a home business can be a lucrative option for employment. However, like any start up business you must develop a business plan, conduct product or services and regional research, and attend classes or seek counseling from your local state or federal Small Business Administration office prior to departing CONUS.

In addition, all home businesses must be approved by the Staff Judge Advocate Office (there are exceptions), reference Marine Corp Air Station Order 1740.2L in the Welcome Aboard Packet.

Please note that all materials and necessities used to support your home business cannot be purchased from the Commissary and Exchange, or received or shipped from the Base Post Office. Thus, you must consider other alternatives such as purchasing your materials or supplies from companies in the United States or local Japanese suppliers (language barriers exist). Other considerations should include tariffs, foreign taxes, local licensing, and shipping costs.

**Telecommuting Opportunities**

Telecommuting arrangements are now being recognized by Small Businesses and Corporate America as an opportunity for companies to retain the skills of their highly productive employees. Unfortunately, not all jobs are telecommutable. Before relocating to Iwakuni speak to your supervisor or human resource office regarding the possibility of telecommuting.

Also, consider the fact that you will need the following resources, and who will pay for these resources: adequate equipment (desktop/portable computer, printer, scanner, back-up device, etc), internet provider, and child-care arrangements.

**Tuition Assistance**

*MyCAA*

For information on MyCAA and Military Spouse Education and Career Opportunities, visit [Military OneSource](http://www.militaryonesource.com).
Relocation Assistance

Programs and Services

If a permanent change of station, or PCS, is in your future, you may have questions about moving. As part of the Military and Family Support Center, the Relocation Assistance Program provides services and resources to help make this transition as smooth as possible. Here’s what they offer:

Individual PCS planning — Most relocation programs offer one-on-one consultation. In particular, those making their first military move, those making their first overseas move or those with challenging or complex situations should contact the relocation assistance office.

MilitaryINSTALLATIONS and Plan My Move — For managing and planning your move, you may want to take advantage of these DoD-sponsored online relocation tools. You can estimate expenses, locate forms for housing and property shipments, and create a moving calendar.

Loan closet — Where available, loan closets offer basic household goods while your personal property is in transit. Typical items include pots and pans, dishes, silverware, irons, ironing boards and infant or toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your express shipment.

Workshops and briefings — Workshops vary from installation to installation, but you may find classes on purchasing real estate and renting, budgeting and finance, moving with children or general moving preparation.

Pre-departure briefings — These briefings may be called Smooth Move or PCS Briefing, and they provide essential information to prevent you from making uninformed and costly decisions before your move.

Settling-in services — Welcome wagon services, local area tours (with child care sometimes provided), or basic household items to use until your goods arrive may be a part of your installation’s settling-in services. Overseas arrival services may include introductory language classes and cultural awareness training.

Foreign-born spouse support — Whether your question concerns immigration and naturalization, learning the English language or how to use local transportation, the relocation program provides assistance, classes and referrals.

Emergency assistance — From time to time, emergencies occur while moving. The Relocation Assistance Program office has the resources to provide emergency financial assistance and referrals.

Installation Specific Information

Welcome Aboard Orientation

All SOFA personnel ages 13 and older are required to attend.

Start off your tour in Iwakuni by attending the Welcome Aboard Orientation. Learn about your responsibilities as a member of the military community, Japanese culture and customs, and much more. You will also have the opportunity to meet representatives from different entities aboard the Air Station and learn about the services available to you.

Location: Club Iwakuni

Dress code: Appropriate civilian attire - no uniforms, please.

Free childcare is provided at the Child Development Center and the School Age Center based on space available.

A SOFA driving license will not be issued until attendance is confirmed. The SOFA driving test will be administered the same day as the Welcome Aboard Orientation.

For more information call 253-6161/3357.

PCS with Success Workshop

This workshop assist you by providing the right information at the right time. Facility experts from the Distribution Management Office (DMO), Disbursing, Financial Counseling, Tricare and Relocation Assistance conduct overviews on benefits, paperwork and relocation preparation. We provide helpful hints, checklists, pamphlets, resources, and vital information on clearing housing, DMO shipments, disbursing allowances, claims, financial planning and more. We recommend attendance at least 3 months in advance and a specific duty station is not necessary for attendance.

Sponsorship

The Information Referral and Relocation (IR&R) Program acts as coordinator for the Navy and Marine Corps Sponsorship Program. To ensure optimum transition, the program requires that all personnel, regardless of rank, marital status, assignment to an accompanied or unaccompanied tour, be assigned a sponsor.

Kids in Touch with Kids

This is a children's based sponsorship program that allows MCAS Iwakuni children ages 8 years to 12 years to help a newly arriving child adjust to life in Japan.
Teens in Touch with Teens
This is a teen's based sponsorship program that allows MCAS Iwakuni teens ages 13 years to 18 years to be sponsors for other teens moving to Iwakuni.

Lending Locker
The Marine and Family Programs, IR&R Program provides a Lending Locker free of charge while you are awaiting your household goods shipments arrival. When you first arrive, you may borrow the items for 60 days. If after 60 days your shipment still has not arrived, please contact the office at DSN 253-6161/3357 for an extension. Items include a kitchenware set. We do not have any bed linens, towels, or shower curtains. This service is available for all SOFA status personnel, accompanied or unaccompanied under PCS order (inbound and outbound).

In Transit Emergencies
No matter how well you've planned, emergencies do happen. What should you do in case of emergency while you are traveling? First of all make sure you have all your important papers with you - not packed with your household goods. Numbers for the OOD, your Command Duty Office and your sponsor can be invaluable in case of emergency while in transit.

The American Red Cross is always available for emergency aid anywhere you may be. Contact the nearest chapter (phone numbers are usually listed in the white pages of the local phone directory). They can sometimes help with emergency financial assistance and contacting individuals that will need to know where you are and what's happening.

Loan Closet

Items Available
The Information Referral and Relocation Assistance (IR&R) Program provides a Lending Locker service while you are waiting for your household goods shipments to arrive. This service is available for all SOFA status personnel, accompanied or unaccompanied who are under Permanent Change of Station orders (inbound/outbound).

Lending Locker items include:

- Kitchen Set-Service for 4
- Silverware Tray
- 16 Piece Silverware
- 5 Piece Utensil Set
- Hotpad
- Cutting Board
- Toaster
- Pitcher
- Sharp Knives (3)
- Colander
- Can Opener
- 7 Piece Cookware
- Measuring Cup & Spoon Set
- Dinner Plates (4)
- Bowls (4)
- Saucers (4)
- Coffee Cups (4)
- Beverage Glasses (4)
- Coffee Maker
- 3 Piece Bowl Scraper Set
- 8 Piece Mixing Bowl Set
- Meatloaf Pan

The Lending Locker does not have any bed linens, towels, or shower curtains.

How to Borrow
Please visit building 411, room 101.

Items can be borrowed up to 60 days. If after 60 days your shipment still has not arrived, please contact the IR&R Program for an extension.
Family Advocacy

General Program Description
The Family Advocacy Program is the congressionally designated program responsible for the prevention of and response to child abuse and neglect and domestic abuse/intimate partner violence in military families. The Family Advocacy Program works in cooperation with military and civilian medical providers, law enforcement, legal personnel, chaplains, and child and youth programs to provide a coordinated community response. The goal of the Family Advocacy Program is to promote the prevention, early identification, reporting and treatment of child and spouse abuse.

Program services vary by installation and generally include the following:

- Public awareness campaigns, education and support for couples and parents
- Parenting support at every age and stage, including New Parent Support Program home visits for expectant parents, new parents and families with young children
- Safety planning, advocacy and support for domestic abuse victims
- Clinical treatment for offenders and all affected family members as appropriate provided by MEDCOM

Prevention, Education and Outreach
Family Advocacy Program prevention, education and outreach services vary by installation and may be offered in coordination with military or civilian partners. Contact your installation Military and Family Support Center or Family Advocacy Program for local listings. Sample services include the following:

- Education and skill-building training on topics including stress or anger management
- Seminars on healthy relationships, couples communication or conflict resolution
- Parenting support, including the New Parent Support Program, playgroups, educational workshops and opportunities for parents and families at every age and stage
- Counseling or referrals to services tailored to meet specific family needs and schedules provided by MEDCOM

Child Abuse and Neglect and Domestic Abuse Information and Reporting
Child abuse and neglect: If you have concerns about a child’s welfare or safety, whether at home or in the care of a Department of Defense child or youth program, find your local Family Advocacy Program under the Installation Contacts tab or contact any of the following:

- Military OneSource (800-342-9647)
- Local child protective services, your state’s reporting hotline or Childhelp National Child Abuse Hotline at 800-4-A CHILD (422-4453)
- For concerns about child abuse or neglect in a DoD child or youth program or school, your installation Family Advocacy Program or the DoD Child Abuse and Safety Violation Hotline at 800-790-1197 in the United States or 571-372-5348 overseas (not a crisis line)

Call 911 or law enforcement if you witness abuse or neglect or a child is in imminent danger.

Domestic abuse: If you or someone you care about needs help, confidential support is available. Please contact the following for information, support and assistance:

- Your installation Family Advocacy Program
- Military OneSource (800-342-9647)
- National Domestic Violence Hotline (800-799-7233)
- Americans Overseas Domestic Violence Crisis Center (international toll-free at 866-USWOMEN)

Call 911 or law enforcement if you witness domestic abuse or someone is in immediate danger.

Domestic Abuse Reporting Options
Restricted report: In most instances, domestic abuse victims may request a restricted report, which allows for confidential medical care, counseling, victim advocacy and support services, such as safety planning and legal assistance, without command notification or a law enforcement investigation. A victim must contact a medical care provider or Family Advocacy Program professional to request the restricted reporting option.

Unrestricted report: If a domestic abuse victim requests an unrestricted report, the sponsor's commander is promptly notified, law enforcement is involved and administrative action against the offender may be taken. The victim remains eligible for all victim advocacy services, including safety planning, legal assistance and specialized support. Contact military law enforcement or the Family Advocacy Program to make an unrestricted report. In an emergency, call 911.
Eligibility Requirements

Family Advocacy Program services are available to service members and family members eligible for care in a military treatment facility. Intimate partners and others may qualify for limited support and referrals as appropriate. Contact your installation Family Advocacy Program for details.

Financial Assistance

Financial Assistance

Personal Financial Management Program

The Personal Financial Management Program is available for everyone who may be trying to make the most of their money. Whether you are experiencing financial difficulty, or looking for investment information, the Personal Financial Management Program is prepared to assist you with your financial needs. There is an excel spreadsheet that has been generated for active duty service members that can assist you in creating a realistic budget and show you a point when you can be debt free. Information and literature on a variety of financial related issues is available.

A wide range of financial classes are provided: Budgeting, Savings and Investing, Credit and Debt, Car Buying, Home Buying, and Thrift Savings Plan. Classes are available for one on one counseling or for unit briefs. All classes and information is free.

The cost of living in Japan is higher than most areas in the United States. For most military members stationed in Japan you will receive additional pay in the form of COLA (cost of living allowance). This pay will vary on your rank and number of Dependents. Please remember that when you rotate back to the states this additional pay will stop.

Having an emergency savings account is very important when being stationed overseas. One emergency expense that can come up is having to fly back to the states due to a death in the family, or if someone is critically ill. The military will only pay for you to return if the person who has passed away is your mother, father, sister or brother. In other cases even with a Red Cross message the ticket prices are still roughly $1000 per person.

Depending on whether you are traveling alone or with your family, you may need several hundred dollars worth of yen in your pocket to cover unforeseen events. If you require ground transportation or your flight is delayed overnight, you may need advance monies on the spur of the moment. Not all credit cards are accepted throughout Japan. You can convert dollars to yen in the Tokyo Narita airport.

Contact your Personal Financial Manager DSN (315) 253-6439 for additional assistance.

Emergency Assistance

Emergency Assistance

Planning for Emergencies

No matter how well you've planned, emergencies do happen. What should you do in case of emergency while you are traveling?

Important Documents/Hand Carry

First of all make sure you have all your important papers with you - not packed with your household goods. Numbers for the OOD, your Command Duty Office and your sponsor can be invaluable in case of emergency while in transit.

American Red Cross

The American Red Cross is always available for emergency aid anywhere you may be. Contact the nearest chapter (phone numbers are usually listed in the white pages of the local phone directory). They can sometimes help with emergency financial assistance and contacting individuals that will need to know where you are and what's happening.

Navy Marine Corps Relief Society

Navy Marine Corps Relief Society can provide financial emergency assistance based upon need, through either loans or, when there is a particular hardship, grants. Categories of financial assistance include:

Basic living expenses (food, shelter, utilities)
Medical not covered by CHAMPUS
Dental not covered by DDP
Legal Assistance

Legal Services

The Legal Assistance Office serves the needs of the Iwakuni community with professional and absolutely confidential legal services. Common areas of Legal Assistance practice include notaries and powers of attorney, separation counseling, child custody and child support, estate planning, tax preparation, the Servicemember's Civil Relief Act, immigration and naturalization, marriage preparation counseling, visa and passport issues, credit counseling, and contract and lease law.

There is no comprehensive list out there detailing every possible service we can provide. So no matter the nature of your legal issue, it is always best to stop by the Law Center for some free, confidential advice. The number of issues we deal with are infinite, and just about every client that comes to the law center has a unique dilemma. The clerks in our office are eager to help you, and have been trained to maintain a very liberal policy when in-taking new clients. We never turn away a servicemember or dependent in need of our help.

It is never a bad idea to come by and see if we can give you a hand. We usually can. The Legal Assistance Office is intended to promote increased readiness of the active duty component of the Naval Service and to enhance the morale and quality of life for military personnel, family members, and other eligible clients. The Department of the Navy wants you to be focused on your mission. The Law Center helps provide that focus by assisting you with the routine legal issues facing today's service member that can distract you from mission accomplishment.

Claims

Claims provides information, assistance, and the proper forms to submit claims against the government.

Tax Assistance

The Tax Assistance Center is operated in cooperation with unit tax advisors. Tax preparation assistance, form distribution and electronic filing are available.

Many legal pitfalls and everyday difficulties can be avoided by consulting with an attorney at the first hint of trouble. Remember, if it doesn't appear quite right, it's not; if it's too good to be true, it is; and, if in doubt, see a lawyer.

Deployment Support

Deployment Support

Marine Corps Family Team Building

Being married to an active duty military member is said to be one of the toughest jobs. To meet the demands of the challenging lifestyle that our families experience every day, MCCS offers a variety of programs that help build strong families. Marine Corps Family Team Building (MCFTB), synchronizes distinct, complementary family readiness programs to include: Readiness and Deployment Support; Family Readiness Program Training; Lifestyle, Insights, Networking, Knowledge, and Skills (L.I.N.K.S); LifeSkills; Prevention and Relationship Enhancement Program (PREP); and the Chaplains Religious Enrichment Development Operations (CRED). These programs work together to ensure commanders and program volunteers receive necessary resources and support to facilitate family readiness.
Readiness and Deployment Support

Our service members have three families: the one they are born into, sworn into, and married into. It is our goal to extend our resources and necessary tools to each and every one of those families. The Readiness and Deployment Support Trainer (RDST) can provide information, guidance and support to prepare service members and their families for pre-, during, and post-deployment.

Deployed Spouse Discount Card

For families enduring a deployment of 6 months or longer in support of OEF, MCFTB offers a Deployed Spouse Discount Card with many useful discounts aboard MCAS Iwakuni. Contact your Unit Family Readiness Officer (FRO) for more information.

Family Readiness Program Training

The Family Readiness Program is a new program implemented by the Marine Corps Commandant to increase the support given to families during our current state of war. This program takes the place of the previous "Key Volunteer Network", and is comprised of a full-time Family Readiness Officer (FRO), Volunteer Family Readiness Assistants and Command Team Advisors. The unit FRO, along with the help of the Volunteers and direction from the unit Command Team, is a full-time support for all of the families and single Marines of each unit. MCFTB provides necessary training for Command Teams, Family Readiness Officers (FROs), Command Team Advisors and Family Readiness Assistants on their roles and responsibilities in the Unit and Personal Family Readiness Program (U&PFRP). If you are interested in becoming a Family Readiness Assistant or a Command Team Advisor, please contact your Unit Family Readiness Officer (FRO) or call MCFTB for more information!

L.I.N.K.S.

Lifestyle, Insights, Networking, Knowledge and Skills is a program within MCFTB that enhances readiness by offering an orientation to the Marine Corps lifestyle. This orientation includes mentorship by experienced and knowledgeable Marine Corps spouses and Marine Corps Family Team Building personnel; and involves information sharing, small group discussions and interactive activities. Childcare reimbursement is available. Call MCFTB to sign up.*

*L.I.N.K.S. now includes sessions for Spouses, Marines, Teens, Kids and Parents. For unit specific L.I.N.K.S., please contact MCFTB.

L.I.N.K.S. for Japanese spouses is also available. Additional resources are provided thru "Topic of the Month" training sessions where various topics of interest to Japanese spouses are discussed. Japanese L.I.N.K.s. also conducts English conversation classes.

LifeSkills

LifeSkills provides spouses the opportunity to further their personal and professional growth through a series of workshops. The program is available to all SOFA status members of the community. Workshops provide skills and educational development in the following areas: Communication, Relationship Building, Personal and Professional Empowerment, Leadership, Stress Reduction, Goal Setting, and Life/Work Balance. Classes include: Family Care Plans, Conflict Management, Developing Healthy Blended Families, Building Lasting Relationships, Social Networking Safety, Aging Parents and Elder Care, Space A Travel and Pre-Marital Workshops.

Prevention and Relationship Enhancement Program (PREP)

PREP provides couples with tools to enhance their communication and problem-solving skills. These tools are key for a lasting healthy marriage. For more information, contact the Station Chaplain's Office or MCFTB.

Chaplains Religious Enrichment Development Operation (CREDO)

CREDO offers retreats that help people grow toward increased functional ability, spiritual maturity, acceptance of responsibility, and enhanced readiness. For more information, contact the Station Chaplain's Office or MCFTB.

Contact Information

DSN Dialing Instructions: When dialing a DSN number from U.S. installation to U.S. installation, it is unnecessary to dial the 312 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included.

Building 411 Marine & Family Program - Information and Referral, MCCS
PSC 561 Box 1863
Japan 96310

Adult Education Centers
Education Services Office
Personal & Professional Development, MCCS
Building 411 Room 127
Automotive Services
Typhoon Motors Auto Service Station
MCCS Services
Northside Marine Mart Complex, Bldg 1350
PSC 561 Box 1867
FPO, AP, Japan 96310
Phone 011-81-827-79-4385
Phone (DSN) 315-253-4385
Mon-Fri 8:00 am – 6:00 pm
Sat: 8:00 am - 4:30 pm
Sun and Holidays - closed

Beauty/Barber Shops
White Lotus Massage & Spa
Main Ironworks Gym
Bldg 1010
PSC 561 Box 1867
FPO, AP, Japan 96310
Phone 011-81-827-79-6359/5051
Phone (DSN) 315-253-6359/5051
Sun - Sat 8:00 am - 8:00 pm
Please call between Mon - Fri: 8:00 am - 5:00 pm to set up an appointment

Beneficiary Counseling Assistance Coordinators
TRICARE
Branch Medical Clinic Building
Building 111
PSC 561 Box 1877
FPO, AP, Japan 96310-0029
Phone 011-81-827-79-3126
Phone (DSN) 315-253-3126
Fax 011-81-827-79-6730
Mon-Fri 8:00 am to 4:00 p.m.
Sat and Sun - closed

Child Development Centers
Religious Services
Marine Memorial Chapel
Building 1100
PSC 561 Box 1879
FPO, AP, Japan 96310
Phone 011-81-827-79-4179/3371
Phone (DSN) 315-253-4179/3371
Mon-Fri 7:30 a.m. to 4:30 p.m.
Sat and Sun - closed
Website | Map

Child and Youth Registration and Referral
Children and Youth Registration
Building 636
PSC 561 Box 1863
FPO, AP, Japan 96310-0029
Phone 011-81-827-79-5064/5584
Phone (DSN) 315-253-5064/5584
Mon-Fri 7:30 am to 4:00 pm
Sat and Sun - closed
Holidays - closed
Email | Website | Map

Civilian Personnel Office
Civilian Human Resources Office
Building 1, Room 104
PSC 561 Box 1886
FPO, AP, Japan 96310-0019
Phone 011-81-827-79-5691
Phone (DSN) 315-253-5691
Mon - Fri 7:30 am - 4:30 pm
Email | Website | Map

Dental Clinics
11th Dental Company Detachment Iwakuni
Building 111
2nd floor
PSC 561 Box 1864
AP Japan 96362
Phone 011-81-827-79-3331/3174
Phone (DSN) 315-253-3331/3174
Fax 011-81-827-79-3596
Fax (DSN) 315-253-3596
Mon, Tue, Thu 7:00 am - 16:30 pm
Lunch 11:00 am - 12:30 pm
Wed 7:00 am - 11:00 am
Fri 7:00 am - 12:00 pm
Sat and Sun - Closed
Holidays - Closed
Website | Map

DoD Schools
Matthew C. Perry Elementary School (K-2)
Building 9553A
PSC 561 Box 1874
FPO, AP, Japan 96310-0019
Phone 011-81-827-79-3327/4673
Phone (DSN) 315-253-3327/4673
Fax 011-81-827-79-6490
Fax (DSN) 315-253-6490
Mon - Fri 7:30 am - 3:30 pm
Email | Website | Website | Website | Map

Citizenship and Immigration Services
Station Judge Advocate (SJA)
Building 608
PSC 561 Box 1895
FPO, AP, Japan 96310
Phone 011-81-827-79-5591
Phone (DSN) 315-253-5591
Fax 011-81-827-79-4618
Fax (DSN) 315-253-4618
Sun 1:00 pm - 6:00 pm
Mon - Closed
Tue - Fri 10:00 am - 7:00 pm
Sat 9:00 am - 6:00 pm
Email | Website | Map

DoD Schools
Iwakuni Elementary School (3-5)
Building: 9555A
PSC 561 Box 1874
FPO, AP, Japan 96310-0019

DoD Schools
Iwakuni Middle School (6-8)
Building 9556
PSC 561 Box 1874
FPO, AP, Japan Phone 011-81-827-79-6382/6378
DoD Schools
Matthew C. Perry High School (8-12)
Building 9550
PSC 561 Box 1874
FPO, AP, Japan 96310-0019
Phone 011-81-827-79-5601
Phone (DSN) 315-253-5601
Mon – Fri 7:30 am – 4:30 pm

EFMP - Enrollment
Exceptional Family Member Program
Building 636
PSC 561 Box 1863
FPO, AP, Japan 96310-0019
Phone 011-81-827-79-5601
Phone (DSN) 315-253-5601
Mon – Fri 7:30 am – 4:30 pm

Educational and Developmental Intervention Services (EDIS)
Educational Developmental Intervention Services (EDIS)
Building 9530
PSC 561 Box 1877
FPO, AP, Japan 96310-0029
Phone 011-81-827-79-4562
Phone (DSN) 315-253-4562
Mon - Fri 7:30 am - 4:00 pm

Family Advocacy Program
Family Advocacy/Behavioral Health
5th Avenue
Building 411, Room 219
PSC 561 Box 1863
FPO, AP, Japan 96310-0029
Phone 011-81-827-79-4526/ 090-9978-1033 (24/7 Help Line)
Phone (DSN) 315-253-4526
Fax 011-81-827-79-3966
Fax (DSN) 315-253-3966
Mon - Fri 7:30 a.m. - 4:30 p.m.
Sat and Sun - closed
Holidays - closed

Family Child Care/Child Development Homes
Family Child Care Provider
Building 636

Emergency Relief Services
Navy-Marine Corps Relief Society
Building 625, Rm 317B
PSC 561 Box 870
FPO, AP, Japan 96310-0870
Phone 011-81-827-79-5311 / 080-6612-9307 (After Hours Emergency)
Phone (DSN) 315-253-5311
Fax 011-81-827-79-4099
Fax (DSN) 315-253-4099
Mon - Thu 9:00 a.m. - 3:00 p.m.
Fri, Sat and Sun - closed
Holidays – closed
Email | Website | Map

Exchange(s)
Marine Corps Exchange (MCX)
5th Avenue
Building 446
PSC 561 Box 1863
FPO, AP, Japan 96310-0029
Phone 011-81-827-79-5641
Phone (DSN) 315-253-5641
Fax 011-81-827-79-7363
Fax (DSN) 315-253-7363
Mon - Sat 10:00 a.m. - 8:00 p.m., Except Wednesdays
Wed, Sun and holidays 10:00 a.m. to 6:00 p.m.
Email | Website | Map

Family Center
Marine and Family Programs
Bldg. 411
### Gymnasiums/Fitness Centers
- **Ironworks Gym**
  - Building 1010
  - PSC 561 Box 1863
  - FPO, AP Japan 96310
  - Phone 011-81-827-79-6578
  - Phone (DSN) 315-253-6578
  - Mon - Fri 4:00 a.m. - 10:00 p.m.
  - Sat, Sun and Holidays 7:00 a.m. - 10:00 p.m.
- **Ironworks Atago Gym**
  - Atago Hills
  - Building ATG200
  - PSC 561 Box 1863
  - FPO, AP Japan 96310
  - Phone 011-81-827-79-5653
  - Phone (DSN) 315-253-5653
  - Mon - Fri 5:00 a.m. - 10:00 a.m., 4:00 p.m. - 8:00 p.m.
  - Sat, Sun and Holidays 8:00 a.m. - 5:00 p.m.

### Household Goods/Transportation Office (inbound)
- **Distribution Management Office (DMO)**
  - Building 119
  - PSC 561 Box 1873
  - FPO, AP Japan 96310
  - Phone 011-81-827-79-4076 / 011-81-827-79-4076
  - (inbound)
  - Phone (DSN) 315-253-3172 (inbound)
  - Fax 011-81-827-79-6521
  - Fax (DSN) 315-253-6521
  - Mon - Fri 7:30 am - 4:30 pm
  - Sat and Sun - closed

### Information and Referral Services
- **Information and Referral**
  - Building 411, Rm. 101
  - PSC 561 Box 1863
  - FPO, AP Japan 96310
  - Phone 011-81-827-79-6161
  - Phone (DSN) 315-253-6161
  - Mon - Fri 9:30 am - 5:00 pm

### Library
- **Library**
  - Library
Temporary Lodging/Billeting
Temporary Lodging Facility (TLF) Inns of the Corps
PSC 561 Box 1867
FPO, AP 96310
Phone 011-81-827-79-3221
Fax 011-81-827-79-4861
Mon - Fri 7:30 am - 3:00 pm
Sat 9:30 am - 3:00 pm
Sun - closed
Email | Website | Map

Travel Office
Academy Travel Agency
Crossroads Mall, Bldg. 410
PSC 561 Box 1866
FPO, AP 96310
Phone 011-81-827-79-3764/3841
Fax 011-81-827-29-0406
Mon - Fri 9:30 am - 6:00 pm
Sat 9:30 am - 3:00 pm
Sun - closed
Email | Website | Map

Victim Advocate Services
Family Advocacy/Behavioral Health
5th Avenue
Building 411, Room 219
PSC 561 Box 1863
FPO, AP, Japan 96310-0029
Phone 011-81-827-79-4526/090-9978-1033 (24/7 Help Line)
Fax 011-81-827-79-5963
Mon - Fri 7:30 a.m. - 4:30 p.m.
Sat and Sun - closed
Holidays - closed
Email | Website | Map

Women, Infants, and Children (WIC & WIC-O)
WIC Overseas
Building 411, Room 227
PSC 561 Box 860
FPO, AP 96310
Phone 011-81-827-79-4928
Fax 011-81-827-79-5963
Mon - Fri 7:30 am - 4:30 pm
Email | Map
Youth Programs/Centers
Youth and Teen Center
Bldg. 411
(Behind Torii Video)
PSC 561 Box 1863
FPO, AP 96310
Phone 011-81-827-79-6454 / 011-81-827-79-4803
Phone (DSN) 315-253-6454/4803
Sun 12:00 pm - 5:00 pm
Mon - Thu 12:00 pm - 1:00 p.m. and 2:30 p.m. - 8:00 pm
Fri 12:00 pm - 1:00 p.m. and 2:30 - 9:00 p.m.
Sat 2:30 p.m. - 9:00 p.m.
Map

Major Units

Branch Health Clinic
Central Appointments
COM: 011-81-827-79-3445
DSN: 315-253-3445

Doctors Advice/General Info/ER
COM: 011-81-827-79-5572
DSN: 315-253-5572

Medication Refills
COM: 011-81-827-79-4689
DSN: 315-253-4689

Pharmacy
COM: 011-81-827-79-3010
DSN: 315-253-3010

Marine Med Home
COM: 011-81-827-79-3233
DSN: 315-253-3233

VMFA-242 Marine All Weather Fighter Attack Squadron 242
Contact Information:
COM: 011-81-827-79-3882
DSN: 253-3882

H&HS Headquarters and Headquarters Squadron
Contact Information:
Duty Officer
COM: 011-81-827-79-3171
DSN: 253-3171

MAG-12 Marine Aircraft Group 12
Contact Information:
Duty Officer
COM: 011-81-827-79-4029
DSN: 315-253-4029

MALS-12 Marine Aviation Logistics Squadron 12
Contact Information:
Duty Officer
COM: 011-81-827-94-3663
DSN: 255-3663

MWSS-171 Marine Wing Support Squadron 171
Contact Information:  
Duty Officer  
COM: 011-81-827-79-4528  
DSN: 253-4528  

**CLC-36 Combat Logistics Company 36**  
Contact Information:  
Duty Officer  
COM: 011-81-827-79-6465  
DSN: 253-6465  

11th Dental Company Detachment  
Dental Appointments  
COM: 011-81-827-79-3331/3174  
DSN: 315-253-3331/3174  

**VMFA-121 Marine Fighter Attack Squadron 121**  
Contact Information:  
Duty Officer  
COM: 011-81-827-94-3703  
DSN: 255-3703  

**VAQ-141 Electronic Attack Squadron 141**  
Contact Information:  
Duty Officer  
COM: 011-81-827-94-1401  
DSN: 255-1401  

**VAW-125 Carrier Airborne Early Warning Squadron 125**  
Contact Information:  
Duty Officer  
COM: 011-81-827-94-2700/2715  
DSN: 255-2700/2715  

**Aviation Support Detachment (ASD) Iwakuni**  
Contact Information:  
Admin  
COM: 011-81-827-94-2025  
DSN: 255-2025  

**VFA-115 Strike Fighter Squadron 115**  
Contact Information:  
Duty Officer  
COM: 011-81-827-94-3387  
DSN: 255-3387  

**VFA-195 Strike Fighter Squadron 195**  
Contact Information:  
Duty Officer  
COM: 011-81-827-94-2800/2843  
DSN: 255-2800/2843  

**VRC-30 DETS5 Fleet Logistics Support Squadron 30, Detachment 5**  
Contact Information:  
Admin  
COM: 011-81-827-94-3104  
DSN: 255-3104  

**Aircraft Intermediate Maintenance Detachment (AIMD) Iwakuni**  
Contact Information:  
Duty Officer  
COM: 011-81-827-94-2001  
DSN: 255-2001  

**MACS-4 Marine Air Control Squadron 4**  
Contact Information:
Duty Officer
COM: 011-81-827-79-3875
DSN: 253-3875

**VMGR-152 Marine Aerial Refueler Transport Squadron 152**

Contact Information:
Duty Officer
COM: 011-81-827-94-2152
DSN: 255-2152