HAWAII MILITARY & LOCAL COMMUNITY INFORMATION
* Military Operator in Hawaii: (808) 449-7110  DSN: (315) 449-7110

ARRIVAL AT THE HONOLULU INTERNATIONAL AIRPORT
Marines normally meet their designated sponsors at the Baggage Claim area of the airport.
Honolulu Airport Terminal Map
Many Marines from formal school, may not have a sponsor assigned. Upon arrival meet at the
USO lounge located adjacent to Baggage Claim Area "F".
The USO lounge is open 7 days a week from 0800 - 2400. Telephone: (808) 836-3351.

ARRIVAL / INBOUND MATTERS:
Check-in Procedures
Report in to the new command/unit immediately upon arrival. Arrival entitlements are tied into the
check in procedures. Any delays will result in non-reimbursable expenses and/or forfeit of
entitlements. Upon checking-in, the service member will begin to receive:
• HI rates for Basic Allowance for Housing (BAH)
• Cost of Living Allowance (COLA) Eligible members
• Arrival Temporary Lodging Allowance (TLA)
• Dislocation Allowance (DLA)

Marines
The IPAC Inbound Section is the central point of check-in. With IPAC in place, there’s a two step
"Check-In" process. All Marines must report to his/her Hawaii command and will receive:
• A billet assignment to submit to IPAC
• Command sponsorship for family (if applicable)

Navy
Sailors arriving to MCBH must contact their future commands to receive their check-in
instructions.

What to do if you Get Married Enroute?
• If you get married enroute to Hawaii, you must inform your Hawaii command immediately
  and follow the procedures. The military WILL NOT PAY for travel and housing of your
  spouse if you do not follow the future command’s instructions.
Travel Planning
Service members arriving with family members should make reservations at "The Lodge on Kaneohe Bay" which is the temporary lodging facility on MCBH. The Lodge on Kaneohe Bay can be contacted at 808-254-2806 or online.

Geo-Bachelors arriving without their family members and single officers may contact the Five Palms to make reservations for temporary lodging at these respective offices:
- E6 to E9 - Unaccompanied Personnel Housing (UPH) at 808-257-2409
- Officers - Bachelors Officer Quarters (BOQ) at 808-257-2409

If government lodging is available, it must be utilized first. If reservation/arrangement is made at other than a government lodging facility, reimbursements may not be authorized.

MILITARY LODGING & PET FRIENDLY ACCOMMODATIONS
* DO NOT sign a contract or place a deposit to rent, lease or buy an off-base apartment/house PRIOR to checking in with TLA & Housing office. This action may FORFEIT your TLA entitlement!!

1) Temporary Lodging Allowance (808)257-2390 & (808)257-1579 Call TLA or to get your arrival estimates for lodging & meals Rates available at http://www.defensetravel.dod.mil/
2) Five Palms BOQ on MCBH for E6 & above: https://www.facebook.com/pages/Five-Palms-BOQ/108190195905760
3) MCBH: http://mccshawaii.com/lodging/ *LIMITED - Pet friendly rooms available
5) Department of Defense (DoD) Lodging: https://www.dodlodging.com

* HALE KOA hotel is NOT a designated military lodging facility.

PERSONAL PROPERTY
6) HAWAII JOINT PERSONAL PROPERTY OFFICE (JPPSO)
https://www.navsup.navy.mil/navsup/ourteam/navsupgls/navsupflcph/whatwedo/pp_hhgs
- Check for arrival on household goods/personal property

7) Household Goods Claims Services Claims packages can be obtained at this website (http://www.jag.navy.mil/) by simply clicking on the claim icon at the lower right hand side of the homepage screen. The claims package contains detailed step by step instructions on completing your claim. DMO on MCBH K-Bay may also provide additional assistance to HHG and POV Claims (http://www.mcbh.usmc.mil/g4/supply/g4stmo.htm).
VEHICLE MATTERS

8) **Vehicle Processing Center (VPC)**
   - [https://www.pcsmypov.com/locations/hawaii%20VPC](https://www.pcsmypov.com/locations/hawaii%20VPC)
   - Honolulu.VPC@ialpov.us


10) **Vehicle Registration in Hawaii**
    - [http://www.honolulu.gov/csd/mvinformation.html](http://www.honolulu.gov/csd/mvinformation.html)
    - **JBPHH Vehicle Registration Office** The City & County of Honolulu satellite vehicle registration office reopened at Joint Base Pearl Harbor-Hickam. The vehicle registration office provides motor vehicle registration services to Oahu military personnel, their family members, and civilian personnel who have access to military bases.
      - Hours of Operation: Mon - Fri, 8:30 a.m. to 4 p.m.
      - By appointment only  [Schedule appointments here](#)

11) **Reconstruction Vehicle Law (Recon Law)**
    - [https://www.facebook.com/pages/Recon-Inspection-Station/161510930547740](https://www.facebook.com/pages/Recon-Inspection-Station/161510930547740)

12) **Car Services on base**
    - Five-O Motors: [http://mccshawaii.com/autohobby/](http://mccshawaii.com/autohobby/)

*** Car rental is NOT a government reimbursed expense and is the responsibility of the individual.

FIREARMS REGISTRATION – on OAHU & MCBH

13) **Honolulu Police Department:**

14) **MCBH:** [http://www.mcbhawaii.marines.mil/Departments/ProvostMarshalsOffice.aspx](http://www.mcbhawaii.marines.mil/Departments/ProvostMarshalsOffice.aspx)

USMC or the federal government does NOT endorse commercial/private entities
ELECTRONIC WELCOME ABOARD PACKAGE

PETS – QUARANTINE / BOARDING / TRAVEL / VETERINARY SERVICES

15) Shipping Pets to Hawaii is the Military Installation DoD website.

16) State of Hawaii Department of Agriculture Animal has detailed information on importing animals to Hawaii from the U.S. Mainland.

   - NO WAIVERS for military with pets
   - Quarantine reimbursements up to $550.00 per household, inquire with S1: http://www.defensetravel.dod.mil/site/faqpet.cfm

   - Limited spaces – reserve early!

   - Up to $1000.00 grant – MUST apply online PRIOR to making travel arrangements

20) Military Vet Clinics in Hawaii
   - MCBH Veterinary Clinic: (808) 257-3643 http://mccshawaii.com/veterinary/
   - Schofield Barracks Veterinary Clinic: (808) 655-5889/ 5893 https://www.garrison.hawaii.army.mil/info/vet.htm
   - Fort Shafter Veterinary Clinic 433-2271


HOUSING ON & OFF BASE

22) MCBH Family Housing Department:
   - FREE - Temporary Furniture available for families living off base
   - Utilities waiver program available for anyone living off base

23) Ohana Military Community: http://www.ohanamarinecorpscommunities.com
   - FREE - Temporary Furniture available for families living in base quarters

24) DoD Sponsored Community Resources: www.Homes.mil

25) Lending Locker Services: http://mccshawaii.com/fmeaprs/#Il
   FREE temporary loan of household goods up to 90 days
MEDICAL & HEALTH CARE on OAHU

26) TRICARE online: http://www.tricare.mil/
   - No TRICARE offices in Hawaii
   - Over-the-Counter (OTC) Program at the pharmacy http://www.tricare.mil/otcdemo

27) Military & Local Health Care in Hawaii
   - Tripler Army Medical Center (TAMC): http://www.mybaseguide.com/army/69/tripler_army_medical_center

28) Dentists on Oahu:
   - TRICARE Dental - Find a Dentist on Oahu tool: https://employeedental.metlife.com/dental/public/EmpEntry.do

29) INFORMATION AND REFERRAL  Kaneohe Bay (808) 257-7786
30) Aloha United Way Help Line 211 211
31) Directory Assistance (non-governmental phone) 1-411
32) Military One Source 1-800-342-9647
33) Military Telephone Information (All bases) (808) 449-7110
CHILDREN – CHILD CARE & SCHOOL

   - Children & Youth Program (CYP): http://mccshawaii.com/cyp/
   - Exceptional Family Member Program (EFMP): http://mccshawaii.com/efmp/

35) Children in School:
   - The MCBH School Liaison Program Coordinator is Ms Amy Solomon (Amy.Solomon@usmc.mil) at (808)257-2019
     - New kindergarten’s start age!
   - NO DoDEA schools in Hawaii
     - DoDEA – Department of Defense Education Activity
   - Hawaii Department of Education: http://www.hawaiipublicschools.org/Pages/Home.aspx
   - National Education Association: http://www.nea.org/home/44479.htm
   - Blue Ribbon Schools: http://www2.ed.gov/programs/nclbbrs/index.html

36) After school care resources
   - YMCA: http://www.ymcahonolulu.org/youth_development/child_care/after_school_care
   - Kama’aina Kids: http://www.kamaainakids.com/
   - The Armed Services YMCA (AS-YMCA) is a top rated military charity that makes military life easier. Our impact is 500,000 military families with free programs. www.asymca.org

37) School Liaison Officer Partners, The Commander Naval Installation Command (CNIC) Child & Youth Program (CYP) partners with a number of organizations. *The CYP does not exercise any editorial control over the information you may find at these locations. By selecting a hyperlink below you will be opening a window to an external site. https://elibrary.cnic-n9portal.net/partners/
   - Boys and Girls Clubs of America (BCGA)
   - 4H
   - Kids Included Together (KIT)
   - Military Child Education Coalition (MCEC)
   - Military Impacted Schools Association (MISA)
   - Operation Military Kids (OMK)
EMPLOYMENT RESOURCES & OPPORTUNITIES

40) MCBH: http://mccshawaii.com/fmeaprs/
41) MCCS: http://mccshawaii.com/careers/
43) Army MWR: http://www.armymwr.com/hr/employment.aspx
44) City & County of Honolulu: http://www.honolulu.gov/hr.html
50) Department of Education: http://www.hawaiipublicschools.org/ConnectWithUs/Employment/JobOpportunities/Pages/home.aspx
51) Department of Land & Natural Resources: http://dlnr.hawaii.gov/jobs
52) Federal employment: www.USAjobs.gov
54) Hawaii Job Engine: http://www.hawaiijobengine.com/i-oahu-jobs
55) Hawaii Jobs on Demand: http://www.hawaiijobsondemand.com
57) Hawaii State Job Opportunities http://dhrd.hawaii.gov/job-seekers/
58) Hawaii State Judiciary http://www.courts.state.hi.us/general_information/jobs/job_opportunities
60) Navy MWR: http://www.navymwr.org/jobs/

64) Tripler Army Medical Center (TAMC) [http://www.tamc.amedd.army.mil/services/intro.html](http://www.tamc.amedd.army.mil/services/intro.html)

**UNEMPLOYMENT INFORMATION for MILITARY SPOUSE**


**MCBH RESOURCES**

- Armed Services YMCA (AS-YMCA): [https://www.asymca.org/honolulu-hi/](https://www.asymca.org/honolulu-hi/)
  Bldg 455 Pancoast Pl, (808)254-4719
  * Food pantry, toy lending locker, etc...

- Base Re-Use Self Help Room (Environmental Department)
  Bldg 6409 Mokapu Rd, (808)257-0770
  Mon-Fri from 0700-1530
  * FREE to take - propane tanks, household cleaning products, paints, automotive supplies, etc. . .

**Veterans**


68) Disabled American Veterans: [https://www.dav.org/veterans/](https://www.dav.org/veterans/)

69) **U.S. Department of Veteran’s Affairs**
  - Kaneohe Bay Building 220, (808) 2579922

**EMERGENCY SERVICES**

70) **American Red Cross**: [www.redcross.org](http://www.redcross.org) MCBH- Building 579

71) **Navy-Marine Corps Relief Society**  MCBH- Building 4016, (808) 257-1972
  Call the local NMCRS office: [www.nmcrs.org/locations](http://www.nmcrs.org/locations)
  Contact us at volunteersupport@nmcrs.org
Department of Emergency Management:
72) Hurricane Shelter list: [http://www.honolulu.gov/demevacuate.html](http://www.honolulu.gov/demevacuate.html)
73) Tsunami Refuge Center [http://www.honolulu.gov/demevacuate/tsunamimaps.html](http://www.honolulu.gov/demevacuate/tsunamimaps.html)

MCBH RESOURCES
- OFF-Base Residents REUSE offered by the City & County: [www.opala.org](http://www.opala.org)
- Library on base: [http://mccshawaii.com/library](http://mccshawaii.com/library)
  FREE computer & printer use; iPads/ e-readers; DVD’s and music CDs, etc. . .

RECREATIONAL RESOURCES for HAWAII
- MCCS Information, Tickets & Tours (ITT): [http://mccshawaii.com/recreation](http://mccshawaii.com/recreation)
- The Official Military Guide [www.himilitary.com](http://www.himilitary.com) All online content is approved by the U.S.PACOM Public Affairs Office
- Barking Sands Kauai: [http://get.dodlodging.net/property/Barking-Sands-Beach-Cottages-PMRF---HI](http://get.dodlodging.net/property/Barking-Sands-Beach-Cottages-PMRF---HI)
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State of Hawaii
75) Hawaii Newcomer’s Guide for Families  
   https://portal.ehawaii.gov/residents/newcomers-guide/  
76) Department of Land & Natural Resources  www.dlnr.hawaii.gov  
77) WIC program  http://health.hawaii.gov/wic  
78) Official Military in Hawaii Guide: 
   http://www.mybaseguide.com/marines/152/mcb_hawaii_mcas_kaneohe_bay
   - Marine Corps Base Hawaii: http://www.mcbhawaii.marines.mil  
   - Marine Corps Community Services: www.MccsHawaii.com  
   - Joint Base Pearl Harbor-Hickam: www.GreatLifeHawaii.com  
   - Schofield Barracks: https://www.25idl.army.mil  
79) Local News stations: 
   - http://www.hawaiinewsnow.com  
   - http://www.kitv.com  
   - http://khon2.com 
80) Hawaii Radio Stations: 

Voting

HAWAII LAWS
82) New Smoking Law – 21 years & older: 
   - http://health.hawaii.gov/tobacco/home/laws/  
85) Fishing in Hawaii:  http://dlnr.hawaii.gov/dar/fishing/fishing-regulations/  
86) Hunting in Hawaii:  http://dlnr.hawaii.gov/recreation/hunting/  
87) Approved Hiking Trails: Department of Land and Natural Resources (DLNR) Division of State Parks http://dlnr.hawaii.gov/dsp/hiking/oahu/