VETERANS INITIATIVE
Service Technician Training

United Rentals, the largest equipment rental company in the U.S., partnered with Workforce Opportunity Services (WOS) in 2013 to create their Service to Employment Program (STEP). STEP was designed to cultivate a pipeline of talent for the equipment rental industry while providing veterans with employment opportunities to transition them into the civilian workforce.

Overview
The 9 week training program is broken into 5 weeks of classroom training and 4 weeks of on-the-job training (OJT). During classroom training, STEP participants take basic mechanic courses taught by Universal Technical Institute, receive targeted vendor equipment training and learn to operate equipment. During OJT, participants will spend time at different locations learning to perform equipment inspections, basic maintenance tasks and demonstrate diagnostic/troubleshooting skills under the supervision of senior level technicians. Managers at each location will assess skills weekly to ensure participants are placed appropriately within United Rentals.

Applicant Qualifications
• Must be a Veteran (Post 9/11 preferred)
• Honorable Discharge or Continued Service
• Ability to Relocate is Required
• Strong Mechanical Aptitude
• Knowledge of Tools

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