Field Applications Engineer – BFT2 – Requisition #2263

US and coalition military forces count on Viasat for secure satellite and wireless networking systems and services that deliver reliable, affordable communications beyond the reach of traditional wired networks. During the chaos of combat, warfighters need fast, secure communications and instant access to information. Viasat helps warfighters and commanders access and share trusted intel from any location to make better decisions faster. As the world’s leading experts in high-capacity satellite communications, military-grade cybersecurity, and line-of-sight data links, we apply fearless innovation, unconventional thinking, and ingenuity to bring game-changing, life-saving capabilities to warfighters on the battlefield. No matter where the mission goes across air, land, or sea, Viasat keeps service members connected with real-time access to video, voice, and data communications.

As a Field Applications Engineer you support all aspects of a high availability global SATCOM network supporting US Military operations. Your knowledge and intense interest of IP/Networking, SATCOM, troubleshooting and daily network operations allows you to excel in this technical hands-on position. You regularly interface with the product development team consisting of software, hardware, networking, security and systems engineers to execute a variety of technical activities; planned network maintenance, beam migrations, redundant systems testing, software/hardware upgrades, DIACAP testing/upgrades, troubleshooting, technology refresh, emergency break-fix and configuration control board. You participate in daily meetings with network operations center (NOC) staff to discuss network stability/performance, critical issues, end user concerns/perception, open trouble tickets and planned maintenance. You participate in a 24/7 on call rotation supporting network operations providing remote technical support to NOC operators and teleport operations personnel as well as delivery of formal training classes and development of technical user documentation. As a team member you constantly seek to improve process, work flows, daily operations, internal/external reporting, customer relationships and meetings. You support the generation of weekly internal executive summary reports detailing network performance indicators, metrics, critical network issues, and open trouble tickets.

REQUIREMENTS:

- 4+ years’ experience operating and troubleshooting SATCOM networks and terminals
- Experience with Linux based servers
- Advanced experience troubleshooting
- IP/Network problems at all layers of OSI model
- Ability to pass skills testing for grip and static strength, dynamic lifting and work/positional tolerances.
- Bachelor’s Degree in related field or equivalent experience
- CompTIA Security+ certification or ability/williness to obtain one within 6 months of being hired
- Active Secret Clearance or active within the last two years
- Ability to travel up to 25% domestic and international
PREFERENCES:

- Active CCNA/CCENT Certification
- Prior RF experience

Please apply via our career website: www.viasat.com/careers