MilitaryInstallations Booklet for MCAS New River

Fast Facts

**Location:** Marine Corps Air Station New River is located 4 miles south of downtown Jacksonville on Hwy 17, south in Onslow County, North Carolina. Jacksonville is predominately a military town with two Marine Corps installations located in the area. Located near many beautiful beaches on the Atlantic Ocean, MCAS New River is a very desirable location.

**BRAC Status:** No planned changes.

**Cost of Living:** Cost of living is relatively low and housing prices have come down due to the Marine Corps downsizing.

**Base Operator:** 910-451-1113. There is no longer a base operator; an automated recording refers callers to a website for a complete listing of phone numbers: http://www.lejeune.marines.mil (click on "Phone Directory" located on right side of page).

**Population:**

7499 Active Duty
595 Officer
6610 Enlisted
1750 Family Members
10,660 Retirees and Civilian Employees

**Area Population:** 194,638 in the nearby community of Jacksonville, NC.

**Child Care:** The MCAS New River Child Development Center (CDC) offers a variety of programs including: Full Day Care - 172 spaces available; Part Day- Preschool - 48 spaces available; Part Day-Toddler - 24 spaces available; Part Day-School Age - 45 spaces available; Hourly Care; and Special Needs Care. For more information call 910-449-5633 / (DSN) 312-752-5633.

**Schools:** All legal dependent children who reside with their military sponsor in permanent base housing are eligible to attend Camp Lejeune Dependents Schools. Call the School Liaison Office at 910-449-4703.

**Youth Services:** The MCAS New River Youth and Teen Center offers many programs and camps. Call 910-449-6711 / (DSN) 312-752-6711.

**Marine and Family Services:** Marine and Family Programs 910-449-6185/6110 / (DSN) 312-752-6110/6185.

**Housing:** Camp Lejeune/MCAS New River family housing is considered some of the finest in the Marine Corps. The 4,447 units are well maintained and are continuously updated. Application and waitlist inquiries should be directed to the Military Housing Office, 910-219-6460 / 1-877-509-2424. There is a shortage of affordable Junior Enlisted housing in the Jacksonville area. Median home price is $154,100 and median rent is $943.

**Employment:** Employment for spouses may be a challenge depending on their chosen field. A great number of job opportunities in Onslow County are in the service and retail industry. Unemployment in the Jacksonville area is 5.5%. Median household income is $46,141. Contact the Employment Assistance Program Counselor at Marine & Family Programs, 910-449-4902 / (DSN) 312-752-4902, as soon as you receive your orders and as soon as possible after your arrival.

**Base Services:**

MCCS Facilities
Commissary
MCX

**Medical Services:** There are three facilities available to military family members stationed at MCAS New River. Appointments for any clinic can be made by calling 800-931-9501.

The Naval Hospital (Hospital Family Practice Clinic), located aboard Camp Lejeune which provides a wide range of medical services but some may be on a limited basis. Call 910-450-4646.

The Navy Family Practice Clinic located at 3280 Henderson Drive, Jacksonville, provides services to active duty family members, retired personnel and their family members. Call 910-455-1457.
The MCAS New River Family Practice Clinic accommodates family members for medical care as well. Call 910-449-5527.

Special Installation Messages:
As of 30 June 2011 there is no longer a Central Billeting Office aboard MCAS New River. New arrivals please call your unit or MAG Hqs “Officer of the Day”.

Defense Service Network (DSN) Dialing Instructions
The DSN is the provider of long-distance communications service for the Department of Defense (DoD). Every installation has a special DSN number and the numbers vary by world-wide location. In order to place a call using DSN, the caller must be using a military phone on an installation. Cell phones cannot dial DSN numbers. When dialing a DSN number from a United States installation to another United States installation, it is unnecessary to dial the DSN 312 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included. The operator can be reached at commercial (719) 567-1110. Please note that long distance charges may be incurred.

Overview

Location
Marine Corps Air Station New River is located 4 miles south of downtown Jacksonville on Hwy 17, south in Onslow County, North Carolina.

Jacksonville is predominately a military town with 2 Marine Corps installations located in the Jacksonville area. Cost of living is relatively low and housing prices have come down due to the Marine Corps downsizing.

We have very low property taxes. Located near many beautiful beaches on the Atlantic Ocean., MCAS New River is a very desirable location. The base operator's phone number is 910-451-1113.

History
Marine Corps Air Station New River was commissioned as Peterfield Point in April 1944. New River was redesignated as an air station on September 1, 1968. The station comprises some 2,600 acres. Marine Aircraft Group-26 commissioned June 16, 1952 at Cherry Point, moved to New River Air Facility in July 1954. The group is comprised of about 2,100 Marines assigned to 8 squadrons. A major reorganization occurred on May 1, 1972 when Marine Helicopter Training Group-40 was deactivated and Marine Aircraft Group-(MAG) 29 was born. MAG-29 is comprised of 2,100 Marines assigned to 7 squadrons. Also in 1972, the airfield was renamed after Brigadier General Keith B. McCutcheon, one of the fathers of Marine Corps helicopter aviation. McCutcheon Field is still the designation of the airstrip to this day. For more information please see our homepage.

Mission
To provide the highest quality aviation facilities and most efficient support and services, promoting readiness, sustainment and quality of life for Marines, sailors, family members, civilian Marines and others associated with MCAS New River.

Population Served
Population assigned-served by MCAS New River consists of 7499 Active Duty; Officer: 595, Enlisted: 6610, Family Members: 1750, Retirees and Civilian Employees: 10,660.

Sponsorship
In order to get a sponsor from your new command you must go through your admin section at your current command to request one or visit your Relocation Assistance Office who will assist you in getting a sponsor. Your admin section and/or Relocation Office will process your request by giving you a Sponsor Request Form to fill out and submitting it to the new command. The sponsorship coordinator at your new command will assign a sponsor who, in turn, should get in touch with you as soon as possible via phone or email and assist you with your needs in relocating to the new duty station.

For more in-depth information click on “Sponsorship”.

Temporary Quarters
There is no temporary lodging on site for families. Families must go to the Lejeune Inn on Camp Lejeune, which is located on the other side of Jacksonville. If there is no vacancy, then a letter of non-availability will be given to the member to go to a motel in town. Bachelor Quarters for SNCOs and Officers is available at the BOQ and the BEQ. Reservations can be made in advance for temporary lodging.
Relocation Assistance

Electronic Welcome Aboard packages are available upon request from your gaining Command containing local and installation information, settling in services and availability of the loan locker. Welcome Aboard Brief are scheduled twice a month, the dates are posted on the website. Feel free to contact MCCS Lejeune-New River I&R at (910) 451-1056 Mon-Fri, 7:30 a.m. - 4:00 p.m.

Critical Installation Information

As of 30 June 2011 there is no longer a Central Billeting Office aboard MCAS New River. New arrivals please call your unit or MAG Hqs “Officer of the Day”.

The "Move Over" law is now being enforced in NC. While driving on NC roads and highways, if you are passing any police car that is pulled over to the side of the road the motorist must either move to the other lane or stop. This is to protect the law enforcement officer who may be standing outside his/her car.

Sponsorship

Sponsorship Training

Visit My Training Hub and log in with your Common Access Card, or CAC, to take the eSponsorship Application & Training. The course will walk you through your sponsorship duties and help you find the resources and information your newcomer is going to need. Families can be an important part of the sponsorship process. If your family members want to learn more about sponsorship or if they want to become a sponsor, they can access the Sponsorship Awareness for Families and complete sponsorship training through My Training Hub with an email address and password. The Sponsorship Awareness for Families course includes the same resources and information as the CAC-enabled version.

Moving is a way of life for service members and their families. Resources like MilitaryINSTALLATIONS, Plan My Move and Military OneSource can help smooth that transition. The Sponsorship Program supports sponsors with training and access to important information and resources.

Sponsorship Program goals include the following:

- Providing newcomers with a sense of belonging
- Easing the transition for inbound service members or civilians and their family members
- Increasing productivity
- Helping newcomers make informed decisions
- Cultivating new friendships
- Improving morale

A sponsor is assigned by a newcomer’s gaining unit and helps the newcomer before, during and after a move. If you haven't been assigned a sponsor, you can request a sponsor through your new unit or through MilitaryInstallations. Units try to match sponsors and service members by rank and family status.

Sponsorship duties include the following:

- Contacting the service member and family with an introductory email
- Following up with the member’s preferred method of contact
- Sending information about the new community and duty assignment, responding to questions and providing resource information
- Confirming transportation and lodging arrangements
- Assisting with post office arrangements
- Meeting service members and family members upon arrival
- Accompanying service members to unit check-in point
- Introducing service members to the Military and Family Support Center and loan closet, if available
- Orienting service members and families to the installation and key locations, such as the commissary

Note: Responsibilities may vary based on service-specific policies and guidance.

Youth Sponsorship Program

Many installations give kids the chance to get to meet a new friend and become acquainted with their new installation through the installation’s youth program. Where available, they can exchange emails, talk on the phone or chat online. For more information, visit MilitaryINSTALLATIONS and click on Youth Services and your new installation. The youth program staff at your new installation can offer more information on the Youth Sponsorship Program. Families with children may also want to visit Military Kids Connect, an online community for military children and youth. The site
offers games, videos and links to teen-led installation tours.

**Directions to Installation**

**Directions to MCAS New River**

MCAS New River is located 4 miles south of downtown Jacksonville on Hwy 17.

*Driving from the North*

From I95 South, take exit 81 to I40 East. Drive approximately 45 miles to exit 373. Turn left at the stop sign onto Highway 24 E, bear right as approaching third stop light and continue on Highway 24/258 nearly 50 miles to Jacksonville Bypass (intersection of Highway 24/258 and Highway 53). Continue straight to next exit and bear right to Highway 17 South, at the second light exit left to the main gate.

*Driving from the South*

From I95 approaching Florence, SC take exit 157 to Highway 76/301 East to split, stay on Highway 76. Highways 74 and 76 merge near Chadbourn, NC, continue east to Freeman, NC, turn left onto highway 11 north. Highway 11 merges with Highway 53, continue on Highway 53 to Jacksonville, at Highway 24 turn right. At next exit, bear to right onto Highway 17 south, at the second light exit left to the main gate.

*From Albert Ellis Airport in Richlands (approximately 15 miles from MCAS New River)*

Make a right turn from Airport Road and drive on Highway 111 (Catherine Lake Road) until you reach Highway 24. Follow directions above to get from Highway 24 to MCAS New River.

**Check-in Procedures**

**Inprocessing Procedures**

All Marines reporting to Marine Corps Air Station New River for duty during regular business hours will report to the Installation Personnel Administration Center (IPAC), Bldg AS-201, 910-449-7268 in Service “A” uniform. After regular business hours, all personnel will report to their respective Command Duty Officer either at MAG-26, Bldg AS-217, 910-449-6126, MAG-29, Bldg AS-4122, 910-449-6345, or MCAS New River Air Station HQ’s, Bldg AS-211, 910-449-5411.

As of 30 June 2011 there is no longer a Central Billeting Office aboard MCAS New River. New arrivals please call your unit or MAG Hqs “Officer of the Day”.

In order to check in you must have your Service Record Book, Health, and Dental Record, and one copy of all your previous sets of orders bringing you to MCAS New River and all receipts pertinent to your movement. Upon being checked in with the IPAC, you will then be directed by an IPAC clerk to report to your permanent command for an official reporting endorsement and further administrative processing instructions. All service members from other branches will report to their respective supporting unit detachment for an endorsement and will then report to the IPAC for further administrative processing. This will include a join audit of your Service Record and a complete a travel claim.

*Center for Naval Aviation Technical Training (CNATT)* personnel will check in to Bldg AS-255, S-1, 910-449-6724 during normal working hours. Contact the Duty Officer at 910-449-6725 or 910-376-1034 if checking in after normal working hours.

Business Hours are Monday – Friday, 7:30am – 4:30pm; Saturday & Sunday - Closed and Holidays - Closed.

To view a map of MCAS New River, click here.

**What to do if you get Married En Route?**

If you get married before you PCS, you must inform your commander and follow the procedures exactly as you are given them. The military will not pay for travel and housing of your spouse if you do not follow proper procedures.
Motor Vehicles

Registration and licensing requirements

State laws vary when it comes to motor vehicle insurance requirements, licensing and registration. The term vehicle generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Service members and their families will want to understand their state’s laws on registration and licensing before moving to a new state. Visit the USA.gov Motor Vehicle Services page for links to state-specific websites.

Motor vehicle laws

State and local laws regulate the operation of motor vehicles, and these laws can vary by location. Many states regulate the following:

- Seatbelt use
- Child safety seats
- Motorcycle operation
- The use of cellphones and other digital devices while driving

Learn more about motor vehicle laws in your state at the Distraction.gov State Laws page.

Installation Specific Information

Registration & Licensing Requirements

North Carolina State law requires you to have sufficient liability insurance and a valid driver’s license in order to operate a vehicle. The term “vehicle” generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver’s licensing, and where and how to register your vehicle by visiting the State Department of Motor Vehicles website.

State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 7 years of age and 80 pounds be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a “hands free” device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Registering Vehicles on Base

The Vehicle Registration Office is located in Building AS-187, on the right, just before the Air Station Front Gate.

Motor Vehicle Registration Requirements (original documents required)

DoD Decals

Active Duty/Retired Military or Civilian DoD ID card
Full Drivers License
Original Vehicle Registration
Proof of insurance (must meet NC minimum of 30/60/25)
Driver's Improvement Course card (Military under 26 years of age)
Reservists must present a command authorized letter.
Refer to Base Order 5560.2N for more detailed information.

Motorcycle Decals In addition to the above:

M/C endorsement on Drivers License
Base approved safety course
Motorcycles must be physically present at Bldg. AS187
Temporary Passes
Active Duty/Retired Military or Civilian DoD ID Card
Drivers License
Vehicle Registration
Proof of Insurance (must meet NC minimum of 30/60/25)

Motorcycle operators -- In addition to the requirements listed above, you must have in your possession an endorsed motorcycle license from North Carolina or your home state, and have proof of attending a motorcycle safety course, regardless of age.

For additional information please visit the Vehicle Registration website.

Education - General Overview

Adult Education

The Lifelong Learning Center is the primary education office at Camp Lejeune and MCAS New River and operates under the cognizance of Marine Corps Community Services and Headquarters Marine Corps. Individuals with questions pertaining to education should initially seek assistance from their command's education personnel. Personnel requiring further assistance are encouraged to contact Lifelong Learning. No appointment is needed to speak with a counselor.

Lifelong Learning provides a wide range of curriculum offerings that meet the needs of the base population. Educational opportunities are provided for vocational/technical training, associate & bachelor degree programs, and advance degree programs utilizing new technology telecommunication distance learning methods as well as traditional classroom learning techniques.

An excellent working relationship has been established between several educational institutions and Lifelong Learning providing quality services to all personnel. The relationship between the schools and the government, to include the base librarian, has formed a partnership that will work closely to meet educational needs of the population.

Student curriculum needs are evaluated annually, and the courses and programs required by the customers are provided through Lifelong Learning at hours and at locations convenient for the student.

Tuition Assistance (TA)

Tuition assistance programs make it possible for service members to afford educational opportunities. A strong voluntary education program aids in recruitment and retention, enhances the skills and value of our personnel while on active duty, and assists separating military members in their transition into civilian life.

Tuition Assistance funds are authorized for study toward a diploma, credentials, certificates, or degrees at an academic level higher than that currently held by the service member. The hierarchy of academic levels is defined as high school equivalency, Vocational Technical Diploma, Vocational Technical Certificate, Associates, Baccalaureate, Masters, First Professional, and Doctorate.

Tuition Assistance is authorized for off-duty studies offered by institutions whose accrediting bodies are recognized by the Department of Education (DoEd) and listed in the American Council on Education (ACE) AIPE Manual. TA is not authorized for noncredit courses, training programs, certification classes or exams, developmental courses, and continuing education units for Marines.

TA funds are authorized up to 100% of your TUITION AND MANDATORY COURSE FEES ONLY (i.e. lab fees, computer fees, etc.) Mandatory course enrollment fees are those refundable fees charged by the institution that are directly related to the enrollment in a specific course offered by the institution. It does not cover the cost of books, application fees, registration fees, or graduation fees.

Military members can apply for TA at the following locations:

Active duty Contact local base education center
I&I Duty Marines Apply through MARFORRES, New Orleans
Recruiters Contact your district headquarters

DoDEA Schools

All legal dependent children who reside with their military sponsor in permanent base housing are eligible to attend Camp Lejeune Dependents Schools. Military sponsors, living off base, who are certified by the Base Housing Office to receive base housing within 90 school days and who receive a Housing Office letter verifying this fact, may also enroll their children in the school system. School has a Half-day Pre-K program and full-day kindergarten program.
**Education - Local Schools**

**How do I choose a school?**

Choosing the right school for children is a priority for many military families. Finding the right educational setting for each child requires a careful examination of the available options, whether you live on and off the installation. "Choosing a School for Your Child," a publication from the U.S. Department of Education, offers checklists and questions to assist parents in making the right choices.

**How do I find out about schools near my new duty station?**

Several quality online tools are available. Military OneSource is a free service offered by the Department of Defense to service members and their families to help with a broad range of concerns including education, parenting and child care, relocation and the concerns of families with special-needs members. An educational consultation with a specialty consultant is available, free of charge, and can help you address specific educational needs and goals.

**How can I help plan for a successful transition?**

Parents often want to know about the availability of extracurricular activities and sports, or the availability of advanced classes for their children. While there are other sources that can provide some information on these topics, it is usually best to get this information by contacting the schools directly.

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**Education - Local Schools/Overseas**

Moving from one installation to another in the United States can be challenging enough; but moving with your family overseas can be even more complex. One of the most important challenges can be summed up in one question: "Where will my children go to school?"

**Where do I start?**

Start with MilitaryINSTALLATIONS to learn more about your new installation. In particular, read the installation's education article. All overseas installations dedicate a portion of the education article to discussing the education options available in the local community, as well as the Department of Defense schools on the installation, if available. Most overseas installations with accompanied family members have one or more Department of Defense school.

**What is the difference between a Department of Defense school and an international or national school?**

The Department of Defense Education Activity, or DoDEA, operates schools in 11 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well-rounded educational programs. Visit the DoDEA website for more detailed information.

The DoDEA's student preregistration system helps streamline the registration process and allows school officials to better predict school enrollment, make more informed decisions regarding teacher and staff requirements, and prepare for special services and supplies. Parents can preregister their children by visiting the DoDEA Online Student Pre-Registration site.

The U.S. Department of State's Office of Overseas Schools works to promote quality educational opportunities for families of American citizens overseas. If a Department of Defense school is not available, visit this site to learn more about the schools in your new area.

In general, international schools are English-language schools at overseas locations. National schools are schools where courses are taught in the native language. The curriculum and grading system of an international school tends to be similar to the traditional American education system. This may be an important consideration if your family will be returning to the U.S. before a child graduates from high school.

**Where can I find a list of international schools in the country where my family is moving?**

You can find a directory of overseas schools on the U.S. Department of State's Schools Worldwide page. The listing includes schools that receive assistance from the U.S. Department of State, as well as other international, private, religious and public schools.

**How do I decide what school is best for my child?**

Although you may not have as many choices as you had in the United States, the process for choosing a school for your...
child is the same. You can begin by making a list of possible schools. Next, you'll want to find out more information about each school. Talk to the relocation personnel at the Military and Family Support Center and with your sponsor, who may be able to put you in touch with other families with children around the same ages as yours. You may also want to contact the school and ask for references.

Once you have narrowed down your options, you may decide you want to schedule an interview with the school or schools. Here are some considerations you may want to discuss:

Curriculum
Grading system
Tuition
Accreditations
Teachers and other staff
Meals
Extracurricular programs
Transportation
Schedule
Before- and after-school programs

**Now that I have chosen a school, how do I successfully transition my child?**

Start planning for a successful school transition as soon as you learn about your move. The more your child knows about what to expect, the more confident your child will feel on the first day of school. Allow your child to be a part of the decision-making process, if appropriate, and take your child's opinions into account.

**Education - Training (College/Technical)**

**Continuing Education**

The base Education Office can provide further information about adult education opportunities on base. The Joint Education Office phone number is 910-449-6623/6233/5397.

**College**

Six colleges are represented on New River: Coastal Carolina Community College, Craven Community College, Campbell University, Southern Illinois University, Boston University and Webster University. The Education Office gives family members help on finding scholarships, educational loans and grants.

**Service Members Opportunity Colleges (SOC) Agreements**

The SOC is a consortium of more than 1500 public and private colleges and universities, as well as higher education associations established to assist Marines and Sailors in earning a college degree despite geographic and institutional obstacles. The SOC Criteria stipulate that institutional policies and practices are fair, equitable, and effective in recognizing the special and often limiting conditions facing by military students.

A home college is the SOCMAR college where you begin your studies and complete the minimum academic residency (i.e. the number of their courses needed to qualify for their degree). The home college evaluates your military and other learning experiences, combining them all into a SOCMAR Student Agreement that serves as your contract-for-degree. Then you have completed your study plan, either with your home college or, if you get transferred, at another SOCMAR college, the home college awards you a degree.

**SMART Transcripts**

Marine Corps and Navy Personnel have an official document certifying military training and education for recommended college credit. This form is called the Sailor/Marine American Council on Education Registry Transcript (SMART). The Marine Corps and Navy have developed SMART jointly. SMART is an official transcript endorsing and recommending college credit for military education and training and is recognized by the American Council of Education (ACE). The previous version of this form was the DD-295. In some cases, service members who have more than ten years on active duty might still require the DD-295. Please see an education counselor for more information regarding this form.

**United States Military Apprenticeship Program (USMAP)**

Under written agreement between the United States Military Apprenticeship Program and the U.S. Department of Labor, Bureau of Apprenticeship and Training, a growing number of military skills can lead to certification of completion of apprenticeship in jobs comparable to civilian fields.
An apprenticeship is a structured system of supervised training leading to certification in a designated trade, occupation, or craft. An apprentice is a person who works in a trade occupation or craft under an agreement or contract and under the supervision of a qualified trades person. The apprentice learns the knowledge, skills, tools, and materials of the trade, occupation, or craft through a combination of on-the-job training along with related study and in-school instruction.

**Testing**

Marine Corps Base Camp Lejeune is authorized by DoD to conduct various Military Classification Tests, DANTES Testing Programs, various National Certification Examinations, and the proctoring of various exams for universities involved with Distant Learning outside the Camp Lejeune area. Personnel who are taking College Entrance exams (i.e. ACT/SAT) and other military classification tests to qualify for a military program should take them at least eight (8) weeks prior to the application deadline (particularly for Officer Candidate Programs). Rush scoring does not exist for ACT/SAT or any Military Classification Tests. All tests are scheduled by appointment only!

**Military Academics Skills Program (MASP)**

The MASP was developed to improve the competencies of active duty enlisted personnel in the academic skills of reading, communication/writing, and mathematics. In turn, Marines will be better prepared to retake the Armed Forces Classification Test (AFCT) and to perform their mission. The MASP has replaced the Basic Skills Education Program (BSEP).

Any servicemen that wish to enroll in the MASP must pick up a packet of information from the Lifelong Learning Center. The information packet contains pages that must be routed through the service member's chain-of-command. Once approved and signed, the paperwork is returned to the Lifelong Learning Center and the service member is scheduled to take a pre-test.

**Library**

**Marine Corps General Library Program**

The Marine Corps General Library Program supports the quality of life and well-being of Marines and their families amidst diverse circumstances. The Headquarters Library Program extends library services to remote Marines, coordinates policy and manages reporting requirements for the installation libraries. Twelve main libraries and 16 branch libraries provide collections, in all formats, in support of professional, educational, informational and recreational pursuits. A joint integrated library system, or ILS, and virtual library website provide online access to additional electronic resources and services.

On installations, libraries play an important role in the professional lives of Marines and their family members. Collections include academic and professional research resources so Marines can readily locate commandant of the Marine Corps professional reading titles, earn college degrees or certifications, update their promotion package, prepare for transition and retirement and expand future career opportunities. Several on-installation colleges offer orientation classes in library research skills at installation libraries. The Voluntary Education Program and libraries work in cooperation to meet the needs of Marines receiving tuition assistance. Materials for Marines preparing for College Level Examination Program, or CLEP, and Defense Activity for Non-Traditional Education Support, or DANTES, tests are in high demand, and library computers are often used to take practice tests. The ILS extends the use of each library's collection beyond the physical building. The system supports remote access to databases and the libraries' electronic catalogs and provides an online public catalog for locating and delivering interlibrary loan materials that meet a scholar's demands, a historian's needs or a hobbyist's interests.

On-installation libraries extend opportunities for community sharing, learning and entertainment for single Marines, families and families of deployed Marines. A thematic summer reading program has been standardized to support mobile military children. Library events vary by installation and may include an early literacy program, story times, makerspaces, book clubs, game nights, multicultural activities, book displays or access to a private webcam for meetings between deployed personnel and their families.

The Headquarters Library Program procures online databases to provide academic research, professional resources and recreational material available anytime, anywhere for Marines and their families. The virtual library portal provides access to a wide variety of general and subject-specific research databases for all ages, hundreds of self-improvement classes and digital magazines. Online homework tutoring is provided 24/7 through Tutor.com for K-12 students on subjects such as writing, mathematics through calculus, science and history. Librarians support cultural awareness and overseas families by registering library patrons for Transparent Language Online, an online foreign language program. Marine Corps library patrons are also eligible to access additional electronic research databases, audio and eBooks, genealogy resources and newspapers through the Navy Digital Library.
Seven of the Marine Corps general libraries have been awarded Premiere General Library certificates from the Department of Defense. Camp Foster library was selected the 2006 Federal Library/Information Center of the Year (large library category) by the Federal Library and Information Center Committee of the Library of Congress. Every success is the outcome of dedication to sustaining and improving the quality of life for Marines and the Marine Corps community.

**Morale, Welfare and Recreation Digital Library**

Morale, Welfare and Recreation digital library provides those resources for members in transit, at foreign missions or remote sites, and for deployed personnel. Access to library materials in electronic and downloadable format is available online, 24/7. The library provides recreation, lifelong learning and reference and career resources for all ages and interests. All resources, including audio and ebooks, are available free to service members anywhere there is access to the Internet.

The Morale, Welfare and Recreation digital library resources include the following:

- Books, with thousands of fiction and nonfiction titles, including animated children's books
- Databases that support education, research and career growth
- Resources that provide information on repairing a car or a small engine

Learn more about the Morale, Welfare and Recreation digital library at Military OneSource.

**Housing - Overview**

**Government Housing**

Camp Lejeune/New River family housing is considered some of the finest in the Marine Corps. The 4,447 units are well maintained and are continuously updated. Many homes have been renovated, and renovations on other quarters are either in progress or programmed. All quarters offer central air conditioning and heating, a range and refrigerator. Cable television is available in all housing except the Rifle Range.

A rule of thumb is that an eight-month wait for government housing is necessary for almost all ranks. The wait varies depending on the time of year, family, and rank.

**Eligibility**

Military personnel accompanied by bona-fide dependents and permanently assigned to Camp Lejeune or MCAS New River are eligible for family housing. They may apply for all types of quarters for which eligible.

Company grade officers with spouse only and desiring to live in MCAS quarters qualify for no more than two-bedroom quarters in that housing area. All other officer quarters have three or four bedrooms and assignments are made depending upon age and sex of dependents. Each family member, excluding spouse, of an enlisted military member rates a bedroom regardless of age or sex.

**Application**

An application for assignment to on-base government quarters can be made in person at the Family Housing Office, Building TT-43, Tarawa Terrace after officially reporting in; or a completed application for assignment to Housing, DD Form 1746, can be sent to the Family Housing Office prior to reporting for duty. At that time the applicant will be placed on the inactive waiting list until they have physically checked in to their unit and reported to Family Housing. If the applicant physically reports to Family Housing within 30 calendar days after officially reporting for duty at Camp Lejeune/New River, their control date will be the date of detachment from their last permanent duty station. The applicant must bring one of the following when making application:

- Original orders with reporting endorsement.
- Copy of original orders and reporting endorsement certified by commanding officer to be true copies.
- Letter from commanding officer to the Director, Family Housing, giving date member detached from last permanent duty station and date reported to New River for duty.

**Single Service Member Housing**

Single junior enlisted members will reside in the barracks on base. If barracks are full BAH is usually authorized for the member to live off base. If a member desires to live off base he/she may get permission to receive BAH from their unit.

**Non-Government Housing**
Housing Referral Office (HRO) -- Your contact for any problems you may encounter (discrimination complaints, tenant/landlord disputes, or any questions/problems about off base housing) is the HRO. Staff is available to assist you to make your move to this installation an easy and pleasant one. They can provide a list of rentals with corresponding locator maps and give you information regarding the area in which rentals are located.

Rental Partnership Program (RPP) -- Camp Lejeune Housing has implemented a Rental Partnership Program. The Rental Partnership Program has been designed to provide military personnel, enlisted and officers, with affordable off-base housing. The program is governed by an agreement providing military personnel with housing based on what the military allots the service member for housing allowance.

This program allows the HRO and the community to voluntarily waive up to one month worth of security deposit and possibly additional fees required upon move-in. The units are selected, evaluated and qualified. All active duty military personnel (married and single) are eligible if they meet the qualifying criteria stated below. Single members must have authorization from their command to live off base.

The service member must report, in person, to the Housing Office to qualify for the program. Once qualified the service member will be counseled and once counseling has been completed the service member will receive a letter of eligibility, which the service member will then present to the participating property manager of their choice, authorizing participation in the program.

A six, nine, or twelve-month lease will be signed. The service member may terminate the lease with proper documentation of military orders, deployment orders in excess of 90 days, discharge orders, or retirement. If the service member receives PCS orders: An official copy of orders must be presented along with a 30-day written notice. If short-term housing is needed the service member is not eligible for this program.

The service member must initiate an allotment, at the housing office, for the rent on a monthly basis to the landlord. This is mandatory for participation in this program. Rent is the service member’s responsibility and must be paid directly, with certified funds, to the landlord until the allotment becomes effective.

After the initial term of the lease has expired, the service member may continue in the program if they return to the MHO and reapply/requalify for the program. Month-to-month renting is NOT allowed on this program. An application fee may be necessary under this program. The service member must show proper military identification and verification provided by the Housing Office. In addition, the property manager might run a credit check on the service member. The service member is not automatically approved with the letter of eligibility from the Housing Office.

Is a pet fee required? Possibly/usually, the individual complex rules apply. Often an additional fee is charged for pets and is added to the rental price.

When the service member moves in, he/she will be provided with a check-in inspection form. A representative from the Housing Office may accompany the service member on the inspection of the property if the service member requests MHO assistance. All damages, repairs needed and the overall condition of the unit will be noted on the inspection form. Before the service member moves out, a representative from Housing will attend the move-out inspection with the service member and property representative.

Navy Federal Credit Union has for their current members the Utility Deposit Guarantee Program. For more information and to see if you qualify please call (c) 910-353-2345.

Housing Referral Office contact information: 910-450-1627 ext. 206 or 257.

Mobile Homes
There are no mobile home parks aboard MCAS New River or Camp Lejeune.

Housing - Temporary

Temporary Lodging Facility (TLF)

Lejeune Inn
Holcomb Blvd, MCB, Camp Lejeune Telephone: 910-451-3041

All rooms have kitchenettes, cable TV, free continental breakfast, no pool on site. Handicap rooms are available. No daily maid service but there is daily linen exchange service. No pets.

Price range from $72-$125 per night.
Reservations can be made 30 days in advance for people on Permanent Change of Station (PCS) orders. A deposit
equivalent to one day’s rent is required.

*Bachelor Housing Quarters, MCAS New River*

Bachelor Housing Division is headquartered in building 705, MCAS New River, Telephone: 910-449-6621

These quarters are for SNCO and above only. PCS orders is on space-available basis. Facilities have microwaves, TV, telephone, daily maid service, pool, and exercise room.

Bachelor Enlisted Quarters (BEQ) are located in Bldg AS-702/704, call 910-449-6621/910-937-5024 for reservations or fax to 910-449-6069.

Bachelor Officer Quarters (BOQ) are located in Bldg AS-705, call 910-449-6621/910-937-5024 for reservations or fax to 910-449-6069.

The cost is as follows:

**SNCO (all suites):** $40.00 per day / $5.00 extra for guests.

**Officer:** $35.00 per day for single, $40.00 per day for suite / $5.00 extra for guests.

**Housing - Government**

**Family Housing**

Camp Lejeune/Marine Corps Air Station (MCAS), New River family housing is considered some of the finest in the Marine Corps. The 4,447 units are well maintained and are continuously updated. Many homes have been renovated and renovations on other quarters are either in progress or programmed.

Experience living in a community with the amenities you deserve, the convenience you desire and the cost hundreds less than you’d expect.

Imagine living in a neighborhood where your commute to work is practically nonexistent, you pay no utility bills and maintenance is for us to worry about.

[Atlantic Marine Corps Communities](#) offers all that and more. Come visit us today and see first hand why Military Members and their families are choosing to call Atlantic Marine Corps Communities home.

To learn more about all that AMCC has to offer please call 1-866-509-2424.

**Eligibility**

Military personnel accompanied, by bona-fide dependents, permanently assigned to Camp Lejeune or Marine Corps Air Station, New River, are eligible for family housing. They may apply for all types of quarters for which they are eligible.

**Application**

An application for assignment to on-base government quarters can be made in person at the Family Housing Office, Building TT-43, Tarawa Terrace after officially reporting in. In addition, a completed application for assignment to Housing, DD Form 1746, can be sent to the Family Housing Office prior to reporting for duty. However, the family will not be put on the waiting list until he/she has physically checked in to his/her unit and reported to Family Housing.

Normally, your control date is the date of detachment from the last permanent duty station and if the application was made within 30 calendar days after officially reporting for duty at Camp Lejeune/New River. Personnel returning from an overseas assignment do not receive special consideration.

**Availability**

The wait times for on-base housing varies depending on the member’s rank, number of family members and the time of year.

Stabilized portion of the waiting list: The top ten percent or top three applicants, whichever is greater, of any waiting list is the stabilized or frozen zone. Once your name has been placed in this zone, new applicants will not be placed ahead of you. Until you reach the stabilized portion of the waiting list, you may be bumped, meaning, other applicants with an earlier control date may go ahead of you on the list.

**Assignment to quarters:** When your name is number one on a waiting list, you will be offered quarters that will become vacant within the next 30 days. Once you are called, you must accept or refuse the quarters by the following workday. Inability to view the quarters does not warrant a delay as to your decision to accept or refuse quarters assignment.

If you refuse the quarters, your application will be cancelled.
Because the demand for family housing far exceeds available quarters, priority assignments to quarters is rarely granted. Such a request must fully justify being placed ahead of fellow service members who, in all probability, are undergoing financial difficulty, family separation, or other hardship.

**Single Service Member Housing**

Single junior enlisted members will reside in the barracks on base. If barracks are full, BAH is usually authorized for the member to live off base. If a member desires to live off base he/she may get permission to receive BAH from their unit.

**Other**

Many sets of government quarters are under renovation and will continue to affect the wait times over the next several years. This office is responsible for all family housing on Camp Lejeune and New River Air Station.

### Household Goods - Overview

#### Arranging Household Goods Shipments

As soon as you are alerted to your upcoming permanent change of station move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or donate serviceable items you no longer need. Gather important family records.

If you are moving overseas, begin to plan what items will go in unaccompanied baggage, in your household goods shipment and in permanent storage. Remember, in overseas areas, the electric current may be different and houses are generally much smaller than those in the United States. These are good questions to ask your sponsor.

#### Household Goods Shipping Process

The Defense Personal Property System is the online system you will use to manage your household goods shipment. For how-to guides to assist with your application go to [Move.mil](http://Move.mil).

#### Pets

Moving with your pet includes researching airline requirements and quarantine restriction laws in your new location. Many airlines have requirements for size, weight, breed, number of animals, kennel construction, documentation and seasonal limitations. Small pets may be shipped on military flights, but availability and regulations are always changing. Search [Move.mil](http://Move.mil) for more general information on shipping pets.

Many international locations have strict importation laws, including extended quarantines and restrictions on breeds or types of animals. Carefully research these rules as they could impact your moving schedule. You may also find some locations in the United States that have restrictions on certain animals and breeds. Review your new installation's "Shipping Pets" in [MilitaryINSTALLATIONS](http://MilitaryINSTALLATIONS) for details.

"It's Your Move"

Review the U.S. Transportation Command booklet, "It's Your Move," for detailed information on weight allowances, the household goods shipping process, storage, automobile shipments, claims processes and the customer satisfaction survey.

### Installation Specific Information

#### Household Goods - Shipping Pets

**Marine Corps Official Pet Policy**

The United States Marine Corps has set official policy on types of dogs allowed in installation housing and other rules surrounding pets on base. You must read this policy before you plan your move, if you plan to live in government housing.

**Registration /Vaccinations**

Local laws require that dogs and cats be inoculated against rabies; dogs must wear a collar with rabies tag affixed. All cats and dogs must be registered with the Base Veterinary Office. The clinic provides minor veterinary services on a fee basis. Jacksonville City ordinances require that dogs be kept on a leash/chain or confined within fences. Call...
Animal Control at 910-455-0182 if there are any problems.

**Base Veterinary Clinic**

The base veterinary clinic is in Bldg. TT2451, Tarawa Terrace which can be reached at 910-451-1009. Hours of operation are Tuesday - Friday 8:00 a.m. - 4:00 p.m. and Monday 8:00 a.m. - 5:30 p.m.

**Quarantine**

There are no quarantine requirements at New River/Camp Lejeune, however, if you are shipping your pet to an overseas location it is very important that you contact the veterinarian to ensure your pet meets all requirements for the new location you are being assigned to. Each country and state have varying requirements.

**Boarding**

There are no kennels on base. A list of local kennels can be found in the yellow pages. Petswelcome.com can also help you find lodgings that allow pets. To board a pet shot records are required.

**Pet Transportation**

If you are traveling with your pet, be sure your pet is up to date on all vaccines and you have enough of any medicine or prevention that your pet will need for the duration of your trip. If traveling with your pet by air, check with the airline as early as possible to determine the airline's requirements.

If PCSing out of country, check the country's guidelines as soon as possible so that you may be able to travel with your pet instead of shipping it later.

Your pet will need a veterinary health certificate no more than ten days before traveling, so plan ahead and give yourself plenty of time for an appointment. Remember to pick up your health record or inform the clinic that you are moving, so that the record can be properly disposed of.

Pet transportation questions should be referred to your transportation office.

**Special Needs**

**The Exceptional Family Member Program**

When you're moving, your to-do list can seem long enough to fill a packing box. But if your family has special medical or educational needs, help is available before, during and after your move. Enrollment in the Exceptional Family Member Program provides military families with special needs consideration during the assignment process and access to support services to help navigate the medical and educational system.

The Exceptional Family Member Program has three components:

- Identification and enrollment of a family member with special medical or educational needs
- Assignment coordination to determine the availability of services at the projected duty station
- Support to help families identify and access programs and services

**Who should enroll in the program?**

Family members with special medical or educational needs lasting longer than six months are required to enroll in the EFMP including spouses, children and dependent adults who:

- Require special medical services for a chronic condition such as asthma, attention deficit disorder, diabetes, multiple sclerosis, etc.
- Receive ongoing services from a medical specialist
- Have significant behavioral health concerns
- Receive early intervention or special education services through an individualized education program or individualized family service plan

**Why enroll in the program?**

Enrollment in the EFMP is mandatory for Active Duty, and ensures that family members' documented medical and educational needs receive consideration during the assignment coordination process. Through the EFMP family support office, families can receive assistance with navigating military and community support systems.

**How do families enroll in the program?**

Families can enroll by obtaining paperwork from the EFMP medical point of contact at their local military treatment facility, The EFMP Liaison, or in the Marine Corps, from Marine Corps Community Services. The forms for enrollment are:
**Department of Defense Form 2792, “Family Member Medical Summary.”** The service member, spouse or adult family member completes the first page to document medical needs. The family member's physician or other qualified medical professional completes the rest and includes the diagnosis, frequency of care, medication and any special accommodations the family member requires.

**Department of Defense Form 2792-1, “Special Education/Early Intervention Summary.”** The sponsor, parent or legal guardian completes items one through seven of the first page to document educational needs. School or early intervention program personnel complete the remainder of the form, which includes the child's educational diagnosis. A copy of the individualized education program or individual family service plan pairs with the form.

**What is assignment coordination?**

The military mission is the driving force behind the assignment process, but enrollment in the EFMP ensures that family members' documented needs are considered in the process. Assignment coordination occurs when the personnel command requests that Department of Defense medical or educational professionals review a family member's documented needs to determine availability of services at a projected location. Assignment coordination is important because access to appropriate medical and educational services may be limited in some areas, especially in overseas and remote locations. This process helps to eliminate the need for early returns from sea, HUMS and hardship discharges.

**What is family support?**

The EFMP family support function is provided by the EFMP case liaison and helps families identify and access programs and services. Family support includes, but is not limited to, the following:

- Information and referral for military and community services
- Warm handoffs to the EFMP at the next location
- Nonclinical case management

**What is the role of the EFMP Liaison?**

The role of the family support provider includes:

- Helping families on the path to empowerment by providing information and referral services, non-medical case management, education and other supports
- Helping relocating families pinpoint and navigate formal programs and services and informal supports
- Bridging gaps in programs, services and support by informing families on what is available, and how to apply for benefits and entitlements

**How do families access their EFMP case liaison?**

Access the EFMP case liaison by visiting or calling the Fleet and Family Support Center at 202-685-0229 and asking for a referral to a special needs consultant.

**How can families help ease the transition to a new school system following a move?**

In addition to the support available from the installation Military and Family Support Centers and Military OneSource consultants, MilitaryINSTALLATIONS provides some suggestions for making the transition easier as your child enters a new school system following a move to a new duty station. The article, “Preparing for Your Move,” provides tips for what to do prior to and after your move to help create a smooth transfer between schools.

Additionally, military families can learn about the Education Directory for Children with Special Needs for information on special-needs issues and listings of national and local resources for early intervention (for infants and toddlers) and special education (for school-age children) services.

**Special Needs - EFMP Enrollment**

Military families often relocate every two or three years. Below are suggestions for making the transition easier as your child enters a new school system following your family's move to a new duty station in the states or a Department of Defense Education Activity school overseas.

**Relocating: things to remember**

At least 30 days prior to your move:

- Notify the school or early intervention agency of your impending move and request a copy of your child's educational records.
- Obtain your child's most recent transcripts, grade reports and all pertinent medical records, including inoculation records, prescriptions and dosages.
Contact the new school district or early intervention agency for specific information about programs on or near the installation where you will be living. Use the State, School District and Installation Information sections of the Education Directory for Children with Special Needs to identify the districts in your new location and find information about early intervention agencies. The directory provides helpful tools to assist families with infants and toddlers and school-age children transitioning to a new educational program.

If your child has special needs and is receiving early intervention or special education services, request a copy of the following information:

- Latest individualized education program or individualized family service plan, including the most recent progress report
- Your child's most recent eligibility determination report for special education services, including early intervention
- The names of textbooks or other materials that have been effective for your child
- Adaptive equipment and assistive technology such as communication devices or modified keyboards that your child uses in school

As you leave your duty station, you should:

- Hand carry a copy of your child's inoculation records and the information you collected about your child's educational program.
- Take any special equipment, medication refills and supplies (for example, hearing aid batteries) that your child may need in the next two months.
- Keep contact information for your child's current teacher or early intervention specialist in case there are questions at your new school or early intervention agency.
- Provide the staff at your child's current school with the contact information for the special education staff at your child's new school to speed the transfer of your child's information.

When you arrive at your new duty station, you should:

- Take the hand-carried educational information, including immunization records, with you to enroll your child in the local school.
- Notify the new school that your child has special needs. Sign appropriate releases so the new school can request official copies of your child's records.
- Request copies of any publications about the school's special education services.
- It is easier for the receiving school to start the appropriate special education or early intervention services for your child when you hand-carry important information about your child. The current individualized education program will be recognized by the school's special education committee and interim services can be provided within days. Each state has different policies or procedures that guide its special education and early intervention programs. Do not expect to use the same forms and procedures that were used at your previous location. You should expect that every effort will be made to meet your child's needs.

**Special Needs - EFMP Family Support**

**Background**

The Education Directory for Children with Special Needs was developed to support military families who have children (birth through 21) with special educational needs. Military families can consult the directory for information on special-needs issues and listings of national and local resources for early intervention (for infants and toddlers) and special education (for school-age children) services.

**Highlights**

The Education Directory for Children with Special Needs is a valuable resource for military families. The directory:

- Helps families identify the early intervention agencies and public school districts located near the installation prior to moving
- Allows users to make more informed decisions and more easily navigate local early intervention and special education systems
- Includes information on a range of disabilities affecting school-age children and on early intervention service providers and resources for infants and toddlers
- Provides practical suggestions (Tools for a Smooth Transition) for relocating families

**Special Needs - Health Care**
Military treatment facilities

The clinics and services available at military treatment facilities vary by location. Before you move, identify the military treatment facility that will serve you, visit its website to learn about the services available and get contact information.

Moving to a new TRICARE region

If you anticipate a move to another TRICARE region, work with your local TRICARE service center or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, you or your sponsor should contact the beneficiary counseling and assistance coordinator or the TRICARE service center to ensure the transition plans are in place and to obtain authorizations for TRICARE Extended Care Health Option services, if applicable.

Beneficiary counseling and assistance coordinator

All TRICARE regional offices and most military treatment facilities are staffed with beneficiary counseling and assistance coordinators. They provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims, eligibility and assistance with referrals and appointments. If you or your family member has more severe needs, contact your TRICARE case manager.

Case management

Case management involves a team of health care professionals who help you and your family find solutions to complex health problems. It is important to inform your case manager if you are moving as he or she will connect you with the case manager at your new location.

Extended Care Health Option

The Extended Care Health Option provides financial assistance to beneficiaries of active-duty service members who qualify based on specific mental or physical disabilities. The Extended Care Health Option offers an integrated set of services and supplies beyond the basic TRICARE program. Regional contractors in each of the TRICARE regions and overseas administer the program.

Transporting medical equipment

Contact your installation’s household goods/transportation office for information on special procedures for the transportation of medical equipment.

Federal and state health care programs

Medicaid provides health coverage for individuals and families with low incomes or have a disability. The department of social services or the department of medical assistance may administer the Medicaid program in your state. Supplemental Security Income, or SSI, is a cash assistance program intended to meet basic needs for disabled adults and children who have limited resources. Families must reapply after moving to a new state.

Many states offer services for children with special health care needs funded by the Maternal and Child Health Services Block Grant, or Title V. State departments of health websites and local health departments can provide information on state health benefits. The Maternal and Child Health Bureau website has more information, including state points of contact.

Other important resources

TRICARE debt collection assistance officers assigned to regional offices and military treatment facilities worldwide can help beneficiaries understand and get assistance with debt collection issues related to TRICARE.

Installation Specific Information

Exceptional Family Member Program (EFMP)

The Exceptional Family Member Program (EFMP) is located within Marine & Family Services.

The program manager can assist with enrollment in the exceptional family member program (EFMP) and provide local resources for medical/educational needs. The EFMP is a mandatory program. It applies to any family member (not just children) with special medical, medically related, or educational needs. The program helps the service member and family to provide for special needs before, during, and after a move required by a change of duty assignments.

The service member must apply to be enrolled in this program. Once enrollment is approved, the location and timing of a service member’s duty assignment will be given careful consideration to ensure that there are proper facilities available to take of special family members.

Enrollment in the EFMP does not prejudice promotion opportunities, and is not reflected in officer or enlisted
Education - Special Education/EIS

Early Intervention and Special Education Services

Children from birth to 3 years of age

The Individuals with Disabilities Education Act, or IDEA, requires all states and territories to provide early intervention services to children from birth to 3 years of age who have or are at risk for having developmental delays. Local school districts or health departments often provide these early intervention services. The program is called by different names in different areas, but it is often called Part C (because Part C is the section of the law that pertains to early intervention). The National Early Childhood Technical Assistance Center provides a list of state Part C directors and funded programs on their website. Also, Military OneSource can assist you in identifying early intervention programs in your area.

When moving, you should hand carry copies of your child’s individual family service plan and the most current evaluation reports to your new home to ensure they are not lost.

Children between 3 and 21 years of age

The IDEA requires all states and territories provide special education services to eligible children between the ages of 3 and 21. Each local school district has a special education director, and each school should have an individualized education program team or school-based committee that attends to students with special education needs.

The IDEA requires that if a child transfers to a different district in the same state, the receiving school must provide comparable services until the new school develops and implements a new individualized education program. If a child transfers to another state, the receiving district must provide comparable services until the receiving district completes an evaluation and creates a new individualized education program.

If you are moving and your child receives special education and related services, you should hand carry all pertinent school and medical documents, including the individualized education program and current evaluation reports. Hand carrying these documents ensures that they are not lost and allows the new school district to begin the process as soon as you move.

Other resources

Parent Training and Information Centers serve families and adults with special needs from birth to age 26. They assist families in getting appropriate education and services for their children, work to improve education services for all children, train and inform parents and professionals, resolve problems between families and schools or other agencies, and connect those with disabilities to community resources. Find out more at the Center for Parent Information and Resources website.

Installation Specific Information

For early intervention assistance, school districts request individuals contact them for specific information. You may obtain additional information by contacting:

National Information Center for Children & Youth with Handicaps at P.O. Box 1492 Washington, D.C. 20010, Telephone 1-800-695-0285.

K-12 Special Education Programs at MCAS New River

Students with disabilities who are eligible for special education receive services outlined in an Individual Education Plan (IEP) which is developed with the school staff, parents, and student when appropriate. Speech, occupational, and physical therapy are provided to students who are eligible for such therapy.

Preschool Special Education:

A preschool program is available for three and four year children who have been identified with delays in one or more developmental area. Services are provided by certified preschool special education teachers. Students may receive speech, occupational and/or physical therapy. Speech/language therapy is also available to those three and four year old children who experience speech and/or language delays.

The Marine & Family Service Center at MCAS New River has an Exceptional Family Member Program (EFMP) Coordinator to service special needs families to including educational.
Health Care - Overview

Moving with TRICARE

When you move, TRICARE moves with you. It's there before, during and when you get to your next duty station. It's available worldwide. There are steps you need to take to make sure changes to your TRICARE coverage go smoothly. With your move, you may have to use a different TRICARE option.

Please note:

You and your family members have to show as TRICARE eligible in the Defense Enrollment Eligibility Reporting System, or DEERS.

For TRICARE plan information, visit the TRICARE Plan Information Kits page.

Regional and overseas contractor information is available on TRICARE’s Contact Us page.

Print out the TRICARE contact wallet card and keep it with you.

Always keep personal contact information current in DEERS, especially your address and email.

Prime options

Prime options in the United States

If you live in a Prime Service Area, then TRICARE Prime is an option for you. A Prime Service Area is usually within a 40-mile area of a military clinic or hospital. With Prime, you have a primary care manager, who may be a military or civilian doctor or a team of doctors, who manages your health care needs.

Some active-duty family members may enroll in the U.S. Family Health Plan, or USFHP. The USFHP offers a TRICARE Prime-like option in six areas of the United States. You'll get all care (including prescription drug coverage) from a network provider. With the USFHP, you can't get care at military hospitals and clinics or from TRICARE network providers (emergency exceptions). You have to work with USFHP when get care overseas. Visit the U.S. Family Health Plan page for more information.

If you don’t live in a Prime Service Area, TRICARE Prime Remote is your other option. Eligible family members have to live with their active-duty sponsor (with some exceptions) to enroll in TRICARE Prime Remote. In most cases, your primary care manager is a network provider. If there's no local network provider, you can choose any TRICARE-authorized provider to act as your primary care manager.

Prime options overseas (including U.S. territories)

In overseas locations, you have two options for care:

TRICARE Overseas Program-Prime is for active-duty service members assigned overseas. Units are near military clinics and hospitals. To enroll in the program, family members must be command-sponsored. Your primary care manager is a military provider or team of providers.

TRICARE Overseas Program-Prime Remote is available in certain remote overseas locations. It's for assigned active-duty service members and their command-sponsored family members. Your primary care manager is the overseas contractor who you contact through regional and country specific call centers.

Note: Active-duty service members must enroll in a Prime option.

When you know you're going to move, call your current TRICARE stateside overseas contractor. Find out if your new location is in a new region and talk about your TRICARE options.

Transferring your TRICARE Prime/Prime Remote coverage

When you move, your Prime options may change. You have to transfer your enrollment if you move to a different region. Some family members may have to disenroll and use TRICARE Standard. Options may vary for each family member. Remember, to enroll in a Prime option overseas, family members must be command-sponsored.

If you move within your current region, you still need to find out if your Prime option changes. You may only need to get a new primary care manager. Again, call your current TRICARE regional or USFHP contractor to talk about your move and your TRICARE options. Follow these steps to transfer your enrollment by phone:

Call your current TRICARE regional or USFHP contractor to transfer your enrollment or get a new primary care manager. The contractor will ask about you, your family, where you're moving to and the estimated date you'll get to your new duty station. Your current contractor then shares your information with your new contractor. If you only need a new primary care manager, they will work with you to make that happen. Your new contractor will call you within five business days of your expected arrival date to discuss your Prime enrollment and primary care manager options. Your enrollment transfer will be the day your new contractor calls and you agree to the transfer. It may take up to four
business days to record your transfer. You will still have Prime coverage with your old region until the transfer is complete.

**Update your address in DEERS** as soon as you get to your new location, even if you're in temporary housing. **Log into milConnect** to check on your enrollment. You can see who your primary care manager is and print out an enrollment card.

**Note:** Don't disenroll from Prime before you move.

Other ways to transfer your enrollment include:

**Transfer your enrollment online using TRICARE's Beneficiary Web Enrollment Tool.** The Beneficiary Web Enrollment Tool will be available in 2016 for those moving stateside from an overseas location. In the Beneficiary Web Enrollment Tool, you can set a date up to 90 days in the future as your enrollment transfer date.

**Call your new contractor** when you arrive in your new duty location. They can transfer your enrollment over the phone.

**Download an enrollment form** and mail it to the regional contractor for your new region. Remember to note the date you want the transfer to go into effect. Enrollment information for the USFHP is available on the **U.S. Family Health Plan** page.

**Enroll** when you in-process at your new duty location.

To learn more, visit the **TRICARE Moving** page.

**TRICARE Standard and Extra**

TRICARE Standard and Extra is an option for active-duty family members. You don't have to enroll—coverage is automatic as long as you show as TRICARE eligible in DEERS. With TRICARE Standard or Extra you can see any TRICARE-authorized provider, non-network or network. You pay a deductible and costs shares.

**If you visit a non-network provider**, you're using the Standard option. You may have to pay in full up front and file a claim for reimbursement.

**If you visit a network provider**, you're using the Extra option. You only need to pay your cost share at your appointment.

If you're a family member and don't want to enroll in TRICARE Overseas Program-Prime, or can't enroll because you're not command-sponsored, you have TRICARE Overseas Program-Standard. You can see any civilian provider (except in the Philippines).

If you want or have to use TRICARE Standard when you move, call the new regional contractor to disenroll from Prime when you get to your new location.

If you already using TRICARE Standard and Extra:

**Once you get to your new location, update your personal information in DEERS** as soon as possible. You can update your personal information through milConnect, through TRICARE's Beneficiary Web Enrollment Tool or calling the Defense Manpower Data Center toll-free at 800-538-9552; TTY/TTD: 866-363-2883.

**Find a provider.** If you are within the United States, you can find network and non-network providers by region through the TRICARE Find a Doctor page. If you are overseas, you can find a provider through the TRICARE Overseas website or call the overseas regional call center.

If you're in a new region, the claims address changes. Check the **TRICARE Filing Claims** page for your new mailing address.

**TRICARE For Life**

TRICARE For Life is for those who have Medicare and TRICARE. You don't have to enroll - coverage is automatic as long as you show in DEERS as TRICARE-eligible and have Medicare Part A and Part B if needed. When you go to a Medicare doctor, show your Medicare and uniformed service identification cards. Your provider files your claims with Medicare. Medicare pays first and sends the claim to the TRICARE For Life claims processor. TRICARE then pays second for TRICARE-covered services.

If you're an active-duty family member, you don't have to have Medicare Part B to keep your TRICARE benefits. You must have Part B to keep TRICARE once your sponsor retires.

When you move, update your personal information in DEERS as soon as possible. To find a new provider:

**If you are within the United States or in U.S. territories** (Guam, Puerto Rico, the Northern Mariana Islands, American Samoa or the U.S. Virgin Islands), you can search the Medicare Provider Directory or call 800-633-4227 to find a Medicare-certified provider. Visit the Medicare website or the TRICARE For Life website to learn more.

**If you are at an overseas location**, TRICARE For Life works a little differently. Medicare doesn't pay for care overseas, TRICARE is your primary payer. You may get care from any civilian provider. You pay up front and then file a claim with the TRICARE overseas contractor. You have to pay TRICARE Standard deductibles and cost shares. You can find a provider through the TRICARE Overseas website or call the overseas regional call center.
Getting care along the way

Before you move, take care of any routine medical needs, including immunizations. Fill your prescriptions so you have enough while traveling. TRICARE defines emergency care as "medical services provided for a sudden or unexpected medical or psychiatric condition or the sudden worsening of a chronic condition that is threatening to life, limb or sight and needs immediate medical treatment or a condition which has painful symptoms that need immediate relief to stop suffering." TRICARE defines urgent care as "medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications."

Emergency care when stateside – If you require emergency care while traveling in the United States, call 911 or go to the nearest emergency room. Then call your primary care manager or regional contractor within 24 hours of being seen.

Urgent care when stateside – If you require urgent care while traveling in the United States, are using a Prime option and you're close to a military hospital or clinic, go there. You have priority access and you don't need a referral to be seen. Otherwise, if you have Prime, call or contact your primary care manager for a referral and authorization. If you don't get a referral and authorization before being seen, you'll pay the higher point-of-service deductible and cost share. If you have Prime Remote and don't have an assigned primary care manager, call the provider that acts as your primary provider or call your regional contractor.

Emergency care when overseas – For emergency care, go to the nearest emergency care location. If you're using TRICARE Overseas Program-Prime or Prime Remote, call International SOS Medical Assistance within 24 hours or on the next business day to get an authorization for the visit and needed ongoing care, and claims payment information.

Urgent care when overseas – For urgent care, go to the nearest military clinic or hospital if possible. Visit a U.S. embassy or call the overseas regional call center. You need an authorization before you see a civilian provider. The call center can help you find one. Without an authorization, you'll end up paying a higher point-of-service deductible and cost share. Your claim may be denied if you're an active-duty member. More information is available on the TRICARE Service Center and TRICARE Area Office websites.

If you're using TRICARE Standard or TRICARE For Life, you may get urgent care from any TRICARE-authorized provider. If it's after clinic hours or you're not sure if you need to see a doctor, call TRICARE's Nurse Advice Line at 800-874-2273.

Filling prescriptions while traveling

If you run out of a prescription drug while traveling, contact your military or civilian provider. If you have refills on a military clinic prescription, check to see if your prescription can be moved to and filled by another military treatment facility. If you have refills on your prescription with a major retail pharmacy chain, check with the chain to see if they can transfer your prescription to a local chain pharmacy. If you have refills on a drug you get through TRICARE home delivery, call the TRICARE pharmacy contractor to see what can be done.

If you are within the United States or in U.S. territories and a doctor puts you on a new drug, fill your prescription at a military pharmacy or TRICARE retail network pharmacy. If you are Prime and use a non-network pharmacy, you pay the higher point-of-service deductible and cost share. You may have to pay out of pocket for your drug(s). If so, file a claim with the TRICARE pharmacy contractor. If you are still in an overseas Prime option, you file your claim with the overseas contractor.

If you are at an overseas location, and a doctor puts you on a new drug, fill your prescription at a military pharmacy or go to a civilian pharmacy. You will likely have to pay out of pocket. You file your claim with the TRICARE overseas contractor, even if you are enrolled in a stateside Prime option.

Getting dental care while traveling

Getting dental care while traveling depends on your location and whether you are a service member or family member.

If you are an active-duty service member within the United States or in U.S. territories, you can receive dental care at a military dental clinic. Contact the Active Duty Dental Care Program before you see a dentist and tell the contractor about your move. You will need to get an authorization before you see a dentist. The Active Duty Dental Care Program will work with you so you can get care from a local network dentist. For dental emergencies, go to a military dental clinic if possible. If not, get care from any civilian network dentist and have the dentist give you paperwork showing what he or she did during the visit. Make sure you get the dentist's contact information and call the Active Duty Dental Care Program contractor immediately to let them know about your care so they can work with you to make sure they can pay the claim.

If you are an active-duty service at an overseas location, you can call the overseas regional call center to get authorization before you see a civilian dentist.

If you are an active-duty family member within the United States, in U.S. territories or at an overseas location, you can find out if any nearby military dental treatment facility treats active-duty family members. If you're enrolled in the TRICARE Dental Program, call the TRICARE Dental Program contractor or visit their website to find a provider. You will need to get an authorization before you see the dentist.

Permanent change of station for active-duty service members
With permanent change of station orders, ask for a copy of your medical and dental records from your personnel office, providers/dentists, and medical or dental clinics. Do this at least one month before your permanent change of station date. This way you may be able to carry records to your new duty station.

You may ask providers or the military clinic to transfer your family's medical records to the military hospital or clinic nearest to your new duty station. You may ask to have copies of their records to carry with you or them as well. (You may have to pay to get their records copied.) If you want someone else to be able to get medical or dental information on you or your family while you are moving, you need to complete a DD Form 2870, "Authorization for Disclosure of Medical or Dental Information."

Find more about moving, updating DEERS, the TRICARE regions, pharmacy, dental and much more through the TRICARE website or the TRICARE Moving page.

Installation Specific Information

The Naval Hospital and Community Hospital serves a diverse population of active duty members and their dependents, retirees and their dependents and civil service employees. The information provided is to help educate you as to the medical services which are available at Camp Lejeune, MCAS New River and the surrounding community and to enable you to more effectively utilize these services.

Medical Care

There are three facilities available to military family members stationed at MCAS New River. One is the Naval Hospital (Hospital Family Practice Clinic), located aboard Camp Lejeune which provides a wide range of medical services but some may be on a limited basis. Their hours are 8 am until 8 pm seven days a week and can be reached at 910-450-4646.

Next, is the Navy Family Practice Clinic located at 3280 Henderson Drive, Jacksonville. This facility provides services to active duty family members, retired personnel and their family members. Treatment is provided by scheduled and same day appointments. Clinic services are: acute care, chronic care, infant and children physicals, prescription refills. Hours are 8 am until 5 pm Monday through Friday and 10 am until 2 pm Sat, Sun and holidays. The clinic can be reached at 910-455-1457.

The MCAS Family Practice Clinic aboard the Air Station accommodates family members for medical care as well. They can be reached at 910-449-5527 for 10 am until 6 pm Monday through Friday.

Appointments -- Appointments for any clinic can be made by calling 800-931-9501.

Child and Youth Programs

The Department of Defense takes great pride in the variety and quality of services provided to children and youth on installations worldwide. While the services provided may vary by location, the standards and quality of services are consistent and meet established regulations.

Child Development Centers

Child development centers, or CDCs, generally offer child care for children ages 6 weeks to 5 years. Care is available Monday through Friday, with some locations offering options, such as extended hours, weekend care and respite care. Child development centers vary in size and larger installations may operate multiple facilities. Programs are certified by the Department of Defense and accredited by a national accrediting body, such as the National Association for the Education of Young Children.

Family Child Care

Children ages 6 weeks to 12 years may receive care in the private home of a certified family child care provider living in government-owned or leased housing. Family child care is typically available weekdays and with additional care provided during evenings, weekends and flexible hourly care for shift work. Regulations limit the number of children who receive care at any one time to no more than six children under age 8 and no more than two children under age 2. Family child care providers must be certified to operate by the installation. Individual providers may voluntarily seek national accreditation from the National Association of Family Child Care and are provided local support, training and materials to accomplish this goal.

School-Age Care Programs

School-age care programs provide care to children in kindergarten through sixth grade. Care is offered before and
after school, during non-school days and summer vacations. School-age care programs may be located in Department of Defense youth centers, child development centers or in other suitable facilities. All programs are certified by the Department of Defense and accredited by a national accrediting body, such as the Council on Accreditation.

**Requesting Child Care**

Military families may request child care by visiting [MilitaryChildCare.com](http://MilitaryChildCare.com). This Department of Defense website serves all military families seeking child care (including Child Development Centers, Family Child Care and school age care programs) and provides access to military-operated child care options world-wide. Families may search for and request care, manage their requests, and update their profile online, simplifying the process for finding child care.

**Youth Programs**

Dynamic programs for youth ages 5 through 18 years are provided in approximately 300 youth and teen program facilities worldwide. A wide variety of offerings includes activities in physical fitness and sports, the arts, life skills, career and volunteer opportunities. Installation programs may also collaborate with other youth-serving organizations, like the Boys & Girls Clubs of America and USDA/4-H programs.

**Child Care**

**Child Development Center**

The MCAS New River Child Development Center (CDC) is located at AS-1000, MCAS New River. 

*Hours of operation*-- The Center is open Monday through Friday 6:00 a.m. until 6:00 p.m. and is closed on the weekends.

*Programs Offered*

MCAS New River CDC offers a variety of programs including:

- Full Day Care
- Part Day-Preschool
- Part Day-Toddler
- Part Day-School Age
- Hourly Care
- Special Needs Care

*Availability*

Following is a list of approximate wait times for child care by age group: Infant - 3-4 months, Pre-Toddler - 3-4 months, Toddler - 2-3 months, Pre-School - 9 months, School-Age - 0 months

*Costs*

The fees for all programs are based on family income. The Leave and Earnings Statement (LES) of the military member will be used to determine income. If the spouse is employed, the most current W-2 will be used to determine income.

**Family Child Care**

The Family Child Care Program (FCC) is in operation at MCAS New River. This program offers in home child care by certified providers in their military housing unit. FCC providers participate in an extensive training program before receiving certification.

**Youth Services**

**Youth Services**

*Boy Scout/Girl Scout Programs*

Boy Scouts of America - Onslow County/Camp Lejeune, Field Director can be reached at (910) 455-9912.

Girl Scouts of America - Onslow County/Camp Lejeune Field Director can be reached at (910) 455-8908. Ages are broken down as follows:
Daisy Girl Scouts - ages 5-6, grades K-1
Brownie Girl Scouts - ages 6-8, grades 1-3
Junior Girl Scouts - ages 8-11, grades 3-6
Cadette Girl Scouts - ages 11-14, grades 6-9
Senior Girl Scouts - ages 14-17, grades 9-12
The Girl Scout Council of Coastal Carolina can be reached at (800) 558-9297.

Youth Sports

The following regular season programs and camps are provided by the Youth Sports Office:

Basketball/Cheerleading - Ages 6 to 15. Registration in November, Season goes January to March.
Baseball/Softball - Ages 5 to 15. Registration in February, Season goes March to June.
Track - Ages 5 to 15. Registration in February, Season goes March to June.
Golf - Ages 10 to 15. Registration in February, Season goes March to June.
Soccer - Ages 5 to 13. Registration in August, Season goes September to November.
Football/Cheerleading - Ages 8 to 14. Registration in August, Season goes September to November.

Other

Base Curfew

The Base Curfews for youths are: Sunday through Thursday, 11:00 pm - 5:00 am and Friday and Saturday, 12:00 am - 5:00 am.

High School Programs

Camp Lejeune High School offers many and varied after and in-school programs for teens.

Sports offered at the high school include: Volleyball, football, baseball-boys, softball-girls, track, basketball, soccer, cheerleading, girls tennis, swim team, wrestling and golf.

Clubs offered at the high school include: Art, Dance, Newspaper, Yearbook, Key Club, Marching Band, Keyettes, Fellowship of Christian Athletes, Jazz Band, Marching Band, Chorus, Spanish, French and Student Government.

New Parent Support Program

Marine Corps New Parent Support Program

The New Parent Support Program is an early intervention service for families who are expecting or have a child 5 years of age or younger. The primary focus of the New Parent Support Program is intensive home visitation services tailored to meet the unique needs of each family and help them cope with stress, isolation, deployment, post-deployment reunions and the everyday demands of parenthood. In addition to home visits, expectant parents and parents of newborns and young children can participate in a variety of programs, such as support groups and parenting classes designed to help parents learn new parenting skills and provide an optimal learning environment for their children. Confidential services also offer new and expecting parents the opportunity to express concerns and ask questions.

Program highlights

These programs and services are available through the Marine Corps New Parent Support Program:

Baby Boot Camp - These classes provide new and expectant parents with an understanding of an infant's world and the basic skills necessary for loving, safe care. Classes include topics such as breastfeeding, bonding and attachment, and self-care.

Parenting classes - These classes provide hands-on parenting education to support healthy children and positive family relationships. Parenting topics include infant massage, newborn care and discipline.

Referrals - Assistance with information and referrals link families with appropriate military and community services.

Play morning - This interactive playgroup helps teach parents about developmentally appropriate play and helps children improve their social, cognitive and motor skills. Parents must provide signed documentation of their child’s immunizations to participate.

Home visits - Parents receive education and support by a caring professional in the privacy of their home. These services are available to families regardless of whether they live on or off the military installation.
Staff qualifications
The New Parent Support Program is a professional team of licensed social workers, marriage and family therapists and registered nurses skilled in child development and sensitive to the challenges facing military families.

Eligibility
Service members and their families stationed at or near a Marine Corps installation who are expecting a child or have a child under 6 years of age are eligible for all services, free of charge, offered by the New Parent Support Program.

Getting started
Enrollment is easy. Just call the New Parent Support Program on your installation during regular business hours. Find the program through MilitaryINSTALLATIONS. Select New Parent Support Program and your installation from the drop-down menus.

Installation Specific Information
MCAS New River has a wonderful New Parent Support Program (NPSP) located at the Family Center in Bldg AS-232. Among the program’s free services are a 2-day Baby Boot Camp, Home Visitations, 4-day Parenting Class, Weekly Playgroups during the school year, and Baby and Me. These programs are designed for military families who are expecting or have children 5 years of age and younger.

Family Center

Programs and services
As a gateway to the resources you need, the Military and Family Support Center provides information, support and services to help you balance the demands of military life. The Military and Family Support Center is one part of the overall Family Readiness System, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. It should be one of your first stops once you arrive at a new installation. The programs and services are a key resource for you and your family. They include:

Deployment support assists you and your family during all phases of the deployment cycle, providing workshops and services to help meet the challenges of deployment, as well as information and referral to deployment-related resources. Services include education briefings for deploying members and families, support services, morale calls and service-specific programs. Relocation assistance provides an array of services to meet your moving needs. Relocation services include, but are not limited to, relocation workshops that help you prepare for a move, information on installations and communities worldwide and, where offered, a loan closet for basic household items. Relocation assistance also includes assistance with in-transit emergencies. Military and Family Support Centers work with other installation agencies to keep relocation information current, timely and relevant to allow you to make informed decisions and ensure you experience a smooth and successful move.

Personal financial management provides information, education and one-on-one financial counseling to assist you and your family in maintaining your financial readiness. Services are designed to address money management issues throughout your active-duty lifecycle and into retirement. Financial readiness educational opportunities range from basic planning to long-term investing.

Employment assistance offers comprehensive information, tools and resources to support career exploration, training and licensing, and employment readiness. Military and Family Support Centers may offer career counseling, local labor market information, trend tracking, skills and interests identification, job bank referrals and resources for self-employment.

Family life education provides information and education to assist you and your family in developing resilience skills that can help as you navigate your mobile military lives.

Information and Referral can assist you in identifying and clarifying needs to determine appropriate forms of assistance and in locating services and programs available both on and off your installation.

The Transition Assistance Program prepares separating, retiring and demobilizing service members (and their families) with the information, skills and knowledge necessary for a successful transition from military to civilian life. The first step in your transition process is to complete the congressionally mandated pre-separation counseling session, which furnishes detailed information on the various benefits and services available. Military and Family Support Centers may provide other services, such as counseling and family advocacy. Services vary by location.

Installation Specific Information
Exceptional Family Member Program -- (EFMP) assists Marine families in managing the dual demands of a Marine
Corps career and the special needs of a family member. An Exceptional Family Member (EFM) is a family member, enrolled in DEERS and residing with their sponsor, who may require special medical or educational services based upon a diagnosed physical, intellectual or emotional need.

**Counseling Services** -- Provides education, counseling services including Family Advocacy Program counseling, and workshops to individuals and families seeking self improvement or assistance dealing with domestic abuse.

**Substance Abuse Program** -- Provides policies and guidance to improve the capability of commanding officers and Marines in preventing and treating alcohol and drug abuse problems that detract from unit performance and mission readiness.

**Lifelong Learning** -- The Marine Corps Lifelong Learning Program provides personal and professional learning opportunities for Marines regardless of duty station. Lifelong Learning includes the Voluntary Education Program, which provides active-duty service members the opportunity to reach their educational goals.

**Children, Youth, and Teen Programs** -- Such programs focus on the needs of families in order to provide maximum access to useful, flexible, and affordable programs such as child development, social, recreational, and athletic programs. Children, youth and teens, ages 6 weeks to 18 years, are served in integrated, balanced, quality programs that support the continuum of the Marines family, on- and off base.

**New Parent Support Program** - Complementary to the Children, Youth and Teen Programs, the NPSP offers a wide range of support services to Marine families with children from birth through five years of age.

Marine & Family Programs aboard MCAS New River is located in Bldg AS-90 on Curtis Rd. Their hours are Monday - Friday from 8:00 a.m. - 4:30 p.m. and can be reached at 910-449-6110/6185.

### Employment - Overview

**Employment Options**

Employment for spouses is not easy to obtain. Most jobs are in the service industry and pays minimum wage.

**Good Prospects**: Fast food and assembly workers

**Fair Prospects**: Civil Service and Non-Appropriated Funds. Good for dependents.

**Poor Prospects**: Business and Industry

Contact the Family Member Employment Assistance Program (FMEAP) at Marine & Family Programs, as soon as you receive your orders and as soon as possible after your arrival. The Employment Assistance Counselor will assist you in establishing career goals and objectives; provide training and education; provide direction and information; assist in developing and refining resumes and interviewing skills; and direct you to job leads and resources.

There are many opportunities for volunteer work aboard the installation or in the community. Contact the Volunteer coordinator.

**Employment Documentation**

For job hunting purposes; be sure to bring with you all employment records and information, resumes, SF-171 or OP-612, transcripts, certificates, licenses, SF-50 and letters of reference.

**Unemployment Benefits**

Unemployment compensation may be available for the spouse of a newly assigned military member or civilian employee. For more information contact the North Carolina Employment Security Commission.

**Transition Assistance**

The Transition Assistance Management Program (TAMP) provides career/employment assistance, vocational guidance, and transition information to separating Marines and their family members. The tools and information provided enable all separating Marines and their family members to make a successful transition from military to civilian life. Services include workshops, counseling, assessments, and seminars.

For additional information, contact your Transition Assistance Management Program (TAMP) office.

**Tuition Assistance**

**MyCAA**

For information on MyCAA and Military Spouse Education and Career Opportunities, visit Military OneSource.
Relocation Assistance

Programs and Services

If a permanent change of station, or PCS, is in your future, you may have questions about moving. As part of the Military and Family Support Center, the Relocation Assistance Program provides services and resources to help make this transition as smooth as possible. Here's what they offer:

**Individual PCS planning** — Most relocation programs offer one-on-one consultation. In particular, those making their first military move, those making their first overseas move or those with challenging or complex situations should contact the relocation assistance office.

**MilitaryINSTALLATIONS and Plan My Move** — For managing and planning your move, you may want to take advantage of these DoD-sponsored online relocation tools. You can estimate expenses, locate forms for housing and property shipments, and create a moving calendar.

**Loan closet** — Where available, loan closets offer basic household goods while your personal property is in transit. Typical items include pots and pans, dishes, silverware, irons, ironing boards and infant or toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your express shipment.

**Workshops and briefings** — Workshops vary from installation to installation, but you may find classes on purchasing real estate and renting, budgeting and finance, moving with children or general moving preparation.

**Pre-departure briefings** — These briefings may be called Smooth Move or PCS Briefing, and they provide essential information to prevent you from making uninformed and costly decisions before your move.

**Settling-in services** — Welcome wagon services, local area tours (with child care sometimes provided), or basic household items to use until your goods arrive may be a part of your installation's settling-in services. Overseas arrival services may include introductory language classes and cultural awareness training.

**Foreign-born spouse support** — Whether your question concerns immigration and naturalization, learning the English language or how to use local transportation, the relocation program provides assistance, classes and referrals.

**Emergency assistance** — From time to time, emergencies occur while moving. The Relocation Assistance Program office has the resources to provide emergency financial assistance and referrals.

**Installation Specific Information**

The MCAS New River Relocation Assistance Office is located in the Marine & Family Programs Building, Bldg AS-232 on Curtis Road. It assists military members and their families with the military relocation process for both incoming and outgoing personnel.

A comprehensive range of services are offered through the Relocation Assistance Program to include the following arrival/departure services: Welcome Aboard Packages, Automated Information (internet sources), Welcome Aboard Briefs, PCS classes, Lending Locker, Home Buying/Home Selling classes, one-on-one relocation counseling/planning sessions, Sponsorship Program & Training, Relocation Assistance Library, internet access, and information and referral (I&R) services. The I&R program of Marine Family Services blends the needs with resources, including resources in the military and local community. Information is available for all your needs including permanent and temporary housing, recreational facilities, schools, childcare, spouse employment, how to get a passport, information to help you with your "special needs" child, and deployment preparations. If we don't have the information on a particular subject - we'll find it for you. Just call!

Loan Closet

**Items Available**

When you arrive at your new location, the Relocation Assistance Program office, which runs the loan closet, will supply you on a temporary loan basis basic household items until your household goods shipment arrives. Provisions in the loan closet include the following items: dish packs, portable beds, toasters, coffee pots, electric can openers, irons, ironing boards, portable heaters and fans, high chairs, play pens, cribs, strollers, baby gates and child car seats.

**How to Borrow**

Contact the relocation assistance program manager at 910-449-5258 for more information.
Family Advocacy

General Program Description

The Family Advocacy Program is the congressionally designated program responsible for the prevention of and response to child abuse and neglect and domestic abuse/intimate partner violence in military families. The Family Advocacy Program works in cooperation with military and civilian medical providers, law enforcement, legal personnel, chaplains, and child and youth programs to provide a coordinated community response. The goal of the Family Advocacy Program is to promote the prevention, early identification, reporting and treatment of child and spouse abuse.

Program services vary by installation and generally include the following:

Public awareness campaigns, education and support for couples and parents
Parenting support at every age and stage, including New Parent Support Program home visits for expectant parents, new parents and families with young children
Safety planning, advocacy and support for domestic abuse victims
Clinical treatment for offenders and all affected family members as appropriate provided by MEDCOM

Prevention, Education and Outreach

Family Advocacy Program prevention, education and outreach services vary by installation and may be offered in coordination with military or civilian partners. Contact your installation Military and Family Support Center or Family Advocacy Program for local listings. Sample services include the following:

Education and skill-building training on topics including stress or anger management
Seminars on healthy relationships, couples communication or conflict resolution
Parenting support, including the New Parent Support Program, playgroups, educational workshops and opportunities for parents and families at every age and stage
Counseling or referrals to services tailored to meet specific family needs and schedules provided by MEDCOM

Child Abuse and Neglect and Domestic Abuse Information and Reporting

Child abuse and neglect: If you have concerns about a child’s welfare or safety, whether at home or in the care of a Department of Defense child or youth program, find your local Family Advocacy Program under the Installation Contacts tab or contact any of the following:

Military OneSource (800-342-9647)
Local child protective services, your state’s reporting hotline or Childhelp National Child Abuse Hotline at 800-4-A CHILD (422-4453)
For concerns about child abuse or neglect in a DoD child or youth program or school, your installation Family Advocacy Program or the DoD Child Abuse and Safety Violation Hotline at 800-790-1197 in the United States or 571-372-5348 overseas (not a crisis line)

Call 911 or law enforcement if you witness abuse or neglect or a child is in imminent danger.

Domestic abuse: If you or someone you care about needs help, confidential support is available. Please contact the following for information, support and assistance:

Your installation Family Advocacy Program
Military OneSource (800-342-9647)
National Domestic Violence Hotline (800-799-7233)
Americans Overseas Domestic Violence Crisis Center (international toll-free at 866-USWOMEN)

Call 911 or law enforcement if you witness domestic abuse or someone is in immediate danger.

Domestic Abuse Reporting Options

Restricted report: In most instances, domestic abuse victims may request a restricted report, which allows for confidential medical care, counseling, victim advocacy and support services, such as safety planning and legal assistance, without command notification or a law enforcement investigation. A victim must contact a medical care provider or Family Advocacy Program professional to request the restricted reporting option.

Unrestricted report: If a domestic abuse victim requests an unrestricted report, the sponsor’s commander is promptly notified, law enforcement is involved and administrative action against the offender may be taken. The victim remains eligible for all victim advocacy services, including safety planning, legal assistance and specialized support. Contact military law enforcement or the Family Advocacy Program to make an unrestricted report. In an emergency, call 911.

Eligibility Requirements
Family Advocacy Program services are available to service members and family members eligible for care in a military treatment facility. Intimate partners and others may qualify for limited support and referrals as appropriate. Contact your installation Family Advocacy Program for details.

Financial Assistance

Managing your financial affairs in the military can be a big challenge, especially if you are new to the service. There are frequent moves, unexpected deployments, schools, and temporary assignments that require you to become a good money manager. Financial guidance is offered to those experiencing money management difficulties or for those who wish to be in control of their finances.

Navy/Marine Corps Relief Society (NMCRS)

Navy/Marine Corps Relief Society can work with you to prepare a personalized budget and spending plan designed to make your life a little easier. When the servicemember can afford to repay, financial assistance is provided as an interest-free loan, which is normally repaid by allotment. If repayment would cause a hardship, assistance may be provided as a grant or a combination of grant and interest-free loan. NMCRS does not, however, assist with the purchase of non-essentials, nor does it supplement the income of persons who live beyond their means.

The Personal Financial Management Program (PFM)

Provides personal financial education, training, counseling and information and referral. A solid understanding of your personal financial situation will give you a better chance of achieving financial success during your career and helping build confidence in facing financial challenges and responsibilities. These services are free of charge. Contact your local Personal Financial Management Assistance Program.

Cost of Living

Jacksonville, NC is considered to be a low cost of living area.

Advance Pay

When planning your travel, you should request an advance on your PCS entitlements from your finance office. Usually you can get 80% of your entitlements in advance.

Emergency Assistance

Planning for Emergencies

Should you encounter an emergency en route to MCAS New River keep in mind the availability of Red Cross offices located throughout the United States. Be sure to contact the MCAS New River Duty Officer listed in the Location/Installation/Major Unit Listing.

Navy Marine Corps Relief Society (NMCRS)

The Navy Marine Corps Relief Society can also help in emergency situations. Contact them at the nearest Naval Base or Marine Corps Camp. Also, keep in mind that all branches of service have emergency relief agencies that can assist and communicate with agencies at MCAS New River.

Navy Marine Corps Relief Society can provide financial emergency assistance based upon need, through either loans or, when there is a particular hardship, grants.

Categories of financial assistance include:

- Basic living expenses (food, shelter, utilities)
- Medical not covered by TRICARE
- Dental not covered
- Funeral expenses
- Emergency transportation
- Essential car repairs
- Pay and allotment problems
- Disasters and assistance for widows, mothers and children

American Red Cross
The American Red Cross can also help in times of emergency. Quick communications with home about family emergencies is available 24 hours a day, 7 days a week, including verification of death or serious illness or immediate family, birth announcements to fathers deployed overseas, and health and welfare reports resulting from a lack of communication over a long period of time.

The American Red Cross also offers financial assistance for military personnel and their immediate families in the form of interest free loans or grants when a loan would place a greater hardship on the family.

Examples of need for financial assistance are:

- Emergency leave expenses for the service person or his/her family member
- For family necessities which may result when an allotment check is not received or delayed
- For personal needs of an essential and emergency nature; and for convalescent leave expenses.

**Emergency Food Assistance**

The Chapel aboard the Air Station maintains a food locker for emergencies. All they ask is when the service member gets back on their feet they replenish the supply!

**Victim Advocate**

For immediate emergency assistance, dial 911. For non-emergencies call the Military Police at 910-449-6112/6111. The Victim Advocate emergency phone number is 910-376-3155.

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**Legal Assistance**

**Legal Services**

Our mission is to provide free, confidential legal advice and assistance concerning civil matters to active duty and retired military personnel and their authorized family members.

**Type of Services**

The following are some of the legal services provided:

- Preparation of: Powers of Attorney & Wills
- Separation/Divorce paperwork
- Custody/Adoption/Name Change paperwork
- Notary Public

**Legal Advice**

Advice from an attorney on the following:

- Contracts - Consumer issues
- Separation/divorce
- Nonsupport claims
- Landlord/tenant - Adoptions
- Name change
- Soldiers & Sailors Relief Act
- Wills/Powers of Attorney
- Fair Debt Collection
- Practices Act

**Hours/Appointments**

In order to receive separation paperwork/divorce paperwork you **must** set an appointment with an attorney. To receive a will through the Joint Law Center you **must** attend the wills class taught by an attorney. Powers of Attorney (POA) are available on a walk-in basis. However, a POA brief is also given at every Wills class.

**Additional Services**

**Note:** Free notary services are also provided by Navy Federal Credit Union and Marine Federal Credit Union to their members.
Deployment Support

Readiness and Deployment Support

The READINESS AND DEPLOYMENT support program at Marine Corps Family Team Building offers a comprehensive program that deals with PRE, DURING, and POST DEPLOYMENT.

Some of the opportunities are as follows:

PRE-DEPLOYMENT BRIEFS assist service members and their families in preparing and coping with the changes and difficulties of deployment.

KIDS N DEPLOYMENT event is a workshop developed for children with a deployed parent. This event offers age appropriate activities that are designed to assist children with processing their feelings and struggles.

BEYOND THE BRIEF is a series of workshops and discussions centered on deployment topics. In the Midst is an event that offers a celebration for "making it half way" and offers stress relief tips and enhancement tools that assist spouses to feel better prepared to face the "rest" of the deployment.

The KIDS N REUNION Workshop focuses on the unique stresses and struggles that children, youth and teens may encounter before the return of a deployed parent. The workshop offers age appropriate activities and discussion that is designed to educate and assist the participant with adjusting to the return.

The RETURN and REUNION WORKSHOP FOR SPOUSES focus on reintegration, healthy communication, expectations, and other relevant topics.

For more information please contact the Readiness and Deployment Specialist Trainer at 910-449-4750.

Contact Information

DSN Dialing Instructions: When dialing a DSN number from U.S. installation to U.S. installation, it is unnecessary to dial the 312 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included.

PSC Box 21002
Jacksonville, NC 28545
Phone 910-449-6196
Phone (DSN) 312-752-6196
Fax 910-449-5119
Fax (DSN) 312-752-5119
Email | Website | Map

Adult Education Centers
Joint Education Office
212 Bancroft Street
Bldg AS-212, 2nd deck
MCAS New River
Jacksonville, NC 28545
Phone 910-449-6623 / 910-449-6233
Phone (DSN) 312-752-6623/6233
Fax 910-449-6439
Fax (DSN) 312-752-6439
Mon - Fri 8:00 a.m. - 4:30 p.m.
Weekends - closed
Email | Website | Map

Automotive Services
Auto Hobby Shop
4060 Schmidt Road
Bldg AS 4060
MCAS New River
Jacksonville, NC 28545
Phone 910-449-6709
Phone (DSN) 312-752-6709
Email | Website | Map

Barracks/Single Service Member Housing
Barracks/Single Service Member Housing
4015 Schmidt Street, Building AS-4015
MCAS New River
Jacksonville, NC 28545
Phone 910-449-5404
Phone (DSN) 312-752-5404
Fax 910-449-6045
Fax (DSN) 312-752-6045
Email | Map

Beauty/Barber Shops
Barber Shop
4040 Curtis Road
Bldg AS-4040
MCAS New River

MAG 29 Barber Shop
Bldg. AS-1472 White Street
Jacksonville, NC 28545
Phone 910-449-6538
Jacksonville, NC 28545
Phone 910-449-0593
Phone (DSN) 312-752-0593
Mon - Fri 8:00 a.m. to 5:00 p.m.
Sat - Sun 9:00 a.m. to 4:00 p.m.
Website | Map

**Beneficiary Counseling Assistance Coordinators**
Beneficiary Counseling Assistance Coordinators
Health Benefits Advisor
100 Brewster Blvd
Naval Hospital
Camp Lejeune, NC 28547
Phone 910-450-4665
Phone (DSN) 312-750-4665
Fax 910-450-4494
Fax (DSN) 312-750-4494
Mon - Fri 7:45 a.m. - 8:00 p.m.
Sat - Sun 10:00 a.m. - 6:00 p.m.
Emergencies 24 hours
Website | Website | Map

**Child Development Centers**
Child Development Center
1000 Curtis Road
Bldg AS-1000
MCAS New River
Jacksonville, NC 28545
Phone 910-449-6712
Phone (DSN) 312-752-5634
Fax 910-449-6742
Fax (DSN) 312-752-6742
Mon - Fri 5:30 a.m. - 6:30 p.m.
Weekends - closed
Email | Website | Map

**Citizenship and Immigration Services**
Citizen and Immigration Services
66 Holcomb Boulevard
Bldg 66, Staff Judge Advocate Office
Camp Lejeune
Jacksonville, NC 28550
Phone 910-451-9727
Phone (DSN) 312-751-9727
Fax 910-451-3398
Fax (DSN) 312-751-3398
Mon - Thu 8:00 a.m. - 11:00 a.m. and 1:00 p.m. - 3:00 p.m.
Email | Website | Map

**Commissary/Shoppette**
Commissary
4055 Curtis Road
Bldg AS-4055
MCAS New River
Jacksonville, NC 28545
Phone 910-449-6395
Phone (DSN) 312-752-6395
Fax 910-449-6768
Fax (DSN) 312-752-6768

Phone (DSN) 312-449-6538
Mon 6:30 a.m. to 5:30 p.m.
Tue - Thu 7:00 a.m. to 5:30 p.m.
Fri 7:00 a.m. to 3:00 p.m.
Sat - Sun Closed
Map

**Chapels**
MCAS Chapel
236 Curtis Road
Bldg AS-236
MCAS New River
Jacksonville, NC 28545
Phone 910-449-6801
Phone (DSN) 312-752-6801
Fax 910-449-6221
Fax (DSN) 312-752-6221
Mon - Fri 7:30 a.m. - 4:30 p.m.
Closed weekends except for worship services on Sun
Catholic Service - 9:00 a.m.
Protestant Service - 11:00 a.m.
Email | Website | Map

**Child and Youth Registration and Referral**
Child Care Resource & Referral
1000 Curtis Road
Bldg AS-1000, Child Development Center
MCAS New River
Jacksonville, NC 28545
Phone 910-450-0553/0554
Phone (DSN) 312-752-5633
Fax 910-449-6742
Fax (DSN) 312-752-6742
Mon - Fri 8:00 a.m. - 4:30 p.m.
Weekends - closed
By Appointment Only
Email | Website | Map

**Civilian Personnel Office**
Human Resources Office, Camp Lejeune Satellite Office
(Civilian Personnel)
33 Holcomb Blvd
Bldg.33
Camp Lejeune, NC 28547
Phone 910-451-2209
Phone (DSN) 312-751-2209
Fax 910-451-1878
Fax (DSN) 312-751-1878
Mon - Fri 7:30 a.m. - 4:00 p.m.
Weekends - closed
Email | Website | Map

**Dental Clinics**
Dental Clinic (MCAS New River)
100 White Street
Bldg AS-100
MCAS New River
Jacksonville, NC 28545
Phone 910-449-6515 / 910-449-6516
Phone (DSN) 312-752-6516
Fax 910-449-6077
Fax (DSN) 312-752-6077
Mon - Fri 10:00 a.m. - 7:00 p.m.
Sat - 9:00 a.m. - 7:00 p.m.
Sun - closed
Email | Website | Map

**Deployment/Mobilization**
Deployment Support and Mobilization
Marine Corps Family Team Building
Bldg. 780 Brewster Blvd
Camp Lejeune, NC 28547
Phone 910-451-0176
Phone (DSN) 312-751-0176
Fax 910-449-5342
Fax (DSN) 312-752-5342
Mon – Fri 8:00 a.m. – 4:30 p.m.
Closed Weekends and Holidays
Email | Website | Map

**EFMP - Enrollment**
EFMP / Enrollment
112 Bancroft St
Bldg AS-112, Marine & Family Programs
MCAS New River
Jacksonville, NC 28545-1001
Phone 910-449-5248
Mon - Fri 8:00 a.m. - 4:30 p.m.
Weekends - Closed
Email | Website | Map

**EDIS**
Camp Lejeune Naval Hospital Early Developmental Intervention Services (EDIS)
100 Brewster Blvd.
Naval Hospital
Camp Lejeune, NC 28547
Phone 910-450-4127
Phone (DSN) 312-750-4127
Fax 910-450-3766
Fax (DSN) 312-750-3766
Mon - Fri 8:00 a.m. - 4:30 p.m.
Weekends - closed
Email | Website | Map

**Exchange(s)**
MAG 29 Marine Mart
Bldg AS-4127
Camp Lejeune, NC 28542
Phone 910-449-6033
Mon - Thu 6:00 a.m. - 7:00 p.m.
Fri - 6:00 a.m. - 4:00 p.m.
Sat & Sun - Closed
Map

**Family Advocacy Program**
Family Advocacy Program (FAP)
90 Curtis Road
Bldg AS-90, Marine & Family Programs
MCAS New River
Mon - Fri 7:00 a.m. - 4:00 p.m.
Weekends - closed
Email | Website | Map

**DoD Schools**
Department of Defense Dependents Schools (DODDS)
855 Stone Street
MCB Camp Lejeune
Jacksonville, NC 28547
Phone 910-451-2461
Phone (DSN) 312-751-2461
Fax 910-451-2200
Fax (DSN) 312-751-2200
Mon - Fri 7:30 a.m. - 4:00 p.m.
Email | Website | Map

**EFMP - Family Support**
EFMP / Family Support
112 Bancroft St
Bldg AS-112, Marine & Family Programs
MCAS New River
Jacksonville, NC 28545-1001
Phone 910-449-5248
Mon - Fri 8:00 a.m. - 4:30 p.m.
Weekends - Closed
Email | Website | Map

**Emergency Relief Services**
Navy/Marine Corps Relief Society
208 Bancroft Street
Bldg AS-208
MCAS New River
Jacksonville, NC 28545
Phone 910-449-6642 / 910-449-6846
Phone (DSN) 312-752-6642/6846
Fax 910-449-6300
Fax (DSN) 312-752-6300
Mon - Fri 8:00 a.m. - 4:00 p.m.
Weekends - closed
Email | Website | Map

**Exchange(s)**
Marine Corps Exchange
4040 Curtis Road
Bldg AS-4040
MCAS New River
Jacksonville, NC 28545
Phone 910-449-0539
Phone (DSN) 312-752-0539
Fax 910-449-0452
Fax (DSN) 312-752-0452
Mon – Fri: 6:00 a.m. – 9:00 p.m.
Sat: 8:00 a.m. – 9:00 p.m.
Sun: 8:00 a.m. – 7:00 p.m.
Website | Map

**Family Center**
Marine and Family Programs
PSC Box 21001
Jacksonville, NC 28545
Phone 910-449-6185 / 910-449-6110
Jacksonville, NC 28545
Phone 910-449-5244 / 910-449-6110
Phone (DSN) 312-752-5244/6185
Fax 910-449-6240
Fax (DSN) 312-752-6240
Mon - Fri 7:30 a.m. - 4:30 p.m.
Weekends - closed
Email | Website | Map

Family Child Care/Child Development Homes
Family Child Care
1000 Curtis Road
Bldg AS-1000, Child Development Center
MCAS New River
Jacksonville, NC 28545
Phone 910-449-6712
Phone (DSN) 312-752-5636
Fax 910-449-6742
Fax (DSN) 312-752-6742
Mon - Fri 5:30 a.m. - 6:30 p.m.
Weekends - closed
Email | Website | Map

Financial Institutions
Marine Federal Credit Union (MFCU)
4052 Curtis Road
Bldg AS-4052
MCAS New River
Jacksonville, NC 28545
Phone 910-577-7333
Fax 910-355-7866
Mon - Fri 9:00 a.m. - 5:00 p.m.
Weekends - closed
Email | Website | Map

Gymnasiums/Fitness Centers
Fitness Center
4400 Schmidt Road
Bldg AS-4400
MCAS New River
Jacksonville, NC 28545
Phone 910-449-0306 / 910-449-0294
Phone (DSN) 312-752-0306/0294
Mon - Fri 4:00 a.m. - 11:00 p.m.
Sat - Sun - 8:00 a.m. - 11:00 p.m.
Email | Website | Map

Household Goods/Transportation Office (inbound)
Household Goods - Inbound
1011 Ash Street
(Corner of Franklin & Ash Streets)
Bldg 1011, Camp Lejeune
Jacksonville, NC 28547
Phone 910-451-2377, exts 224-228
Phone (DSN) 312-751-2377, exts 224-228
Fax 910-451-2532
Fax (DSN) 312-751-2532
Mon - Fri 7:15 a.m. - 4:30 p.m.
Weekends - closed
Email | Website | Map

Household Goods/Transportation Office (outbound)
Household Goods - Outbound
1011 Ash Street
(Corner of Franklin & Ash Streets)
Bldg 1011, Camp Lejeune
Jacksonville, NC 28547
Phone 910-451-2377, exts 213, 214, 217
Phone (DSN) 312-751-2377, exts 213, 214, 217
Fax 910-451-2532
Fax (DSN) 312-751-2532
Mon - Fri 7:15 a.m. - 4:30 p.m.
Email | Website | Map

Housing Office/Government Housing

Finance Office
Finance Office
10 McHugh Blvd
Camp Lejeune, NC 28542
Phone 910-449-9143
Phone (DSN) 312-751-7757
Fax 910-451-7799
Fax (DSN) 312-751-7799
Mon, Wed - Fri 7:30 a.m. - 4:30 p.m.
Tue - 7:30 a.m. - 11:30 a.m.
Email | Map

Golf Courses
Golf Course
2015 Brewster Blvd.
Bldg 2015
Camp Lejeune
Jacksonville, NC 28547
Phone 910-451-5445
Phone (DSN) 312-751-5445
Fax 910-451-6886
Fax (DSN) 312-751-6886
Daily 7:30 a.m. - 5:00 p.m.
Website | Map

Hospitals/Medical Treatment Facility(s)
Naval Hospital Camp Lejeune
100 Brewster Blvd
Camp Lejeune
Jacksonville, NC 28547
Phone 910-450-4300
Phone (DSN) 312-750-4300
Fax 619-532-7721
Fax (DSN) 312-750-3776
24 hours/7 days a week
Email | Website | Map

Housing Office/Government Housing

Housing Referral Office/Housing Privatization
New Parent Support Program
New Parent Support Program
40 Brewster Blvd.
Bldg 799
Camp Lejeune, NC 28543
Phone 910-449-9501
Phone (DSN) 312-752-9501
Fax 910-449-9502
Fax (DSN) 312-752-9502
Mon - Fri 7:30 a.m. - 4:30 p.m.
Sat - Sun - Closed
Email | Website | Map

Personal Financial Management Services
Personal Financial Manager (PFM)
213 Curtis Road
Bldg AS-213, Marine & Family Programs Annex
MCAS New River
Jacksonville, NC 28545
Phone 910-449-4979
Phone (DSN) 312-752-4979
Fax 910-449-6859
Fax (DSN) 312-752-6859
Mon - Fri 8:00 a.m. - 4:30 p.m.
Weekends - closed
Email | Website | Map

Relocation Assistance Program
Relocation Assistance Program
60 Molly Pitcher Rd, Bldg 60 Rm 152/153
Camp Lejeune, NC 28547
Phone 910-451-7796/1056
Phone (DSN) 312-751-1056
Fax 910-451-0677
Fax (DSN) 312-751-0677
Mon - Fri 7:30 a.m. - 4:00 p.m.
Weekends - closed
Email | Website | Map

Retirement Services
Retired Affairs
232 Curtis Road
Bldg AS-232, Marine & Family Programs Annex
MCAS New River
Jacksonville, NC 28545
Phone 910-449-5255
Phone (DSN) 312-752-5255
Fax 910-449-6240
Fax (DSN) 312-752-6240
Mon - Fri 8:00 a.m. - 4:30 p.m.
Weekends - closed
Email | Website | Map

School Liaison Office/Community Schools
School Liaison Officer
780 Brewster Blvd
Camp Lejeune, NC 28547
Phone 910-449-9915/9749
Phone (DSN) 312-752-9915/9749
Fax 910-451-7788
Fax (DSN) 312-751-7788
Mon - Fri 8:00 a.m. - 4:30 p.m.

Non-appropriated Funds (NAF) Human Resources
MCCS Human Resource Office
Bldg 1401 West Road
Camp Lejeune, NC 28547
Phone 910-451-5627 / 910-449-1887 - Job Line
Phone (DSN) 312-752-2366
Fax 910-451-6771
Fax (DSN) 312-752-6771
Mon - Fri 8:00 am - 3:00 pm (applicants)
Mon - Fri 7:30 am - 4:00 pm (employees)
Email | Website | Map

Personnel Support Office
Installation Personnel Admin Center (IPAC)
AS-120 White Street
Bldg AS-120
MCAS New River
Jacksonville, NC 28545
Phone 910-449-4722 / 910-449-7332
Phone (DSN) 312-752-4722/7332
Fax 910-449-7336
Fax (DSN) 312-752-7336
Mon - Fri 7:30 a.m. - 4:00 pm
Weekends - closed
Email | Website | Map

Restaurants/Fast Food
Wendy's
4040 Curtis Road
Bldg AS-4040
MCAS New River
Jacksonville, NC 28545
Phone 910-449-0405
Phone (DSN) 312-752-0405
Mon - Fri 6:00 a.m. - midnight
Sat - 7:00 a.m. - 11:00 p.m.
Sun - 7:00 a.m. - 10:00 p.m.
Website | Map

School Age Care
Youth Center /Teen Center
612 Agan Street
Bldg AS-612
MCAS New River
Jacksonville, NC 28545
Phone 910-449-6712
Phone (DSN) 312-752-6712
Fax 910-449-5495
Fax (DSN) 312-752-5495
Mon - Fri 6:00 a.m. - 8:00 a.m. and 3:00 p.m. - 6:00 p.m.
Wed: 1:00 p.m. – 6:00 p.m.
Sat & Sun – closed
Email | Website | Map

Spouse Education, Training and Careers
Family Member Employment Assistance Program (FMEAP)
Bldg TT2473 Iwo Jima Blvd
Tarawa Terrace, NC 28543
Phone 910-450-1676
Phone (DSN) 312-750-1676
Fax 910-450-1677
Fax (DSN) 312-750-1676
Mon - Fri 8:00 a.m. - 4:30 p.m.
Temporary Lodging/Billeting
Inns of The Corps
896 Holcomb Boulevard
Building 896
Camp Lejeune
Jacksonville, NC 28547
Phone 910-451-3041
Phone (DSN) 312-752-3041
Fax 910-451-0360
Fax (DSN) 312-752-0360
24 hours a day/7 days a week
Email | Website | Map

Travel Office
SATO Travel Office
754 Eighth Street
Bldg TC-754
Camp Geiger, NC 28452
Phone 910-449-7895
Phone (DSN) 312-752-7895
Fax 910-449-6775
Fax (DSN) 312-752-6775
Mon - Fri 7:30 a.m. - 4:00 p.m.
Weekends - closed
Email | Website | Map

Veterinary Services
Veterinary Clinic
2459 Iwo Jima Blvd
Bldg TT-2451, Tarawa Terrace
Camp Lejeune
Jacksonville, NC 28543
Phone 910-450-1607
Phone (DSN) 312-750-1607
Fax 910-450-1605
Fax (DSN) 312-750-1605
Mon - Fri 8:00 a.m. - 4:00 p.m.
Weekends - closed
Email | Website | Map

Victim Advocate Services
Substance Abuse Program - New River
Bldg. AS-90
MCAS New River
Jacksonville, NC 28545
Phone 910-449-6110
Fax 910-449-6240
Fax (DSN) 312-752-6240
Monday - Friday 0800 - 1630
Map

Women, Infants, and Children (WIC & WIC-O)
WIC (Women, Infants & Children) Program - On Base/ Tarawa Terrace WIC Program
2459 Iwo Jima Blvd.
Bldg TT-2455, Tarawa Terrace
Camp Lejeune
Jacksonville, NC 28543
Phone 910-353-0022 / 910-450-0080
Phone (DSN) 312-750-0080

Weekends - closed
Email | Website | Map

Transition Assistance Program
Transition Assistance Program
913 Longstaf St.,
Bldg AS912 & AS913
MCAS New River , NC 28545
Phone 910-449-4914
Phone (DSN) 312-752-4914
Fax 910-449-6859
Fax (DSN) 312-752-6859
Mon - Fri 7:30 a.m. - 4:30 p.m.
Weekends - closed
Email | Website | Map

VA Facilities
Veterans Affairs
501 McHugh Boulevard
Camp Lejeune, NC 28547
Phone 910-451-0801
Phone (DSN) 312-751-0801
Fax 910-451-0802
Fax (DSN) 312-751-0802
Mon - Fri 7:00 a.m. - 4:00 p.m.
Weekends - closed
Email | Website | Map

Victim Advocate Services
Victim Advocate Coordinator
90 Curtis Road
Bldg AS-90, Marine & Family Programs
MCAS New River
Jacksonville, NC 28545
Phone 910-449-6420/5254 / 910-376-3155 (Emergency Phone) / 910-449-6112/6111 (Military Police)
Phone (DSN) 312-752-6420/5254
Fax 910-449-6240
Fax (DSN) 312-752-6240
Mon - Fri 8:00 a.m. - 4:30 p.m.
Weekends - closed
Email | Website | Map

Welcome/Visitors Center
Welcome/Visitors Center
AS187 Curtis Rd
Bldg AS187
Jacksonville, NC 28545
Phone 910-449-7695/5428
Phone (DSN) 312-752-7695
7:30a.m – 4:30p.m, Monday – Friday, closed Saturday, Sunday and holidays
Email | Website | Map

Youth Programs/Centers
Youth Center /Teen Center
612 Agan Street
Bldg AS-612
MCAS New River
Jacksonville, NC 28545
Phone 910-449-6712
Phone (DSN) 312-752-6712
Fax 910-449-5495
Major Units

**MALS-29 (MCC-1JH)**
Contact Information:
Duty Officer
COM: 910-449-7049
DSN: 312-752-7049
FAX: 910-449-6275
DSN FAX: 312-752-6275

**HMLA-269 (MCC-1HM)**
Contact Information:
Duty Officer
COM: 910-449-6878
DSN: 312-752-6878
COM FAX: 910-449-6553
DSN FAX: 312-752-6553

**HMH-464 (MCC-1HN)**
Contact Information:
Duty Officer
COM: 910-449-6123/6148
DSN: 312-752-6123
FAX: 910-449-6163
DSN FAX: 312-752-6163

**VMM-162 (MCC-VM1)**
Contact Information:
Duty Officer
COM: 910-449-6404
DSN: 312-752-6404
FAX: 910-449-6744
DSN FAX: 312-752-6744

**VMM-365 (MCC-VM6)**
Contact Information:
Duty Officer
COM: 910-449-6563
DSN: 312-752-6563
FAX: 910-449-6788
DSN FAX: 312-752-6788

**HMHT-302 (Student - MCC-J9V)**
Contact Information:
Duty Officer
COM: 910-449-6024
DSN: 312-752-6024
COM FAX: 910-449-5816
DSN FAX: 312-752-5816

**HMHT-302 (Instr - MCC-1TE)**
Contact Information:
Duty Officer
HMLA-167 (MCC-1HM)
Contact Information:
Duty Officer
COM: 910-449-6617
DSN: 312-752-6617
COM FAX: 910-449-6187
DSN FAX: 312-752-6187

VMM-261 (MCC-VM2)
Contact Information:
Duty Officer
COM: 910-449-6664
DSN: 312-752-6664
FAX: 910-449-6849
DSN FAX: 312-752-6849

VMM-263 (MCC-VM3)
Contact Information:
Duty Officer
COM: 910-449-6815
DSN: 312-752-6815
FAX: 910-449-6654
DSN FAX: 312-752-6654

VMM-264 (MCC-VM4)
Contact Information:
Duty Officer
COM: 910-449-6888
DSN: 312-752-6888
FAX: 910-449-6795
DSN FAX: 312-752-6795

VMM-266 (MCC-VM5)
Contact Information:
Duty Officer
COM: 910-449-6159
DSN: 312-752-6159
FAX: 910-449-7393
DSN FAX: 312-752-7393

Center for Naval Aviation Technical Training (STUD PERS MCC JCC)
Contact Information:
Duty Officer
COM: 910-449-6725
DSN: 312-752-6725
FAX: 910-449-4730
DSN FAX: 312-752-4730

Center for Naval Aviation Technical Training (PERM PERS MCC MDT)
Contact Information:
Duty Officer
COM: 910-449-6725
DSN: 312-752-6725
FAX: 910-449-4730
DSN FAX: 312-752-4730

VMMT-204 (Permanent - MCC-1T3)
Contact Information:
Duty Officer
COM: 910-449-5875
DSN: 312-752-5875
FAX: 910-449-6132
DSN FAX: 312-752-6132

HMHT-302 (Permanent - MCC-1T9)
Contact Information:
Duty Officer
COM: 910-449-6024
DSN: 312-752-6024
COM FAX: 910-449-5816
DSN FAX: 312-752-5816

MWSS-272 (MCC-160)
Contact Information:
Duty Officer
COM: 910-449-6732
DSN: 312-752-6732
FAX: 910-449-6766
DSN FAX: 312-752-6766

VMX-22 (MCC 1TC)
Contact Information:
Commanding Officer
Com: 910-449-5055
DSN: 312-752-5055
FAX: 910-449-4020
DSN FAX: 312-752-4020

H&HS (MCC-024)
Contact Information:
Commanding Officer/Duty Officer
COM: 910-449-6070
DSN: 312-752-6070
FAX: 910-449-6933
DSN FAX: 312-752-6933

MCAS
Contact Information:
Commanding Officer
COM: 910-449-6305/6306
DSN: 312-752-6305/06
FAX: 910-449-6075
DSN FAX: 312-752-6075

MAG-26 (Marine Air Group)
Contact Information:
Commanding Officer
COM: 910-449-6126/6127
DSN: 312-752-6126/6127
FAX: 910-449-6581
DSN FAX: 312-752-6581

MAG-29 (Marine Air Group)
Contact Information:
Commanding Officer
COM: 910-449-6345
DSN: 312-752-6345
FAX: 910-449-6320
DSN FAX: 312-752-6320

MALS-26 (MCC-1JG)
Contact Information:
Commanding Officer/Duty Officer
COM: 910-449-7262
DSN: 312-752-7262
FAX: 910-449-6507
DSN FAX: 312-752-6507

**HMH-461 (MCC-1HL)**
Contact Information:
Duty Officer
COM: 910-449-6569
DSN: 312-752-6569
FAX: 910-449-6163
DSN FAX: 312-752-6163

**MACS-2, DET B (MCC-1DN)**
Contact Information:
Commanding Officer/Duty Officer
COM: 910-449-6118
DSN: 312-752-6118
(no FAX #)